

Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2024

Name	Sian Chay Medical Institution
Address	208 Geylang Road (off Lorong 6) Singapore 389269
Telephone / Fax	+65 6565 3737 / +65 6518 4705
Website	www.sianchay.org.sg
Facebook	Sian Chay Medical Institution facebook.com/SCMI1901 Sian Chay Medical Institution En facebook.com/sianchaymedicalinstitution
Date of Incorporation of Society	13 February 1962
UEN	S62SS0055D
GST Registration	M90371527C
Date of Charity Registration	19 March 1984
Charity Registration No.	0034
IPC Registration No.	HEF0039/G
Name of Fund / Program Approved for IPC Status	General Fund
Effective Date of IPC Status	01 January 1997
Approved Tax-Deductible Period	01 July 2023 to 30 June 2026
Duration (in Year)	Three Years
Auditor	UHY Lee Seng Chan & Co 6001 Beach Road, #14-01, Golden Mile Tower, Singapore 199589
Main Bankers	1) UOB Bank 80 Raffles Place, Singapore 048624 2) Standard Chartered Bank (Singapore) Limited 8 Marina Boulevard Marina Bay Financial, MBFC Tower 1, Level 29, Singapore 018981 3) DBS Bank 12 Marina Boulevard Bay Financial, MBFC Tower 4, Singapore 018981

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Trustees of Immovable Properties	<ol style="list-style-type: none"> 1) Toh Soon Huat JP BBM(L) PVPA 2) Lim Yong Guan BBM 3) Lee Kin Hong 4) Teo Ngiang Heng PBM 												
Core Values / Beliefs	<p>To foster a positive spirit of collaboration amongst residents, charities, volunteers and partners so as to create a conducive and convenient environment for medical consultation and treatment.</p> <p>To promote the 5 core values of Sian Chay, "Forgiveness, Universal Love, Compassion, Gratitude and Dedication".</p> <p>To embrace the beliefs: "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People".</p>												
Spirit of Sian Chay	<p>Trust, Action, Attitude and Conduct form the integrity and virtues of charity work.</p> <p>To promote charity work, strengthen the spirit of social service and philanthropy.</p>												
Vision	To position Sian Chay as the recognized charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub championing Wellness Lifestyle, Blissful Living in Singapore.												
Mission	To promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore.												
No. of member	55												
No. of Staff	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding-right: 20px;">28</td> <td>Physician</td> </tr> <tr> <td>20</td> <td>Tuina Therapist</td> </tr> <tr> <td>31</td> <td>TCM Assistant</td> </tr> <tr> <td>9</td> <td>Cleaner</td> </tr> <tr> <td>34</td> <td>HQ Staff</td> </tr> <tr> <td>125</td> <td>Total Staff Strength</td> </tr> </table>	28	Physician	20	Tuina Therapist	31	TCM Assistant	9	Cleaner	34	HQ Staff	125	Total Staff Strength
28	Physician												
20	Tuina Therapist												
31	TCM Assistant												
9	Cleaner												
34	HQ Staff												
125	Total Staff Strength												
No. of Patient Served	374,136 Patient Visits												
Conflict of Interest	Sian Chay's policy on conflict of interest is that Board of Directors and staff are required to declare any personal or vested interest in business transactions, contracts and/or joint ventures that the Institution may enter into, as soon as such conflict or the possibility of such conflict arises, and abstain from discussion, decision-making and/or voting on the transaction or contract.												

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	<p>Declare any close relationships (i.e. more than acquaintances) with potential staff recruits, and refrain from influencing decisions on their recruitment process.</p> <p>Serve without remuneration so as to maintain the integrity of serving for public trust and community good instead of personal gain.</p> <p>Sharing with third parties any privileged/confidential information obtained in the course of their work as Sian Shay Board of Directors, Staff or Volunteers.</p>
Whistle Blowing Policy Statement	<p>In an effort which may be to strengthen corporate governance practices, Sian Chay Medical Institution has adopted a Whistle-Blowing Policy to provide the staff a platform to raise any concerns related to fraud, corruption, misconduct, and drug abuse, criminal acts that involve Sian Chay directors, staff, vendors or any other related parties.</p> <p>We encourage whistle-blowers to put their names (or at least an email address to the allegations in case further information or clarification is required. To the extent feasible and permissible, Sian Chay will not reveal the identity of the whistle-blower.</p>
Annual Remuneration Exceeding \$100,000	None of the staff individually receives more than \$100,000 in annual remuneration.

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Reserve Funds 资金		
	2024	2023
Capital Fund 资本基金	\$ 230,000	\$ 230,000
Unrestricted fund 不受限制的基金		
Fair value reserve 公允价值储备	\$ (3,167,288)	\$ (1,351,511)
General fund 累积基金	\$ 59,882,527	\$ 56,929,680
(A)	\$ 56,715,239	\$ 55,578,169
Restricted fund 受限制的基金		
Endowment fund 捐赠基金	\$ 9,402,233	\$ 9,175,484
Total funds 总资金	\$ 66,347,472	\$ 64,983,653
Annual Operating Expenditure 年度总支出	(B) \$ 20,996,712	\$ 15,788,413
Reserve fund ratio 资金比率 (A/B)	\$ 2.70	\$ 3.52

Sian Chay Medical Institution aims to achieve its reserves at a level equal to about 3 times of its total annual expenditure so that its operational activities can continue in times of unforeseen difficulty. The Institution is not subject to any externally imposed reserve requirement.

Sian Chay Medical Institution reviews its fund structure at least annually to ensure that the Institution will be able to continue as a going concern. The Institution's overall strategy remains unchanged during the financial years ended 31 December 2024 and 2023

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1. Annual General Meeting 2024

The Annual General Meeting 2024 was held at Sian Chay Charity Centre, 208 Geylang Road (off Lorong 6) Singapore 389269 on 21/06/2023 (Saturday) at 10am. Meeting was chaired by Dato' Seri Toh Soon Huat JP BBM(L) PVPA, Chairman of the Board of Director.

Attendees:

Teo Kim Chuan	Clifton Yong Kee Tong	Hoo Gian Gwee
Lee Geok Kea	Leow Pit Kuan	Foo Vin Ngee
Kwah Imm	Teng Bee Geok	Queenie Li Lidan
Malik Bin Maksudi	Sia Hao Shen Darrick	

Attendances by Proxies:

Sunny Chew Sun Huat	Raymond Chua Swee Wah	Lim Kok Siong
Goh Yoke Sin	Woon Wee Hao	Derek Goh Bak Heng
Philip Chan Man Ping	Patrick Khoo Hang Choong	Annie Gan Giok Em
Tay Kim Sze	Eric Chua Hwa Choon	Kenny Lim Oon Cheng
Seah Hock Tiam	Ricky Kok Kuan Hwa	Zhou Fan
Peter Lim Yong Guan	Koh Kian Hong Richard	Simon Keak Lai Heng
Lee Lai Chuan	Jackson Teo Ngiang Heng	Yap Seng Teck
Ng Eng Seng Christopher	Cui Peng	

1.1 Agenda

The Annual General Meeting 2024 was called to order at 10am with a quorum of 35 of the 55 members (63.6%). Mr. Toh Soon Huat, Volunteer Executive Chairman of Sian Chay Medical Institution called the meeting to order and thanked everyone for setting aside valuable time for attending the 2024 Annual General Meeting. Besides providing an overview of last year's performance, the AGM would also present Sian Chay's 2024 Financial Statement and 2024 Annual Report.

Chairman's Address:

Thank you all for taking the time to attend this meeting, to reflect on the past year's efforts and achievements, and to look ahead towards our future development blueprint.

First and foremost, on behalf of Sian Chay Medical Institution, I would like to extend my heartfelt gratitude to all our long-time supporters — our pioneers, advisors, and Patrons — including Their Excellencies the Presidents of Singapore, the general public, and our government partners over the years, particularly the Ministry of Health, the Housing & Development Board, Urban Redevelopment Authority, Building and Construction Authority, Ministry of Manpower, People's Association, Citizens' Consultative Committees, Town Councils, and the Traditional Chinese Medicine Practitioners Board.

I would also like to express special thanks to our corporate sponsors, media agencies, charity ambassadors, Life Honourable Chairman, Honourable Chairmen, Honorary Chairmen, as well as all the organisations, entrepreneurs, volunteers, performing artists, board members, and colleagues who have supported us. It is through your selfless contributions and unwavering support that Sian Chay has continued to grow and contribute meaningfully to society.

Sian Chay Medical Institution has always upheld the mission of "Compassionate Charity, Care for All", dedicating ourselves to preserving and promoting our core values, beliefs, and spirit. We strive to build an inclusive and open charitable platform that enables greater community participation and benefit, promoting social harmony and family well-being.

Our charitable initiatives actively support Singapore's national development and align closely with the "Healthier SG" and "Age Well SG" programmes. We advocate for preventive healthcare, promote physical, mental, and emotional wellness, help members of the public cultivate healthy lifestyles, and reduce the national healthcare burden.

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Sian Chay Charity Centre is the only charity centre of its kind in Singapore. With this unique role comes a greater responsibility. The Centre will lead by example, serve as a model for others, and inspire more organisations and groups to join us in advancing social good.

Guided by the spirit of **“WE LOVE SINGAPORE, SINGAPORE WE LOVE”**, the Sian Chay Charity Centre is freely open to the public, charitable organisations, and community groups. Our goal is to help build Singapore into a true “City of Good”.

The Charity Centre is not only a hub for cultural and healthy living programmes, but also a shared space for charitable organisations. We provide free venue and facility support for diverse charitable activities, working hand-in-hand with all sectors of society to spread the warmth of charity to every corner.

In 2024, the Charity Centre has served the community with a dedication to the public good, reaching more than 30,000 person-times through a wide variety of charity activities as well as classes in alignment with healthy lifestyles, and we are glad to receive encouraging responses from the public in our efforts to spread positivity and brightness. I would like to express my sincere gratitude for the support of the public, and we are honoured to continue to serve the wellness and happiness of individuals in the community, and contributing towards the harmony of families and society.

During the meeting reports that follow, I welcome your questions and suggestions. Let us pool our wisdom and move forward together. Guided by love and conviction, let us accomplish more meaningful charitable projects, and bring greater warmth and strength to society.

Thank you, everyone!

1.2 Adoption of Agenda

The agenda was adopted as presented.

1.3 Confirmation of Minutes of 2022 Annual General Meeting

There being no question from the floor, the minutes of 2023 AGM were proposed for confirmation adoption by Mr. Teo Kim Chuan, and seconded by Mr. Sia Hao Shen Darrick. The Members unanimously confirmed and adopted the minutes.

1.4 Adoption of 2024 Annual Report

The 2024 Annual Report were presented to the floor. There being no further question raised, the reports were adopted and accepted proposed by Ms. Teng Bee Geok and seconded by Ms. Lee Geok Kea. The Members unanimously confirmed and adopted the 2024 Annual Report.

1.5 Adoption of 2023 Audit Accounts

Auditor UHY Lee Seng Chan & Co audited the Sian Chay's financial statements for 2024, and the auditor is satisfied with the company's internal controls. The Audited Statement was presented at the meeting. Mr. Poh Sun Eng, Partner of UHY Lee Seng Chan & Co reported the financial highlights of 2024 to the floor. There being no further question raised, the Audited Statement 2024 was adopted and accepted as proposed by Ms. Queenie Li Lidan and seconded by Mr. Sia Hao Shen Darrick.

1.6 Appointment of Auditor for 2024

The appointment of UHY Lee Seng Chan & Co as the auditor for the financial year 2025 was tabled for consideration. The motion to appoint the auditor was proposed by Ms. Queenie Li Lidan and seconded by Mr. Sia Hao Shen Darrick. The meeting voted unanimously in favour of adopting the resolution to appoint UHY Lee Seng Chan & Co as auditor for the financial year 2025.

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2. Chairman Report

2.1 Sian Chay Charity Centre

Sian Chay Medical Institution (SCMI) is committed to promoting Sian Chay's culture and core values, beliefs, ideas and spirit, allowing more people to benefit from the Sian Chay charity platform, creating happy families and a harmonious society together.



Healthier SG is a national initiative by the Ministry of Health (MOH) focusing on preventive health. Singaporeans can take proactive steps to manage their health, prevent the onset of chronic diseases and have strong support to lead healthier lifestyles.



Age Well SG is a national programme led by the Ministry of Health, Ministry of National Development and Ministry of Transport to support seniors to age well in their homes and their communities. It aims to support our seniors to age actively, stay socially connected, and be cared for within their communities.



In line with the national infrastructure building, Sian Chay Medical Institution actively responds to and fully supports the Healthier SG and Age Well SG programs, and builds the "Sian Chay Charity Centre" into a place that integrates culture and healthy living.

Through various activities of love, it helps members of society to enjoy pleasure, while deeply promoting the importance of healthy living and physical, mental and spiritual health care. In combination with Singapore's service and event cooperation, the "Sian Chay Charity Centre" provides pro bono venue support and facility support to public welfare organizations! Provides a variety of charitable services, and actively carry out activities with partners from all walks of life to jointly promote the development of social welfare.

While providing relevant health education and services, Sian Chay Medical Institution is committed to guiding individuals to develop a positive and healthy lifestyle to prevent the occurrence of diseases, reduce the social medical burden, and contributes to the overall healthy development of society.

This initiative not only contributes to personal physical and mental health, but also has a positive impact on the entire society and government.

- We promote racial and religious harmony and work together to build Singapore into a "City of Good".
- We also actively participate in community activities, advocate charity culture and spirit, encourage more individuals, groups and enterprises to participate in charity and public welfare activities, and promote charity and public welfare in Singapore.
- We recognise that negative energy affects physical, mental and spiritual health, Sian Chay Medical Institution actively promotes the transformation of negative energy into positive energy, thereby reducing health, family and social problems, improving the quality of life and leading a happy life.
- We promote the charitable Traditional Chinese Medicine (TCM) platform to allow more people visiting the 14 branches of Sian Chay Medical Institution for healthcare, enhancing immunity, and promoting health and well-being.
- We aim to increase the number of non-Chinese beneficiaries currently visiting Sian Chay Medical Institution from 6% to 10% in order that more non-Chinese ethnic groups benefit from charitable TCM healthcare services.

Sian Chay Medical Institution's Multi-Faceted Care for Residents

Over the past 12 years (2013–2024), Sian Chay Medical Institution has recorded more than **3.85 million** patient visits and dispensed over **7.2 million** prescription dosages. Looking ahead to the next five years (2025–2029), the total number of patient visits is expected to exceed **8 million**, with prescription dosages reaching **10 million**. (Please refer to 4.5.1)

From 2022 to 2024, Sian Chay partnered with grassroots organisations to distribute over **400,000** care packs and festive goody bags, benefiting a wide population of residents.

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In 2024 alone, Sian Chay organised or participated in **969** charitable events, reaching more than **200,000** people. These activities covered areas such as charitable assistance, health programmes, and free educational courses. That same year, the Sian Chay Charity Centre offered **22** types of free training courses, including Tai Chi, cucurbit flute, ukulele, drawing, piano, meridian health exercise, catwalk, stage style training for singing, etc. A total of **345** sessions were conducted, reaching **7,021** person-times of participation.

In 2024, Sian Chay also provided more than **22,000** free haircuts to individuals of all ethnicities and age groups.

In September 2024, the Sian Chay Charity Centre launched the **Kitchen of Love** and commenced the **Love Bento Sharing Initiative**, where chefs, staff, and volunteers prepared cooked meals that were delivered to nursing homes, care centres, religious groups, disability organisations, and rental flat residents across the island. As of 31 December, over **18,000** bentos had been distributed across **155** sharing sessions.

Philanthropy is about universal love, empathy, mutual support and doing good together.

2.1.1 Progress Report

The following are the points of progress of the Sian Chay Charity Centre since its completion in January 2024:

- 30 Jan 2024:** Sian Chay Charity Centre Completion Ceremony.
- 18 Feb 2024:** Sian Chay Charity Centre Open House.
- 29 Feb 2024:** Sian Chay Charity Centre Officially Started Serving the Public.
- 30 Mar 2024:** Truth, Kindness & Beauty Fund Raising Dinner.
- 11 Jun 2024:** 85th Term (2023 – 2025) Board of Directors - 2nd Board Meeting.
- 23 Jun 2024:** Sian Chay Charity Centre launched the second Open House event, open to all residents island-wide.
- 25 Jun 2024:** 2023 Annual General Meeting.
- 01 Jul 2024:** Sian Chay Charity Centre officially opens to the public.
- 10 Jul 2024:** Installation of Directors and Swearing-in Ceremony of the 85th Board of Directors (BOD) of Sian Chay Medical Institution. Witnessed by Guest of Honour Mr. Heng Chee How, Senior Minister of State, Ministry of Defence, and Special Guest Mr. Eric Chua Swee Leong PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development.
- 14 Jul 2024:** Sian Chay Staff Open House (for Branches)
- 21 Jul 2024:** International delegation visited the Sian Chay Charity Centre: A group of 17 guests from India, Italy, Scotland, South Africa, Switzerland, Ukraine, the UK, and the USA visited the Sian Chay Charity Centre. Among them was Landy Eng, the former president of the American Club
- 25 Jul 2024:** The Ambassador Extraordinary and Plenipotentiary of the People's Republic of China to the Republic of Singapore, H. E. Cao Zhongming, along with his wife, Mdm. Yang Qing, and their delegation, visited the Sian Chay Charity Centre.
- 26 Jul 2024:** New stone plaque installed on the exterior wall of the first floor of the Sian Chay Charity Centre, commemorating numerous important milestones achieved by Sian Chay over the years.
- 18 Aug 2024:** Sian Chay Love Dance Competition: over 140 dancers participating and 11,000 online views.
- 22 Aug 2024:** Sian Chay Medical Institution Staff Bonding.
- 08 Sep 2024:** Sian Chay Charity Centre held a volunteer appreciation event, the Sian Chay Volunteer Day.
- 23 Nov 2024:** The Sian Chay Charity Draw 2024, organized by Sian Chay Medical Institution, with support from A.M Aesthetics and Tote Board, was successfully held at Sian Chay Charity Centre.
- 10 Dec 2024:** Sian Chay Charity Centre Appreciation Gala was held to express gratitude to the generous benefactors who have supported the Sian Chay Charity Centre.
- 15 Dec 2024:** Sian Chay Christmas Celebration

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Date: 10/12/2024

Location: Sian Chay Charity Centre

Event: Sian Chay Charity Centre Appreciation Gala

Guest of Honour: Mr. Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration

Details: Over the past two years, Sian Chay has raised SGD 19 million to build the Sian Chay Charity Centre. The charity held an appreciation gala on 10 December

2024 to thank all generous donors. Since the fundraising began in 2022, by 30 June 2024, SGD 19.18 million has been raised. The target of SGD 24 million has not yet been reached, and the fundraising efforts are still ongoing. The guest of honour for the Sian Chay Charity Centre Appreciation Gala was Minister Desmond Lee. During his visit to the Charity Centre, he praised Sian Chay Medical Institution for its long-standing contributions to community welfare and expressed warm congratulations on the completion of the Charity Centre. The event featured a lighting ceremony, community care activities, and an appreciation dinner, showcasing the far reaching influence of Sian Chay's charitable endeavours and its genuine care for the community.

2.1.2 Sian Chay Charity Centre Initiating Services and Event Projects

Sian Chay Charity Centre held its Completion Ceremony on 30 Jan 2024, and officially started to serve the public on 29 Feb 2024. On top of the Traditional Chinese Medicine services at Level 1, the Centre also started free haircut service.

The Sian Chay Charity Centre has initiated diverse events and services in **2024**:

31 Mar 2024: The opening of the **Sian Chay Culture Talk** project.

25 Apr 2024: The **Sian Chay Charity Centre One Day Tour** project began as weekly events.

27 Apr 2024: Sian Chay Charity Centre initiated **Charity Classes**, a series of free courses. Starting from the Love Dance Troupe (children class and adults class), other classes such as Ukulele Class, Zhaobao Tai Chi Class, Fat Burning and Body Toning Class, Cucurbit Flute Lesson, Sian Chay Star Modeling Class (Catwalk – Adults), Spoken English Class, Table Tennis Class, Piano Class, Hanyu Pinyin Class, Coloured Pencil Drawing Class, etc. were incrementally added. Besides, there is the **Voice of Vitality Singing Class** taught by the renowned soprano vocalist, Ms. Ma Qing. As of 31 Dec 2024, there were up to **18** opened regular courses or training events in continuation.

03 Jul 2024: Following the official opening of the Sian Chay Charity Centre to the public starting from July 2024, the new event project "Sian Chay Evening Entertainment" was also initiated to allow the members of public participating in singing activities at Sian Chay Charity Centre every Monday, Wednesday and Friday evening.

27 Jul 2024: The Sian Chay Love Choir was officially formed and started its first rehearsal.

19 Sep 2024: The **Kitchen of Love** at the Level 1 of the Sian Chay Charity Centre was officially launched, and the new project **Love Bento Sharing Initiative** began.

The Sian Chay Charity Centre has initiated the following projects or services in **Jan - Mar 2025**:

3 Jan 2025: The launching of the **Sian Chay TriWell Talk** project

15 Mar 2025: The launching of the **Sian Chay Media Talk** project

Apr 2025: The launching of the **Sian Chay Benevolent Performance Troupe**

2.1.3 Display Boards for Sian Chay Charity Centre Building

Sian Chay Medical Institution's strength today would not have been possible without everyone's bright, positive cooperation and support. It has further strengthened the unity, growth, and confidence of Sian Chay. None of this came easily — it was built step by step, through the collective hard work, kindness, and dedication of all involved.

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In recognition of this, the management has specially commissioned display boards, which are placed throughout the Sian Chay Charity Centre building — including on the external wall, at the Level 1 reception area, and at the Level 4 Sky Garden. These display boards commemorate key milestones in Sian Chay's history, acknowledge the support from national leaders, honour the pioneers, and express gratitude to kind-hearted corporations and generous benefactors. Beyond expressing appreciation and recognising contributions, they aim to promote and pass on the spirit of universal love and selfless dedication, and to inspire more people to take part in charitable and philanthropic causes through the exemplary deeds of these role models.

Amid an atmosphere of universal love and gratitude, let us move forward together in the path of charity, enabling Sian Chay Medical Institution to continue growing and serving the sick and needy. May the blessings it brings to society be passed down from generation to generation. Let us all work together to build Singapore into a City of Good!

1) Sian Chay's Milestones



The century-long journey of Sian Chay Medical Institution flows like a mighty river, bearing witness to the dedication and wisdom of countless pioneers. On 26 July 2024, we witnessed, with deep reverence, the installation of a new commemorative stone plaque — a momentous occasion in the history of Sian Chay, marking a new chapter of distinguished achievements.

Through a hundred years of trials and triumphs, Sian Chay has carried the dreams and hopes of generations. This new stone plaque bears an enduring spirit and symbolises unwavering faith — another milestone as Sian Chay steps confidently into the future. At this historic moment, we remember the century of hard work and accomplishments that have shaped Sian Chay Medical Institution. This stone is not only a tribute to the past but also a new starting point for what lies ahead.

Let us witness this significant moment together and look forward to a brighter tomorrow. After a century of sharing joys and hardships, this new commemorative stone plaque, like the rising sun, reflects the boundless glory and hope of Sian Chay. It stands as a testament to history and a beacon for the future.

2) Gratitude to the National Leaders for Their Support of Sian Chay



“Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People.” Sian Chay Medical Institution draws resources from society and gives back to society, benefiting the wider public across the nation and joining hands with the community in charitable causes. In gratitude to the nation and its leaders for their support and blessings towards Sian Chay's charitable mission, specially dedicated plaques have been erected as a gesture of appreciation and respect.

“We are grateful for your support and participation in witnessing the development of Sian Chay Medical Institution.”

This plaque located on Level 4 of the Sian Chay Charity Centre expresses Sian Chay Medical Institution's heartfelt thanks to our respected President, Prime Minister, Deputy Prime Ministers, Speaker of Parliament, Cabinet Ministers, Senior Ministers of State, Ministers of State, Senior Parliamentary Secretaries, Parliamentary Secretaries, Members of Parliament, Mayors, and Grassroots Advisers for their encouragement and support of Sian Chay's charitable work. We are deeply appreciative of their presence at branch opening ceremonies, participation in charitable events, and visits to our medical institution to provide valuable guidance.

3) In Memory of Dato' Dr. Tan Hian-Tsin

Dato' Dr. Tan Hian-Tsin, founder of the Crocodile brand, was the Life Honourable Chairman of Sian Chay Medical Institution and the founder of the Dr. To Puan Tsao Sui Lan Memorial Endowment Fund. In 2018, Dato' Dr. Tan generously donated

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\$2 million as the seed funding for the establishment of the Dr. To Puan Tsao Sui Lan Memorial Endowment Fund, and contributed his late wife Dr. To Puan Tsao Sui Lan's treasured art collection to support Sian Chay's charitable work. The Fund has pledged to raise \$20 million to subsidise the medical treatment of the less fortunate at Sian Chay Medical Institution.

At the 2018 "Beauty with a Purpose Charity Gala" Charity Gala, Dato' Dr. Tan made a second donation of \$2 million to support Sian Chay. In 2019, at the "Beauty with a Purpose Charity Gala", Guest-of-Honour Minister for Education Mr. Ong Ye Kung presented the "Special Contribution Award" from Sian Chay Medical Institution to Dato' Dr. Tan.

As of 31 December 2024, Dato' Dr. Tan Hian-Tsin and Dr. To Puan Tsao Sui Lan's family has cumulatively contributed **\$5,081,600.00** towards Sian Chay's philanthropic efforts.



In 2024, Dato' Dr. Tan Hian-Tsin passed away at the age of 98. In appreciation of his contributions to Sian Chay and to the nation and society, Sian Chay Medical Institution installed a marble plaque on Level 4 of the Sian Chay Charity Centre to honour the late Life Honourable Chairman, Dato' Dr. Tan Hian-Tsin. The plaque is engraved with his words of wisdom, to carry on his spirit of compassion and benevolence, and to inspire future generations to actively do good:

"Doing charity is from the heart. Everyone can just do their best by donating within their means, big or small. We don't need to compare the amount of donations with others. We donate with pleasure."

4) The Establishment of Sian Chay Charity Centre: A Tribute to the Driving Force - Volunteer Executive Chairman Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA



Sian Chay Medical Institution has weathered over a century of trials and challenges. In the early 21st century, it faced a difficult period. To rescue Sian Chay from the brink of closure, Board Director Mr. Teo Kim Chuan reached out repeatedly to his friend, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, who eventually joined Sian Chay without hesitation in 2002, ushering in a pivotal transformation for the organisation.

In 2008, Dato' Seri Toh Soon Huat became the full-time Volunteer Executive Chairman of Sian Chay Medical Institution. He actively promoted the growth of Sian Chay's charitable mission, fundraising with integrity and spreading the spirit of charity throughout society. Under his leadership and with the team's collective effort, Sian Chay not only overcame its crisis but also expanded from a single headquarters to 14 branches. From 2014 to 2023, it served over 3.48 million patient visits. Beginning in 2022, Chairman Toh also spearheaded the acquisition and establishment of the Sian Chay Charity Centre — a one-stop charitable assistance platform. The Centre is made accessible free of charge to charitable and non-profit organisations across all sectors, and shares resources and delivers a wide range of social and community services. It furthers Sian Chay's mission and promotes social harmony, shared prosperity, and progress.

Dato' Seri Toh Soon Huat, JP, BBM(L), BBM, PBM, PVPA, DIMS, SPTM, is an entrepreneur, philanthropist, educator, social advocate, and author. He was the founder of the listed company Novena Furniture Holdings. In 2009, after taking up the role of Volunteer Executive Chairman at Sian Chay, he made the decisive move to sell his company shares and established the Novena Foundation, dedicating himself full-time and voluntarily to charitable causes. Over the past 20 years, he has made personal donations and raised over S\$140 million for charity, making a remarkable contribution to society. As of 2024, he has served as Sian Chay's Volunteer Executive Chairman for 17 years, devoting himself wholeheartedly without receiving any salary. His positive energy and moral integrity continue to inspire the Sian Chay team in striving to create a better, kinder, and more compassionate world.

Under the leadership of Dato' Seri Toh Soon Huat, Sian Chay entered a new era — transformed into a more diverse and impactful charitable platform. In appreciation of Chairman Toh's selfless dedication, Sian Chay Medical Institution has

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installed a commemorative plaque on Level 1 of the Sian Chay Charity Centre to honour his outstanding contributions to both the Institution and the charitable sector in Singapore. This tribute also recognises his leadership in the development of the Sian Chay Charity Centre. It is hoped that this inscription will carry forward and promote Chairman Toh's spirit of universal love and compassion, encouraging the public to actively support and participate in charitable work.

5) Gratitude to Benevolent Donors

The development of Sian Chay's charitable work would not have been possible without the generous support of kind-hearted benefactors from all walks of life, as well as various organisations and businesses.

To express its heartfelt appreciation and recognition, Sian Chay Medical Institution has installed commemorative plaques throughout the Sian Chay Charity Centre building to honour the donors whose generosity has supported its charitable mission, promoted public welfare, and brought benefits to society:

- Level 4 Sky Garden: In appreciation of donors who have contributed a cumulative amount of \$500,000 or more. (As of 31/12/2024)
- Level 1 Reception Area: In appreciation of donors who have contributed \$100,000 or more. (As of 30/06/2024)
- Level 4 Sky Garden: In appreciation of donors who have contributed between \$10,000 and under \$100,000.

Sian Chay also sincerely thanks all anonymous donors and kind individuals whose names could not be included in the donor list. We are deeply grateful for their universal love, kindness, and compassion.

2.2 Sian Chay Medical Institution Charity Platform

Sian Chay Medical Institution: A Century of Trials and Transformation, Still Serving Society with Compassion and Healing



Founded in 1901, **Sian Chay Medical Institution** is one of Singapore's oldest charitable healthcare organisations. At the time, many immigrants from the coastal regions of China came to the Nanyang (Southeast Asia) in search of a better life due to hardship back home. Faced with Singapore's hot and humid climate and the spread of infectious diseases, many fell ill and into poverty. Moved by compassion, a group of kind-hearted individuals came together to establish Sian Chay Medical Institution, with the mission of providing medical care to the poor and sick.

In addition to offering charitable Traditional Chinese Medicine (TCM) services, Sian Chay is also committed to promoting racial and religious harmony and aspires to build Singapore into a "City of Good". The Institution actively participates in community activities, spreads the spirit and culture of charity, and contributes to the development of Singapore's charitable landscape.

Vision of Sian Chay Medical Institution:

To position Sian Chay as the recognised charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub championing Wellness Lifestyle, Blissful Living in Singapore.

Mission of Sian Chay Medical Institution:

To promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore.

Sian Chay's 10 Objectives:

Sian Chay's object is to support the humanitarian efforts and social welfare in Singapore including the following:

1. Promoting the City of Good
2. Supporting the **Healthier SG** and **Age Well SG** policies
3. Promoting racial harmony and social cohesion
4. Promoting community welfare activities e.g. distribution of goody bags to the needy
5. Supporting community events e.g. Active Ageing Festival
6. Promoting the spirit of philanthropy with civic and charity organisations

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- Promote core values of Sian Chay
- Collaboration with community partners to support vulnerable groups
- Supporting national events, e.g. National Day Celebration
- Recognise national achievements, volunteerism, and philanthropy

Sian Chay Medical Institution (SCMI) actively responds to national policies and closely aligns itself with Singapore’s national development, fully supporting the Healthier SG and Age Well SG initiatives. Sian Chay promotes the importance of healthy living and holistic wellness—body, mind and spirit—through various benevolent initiatives that bring joy to the community. By providing relevant health education and services, Sian Chay aims to help individuals cultivate positive and healthy lifestyle habits, thereby preventing illness, reducing the burden on the healthcare system, and contributing to the overall health development of society. These efforts not only benefit residents’ physical and mental well-being, but also have a positive impact on society.

At the same time, through its **charity platform**, Sian Chay actively promotes racial and social harmony, encourages positivity, and supports holistic health to reduce health, family and social issues, enhance quality of life, and help residents lead happier lives. We advocate a culture and spirit of charity, and encourage more individuals, businesses and organisations to participate actively in philanthropic and community welfare activities, working together to build a harmonious society. By promoting Traditional Chinese Medicine (TCM) through our charitable platform, we help people maintain good health, strengthen immunity, and enhance overall well-being and happiness.

As of 2023, Sian Chay Medical Institution had launched the following two charitable service platform projects:

Sian Chay Charity Centre and Sian Chay Healthy Lifestyle Centre.



Sian Chay Charity Centre: A Model of All-round Charity

As the Headquarters for Sian Chay Medical Institution, the Sian Chay Charity Centre is a comprehensive platform that integrates office space, social services, charity project management and public welfare promotion. Here, the activities of various public welfare organisations and charity projects can flourish. The facilities in the Centre are open to local charities and people from all walks of life free of charge. The completion of the Sian Chay Charity Centre building not only adds a new landmark to the city, but more importantly, it has become an important symbol of charity, and has become a place that integrates culture and healthy lifestyle.

Sian Chay Healthy Lifestyle Centre: While promoting Traditional Chinese Medicine (TCM) culture, Sian Chay Medical



Institution also actively advocates for holistic wellness — of the body, mind, and spirit. The Sian Chay Healthy Lifestyle Centre, designed as an integrated space for culture and healthy living, offers a diverse range of wellness and leisure experiences.

The building is filled with greenery and nature, creating a relaxing and joyful atmosphere that enhances overall well-being. Here, one can encounter dynamic waterfalls, the soothing sounds of flowing water, birdsong, and chirping insects — a tranquil oasis amid the bustle of the city. The vibrant environment features adorable rabbits, herds of deer, a mini-zoo, and even a marine world, creating a playful natural wonderland full of childlike joy. Various technological features — including virtual reality (VR), holographic projections, and audiovisual installations — broaden visitors’ horizons, keep the mind youthful, and encourage the public to stay active and socially engaged. These experiences promote physical and mental wellness while fostering community cohesion.

As of 2023, Sian Chay has established the above three charitable brands. These logos have been widely used in media materials, promotional content, and distributed items for the community, to promote the Sian Chay charitable platform and its brand both online and within the community. This enhances public recognition of Sian Chay and encourages greater awareness, support, and participation in its charitable mission.

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2.2.1 New Charitable Projects Initiated by Sian Chay Medical Institution (2024–2025)

2.2.1.1 Sian Chay Culture Talk



Sian Chay launched the “Sian Chay Culture Talk” event series on 31 March 2024, establishing a communication and exchange platform that closely connects culture, art, education, technology, humanities, and philanthropy. The platform is dedicated to spreading positive energy and promoting the development of civilization, aiming to inspire greater public interest and reflection on culture and the humanities through such events.

Featuring exciting talks presented by experts of various fields, the talk topics range from Artificial Intelligence (AI), classical poetry, historical literati, Singaporean architecture, Nanyang Chinese food culture, classical arts, traditional Chinese medicine, to artifacts from ancient shipwrecks. As of March 2025, **19** cultural talks or events have been held, with over **1,800** in-person participations from culture enthusiasts and amassing a cumulative online viewership of **406,000**.



2.2.1.2 Projects Initiated by Sian Chay Medical Institution in 2025

2.2.1.2.1 Sian Chay TriWell Talk



Sian Chay TriWell Talk

关爱生命 智享喜乐

Launched on 3 January 2025

Background

With the increasingly fast-paced and high-pressure modern lifestyle, more people — including seniors, adults, and even youth — are facing challenges related to mental health, such as anxiety, depression, emotional regulation, and stress management. In response to the national strategic goals to promote nationwide health, and in support of the “Age Well SG” and “Healthier SG” initiatives, the **Sian Chay TriWell Talk** was established. It aims to promote holistic wellness by helping the public recognise the importance of mental health, cherish life, and live a more joyful and fulfilling life with wisdom.

Planned and organized by Dr. Grace Li Haining, this initiative integrates modern medicine, psychology, TCM, and mental wellness concepts. Through expert talks, workshops, and self-growth groups, the series seeks to raise public awareness of mental health. As Singapore faces an ageing population, special attention is also given to seniors, supporting them in enjoying a fulfilling golden age. The programme also transmits Sian Chay’s core values and spirit of philanthropy, aiming to enhance quality of life through a comprehensive approach to body, mind, and spirit.

Objectives

- Promote Holistic Health Awareness:**
Through talks, activities, self-growth groups, and courses, the programme educates the public on holistic health, with a focus on the physical, mental, and emotional wellbeing of seniors.
- Enhance Quality of Life for Seniors:**

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With tailored wellness plans and interventions, seniors are empowered to live healthier, reduce health burdens, and maintain a positive outlook.

3. **Advocate for Healthy Ageing:**

In support of "Age Well SG", seniors are encouraged to engage in community activities in a safe and warm environment that strengthens their emotional and social wellbeing. This would help to realise support for the elderly and meaningful engagement for them.

4. **Promote Sian Chay's Culture and Values:**

By embodying compassion and benevolence, the TriWell Talk spreads Sian Chay's message of kindness and social harmony.

Mission

Through a range of in-depth talks, interactive wellness sessions, and growth group programmes, Sian Chay TriWell Talk provides the public with a holistic health platform that not only promotes physical wellness but also focuses on psychological support and spiritual inspiration, helping individuals experience a more positive and joyful life.

Programme Formats

1. **Health Talks and Thematic Sharing:**

- **Physical Health Talks:** Medical experts and nutritionists will share knowledge on chronic disease prevention, elderly health management, and dietary nutrition.
- **Mental Health Talks:** Psychologists will focus on emotional regulation, stress management, and cognitive function.
- **Mind-Body-Spirit Integration:** Dr. Grace Li Haining will explore the synergy between Eastern and Western approaches to wellness.

2. **Interactive Activities:**

- **"Journey to Intimacy (JTI): Emotional Intelligence and Personal Growth" Group:** A programme based on 40 years of clinical therapy principles to help participants manage emotions, improve relationships, and build a kinder society — a City of Good.
- **Self-Growth Movement Sessions:** Light exercises for seniors such as yoga, tai chi, and walking to improve flexibility and mood.
- **Meditation and Relaxation Sessions:** Guided meditation and deep relaxation to ease daily stress.
- **Art Therapy:** Activities like painting, crafts, and music to foster emotional expression and inner fulfilment.

Aligning with National Policies and "Age Well SG"

1. **Resource Integration:** Focused health education for seniors aligned with "Age Well SG", encouraging community participation and social inclusion.
2. **Healthy Lifestyle Promotion:** Programmes promote nutritious eating, physical activity, and psychological wellbeing, aiming to reduce illness and enhance vitality.

Implementation:

- Engagement of professional speakers, medical experts, and psychologists.
- Promotion through digital platforms, community partners, and media outreach.
- Led by Dr. Grace Li Haining and supported by a team of health experts, counsellors, social workers, and volunteers to ensure smooth and impactful delivery.

Through the TriWell Talk, Sian Chay aims to equip the public with health knowledge, mental support, and social care, raising their quality of life. It also serves to promote Sian Chay's values and contribute to a healthier, more harmonious and thriving society. With great love and responsibility, we strive together toward a better future.

The first event under the TriWell Talk series was launched on 3 January 2025, starting with the "Journey to Intimacy (JTI): Emotional Intelligence and Personal Growth" Group (Modules 1 & 2).

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2.2.1.2.2 Sian Chay Media Talk

Sian Chay Media Talk



Launched on 15 March 2025

Background

In today's era of rapid technological advancement, the charity sector must also keep pace with the times by leveraging new media and smart technologies to expand its influence and engage more people from all walks of life. Upholding the core values of "Forgiveness, Universal Love, Compassion, Gratitude and Dedication", Sian Chay Medical Institution is committed to improving the lives of the underprivileged in society.

To raise greater public awareness of Sian Chay's charitable platform, core values and contributions to society—particularly enabling both seniors and youths to benefit from its philanthropic efforts—we have launched the "Sian Chay Media Talk" as a platform to promote our values, beliefs and spirit of charity, and to inspire more goodwill and action from the public.

At the same time, Sian Chay actively supports national infrastructure development, especially in the health sector, including initiatives like "Healthier SG" and "Age Well SG". Through the Media Talk, we aim to further these national health and ageing agendas, ensuring more social groups benefit and contribute to national progress.

Purpose

Sian Chay Media Talk aims to utilise new media and AI technologies to promote Sian Chay's charitable platform and values to the public, helping more social groups understand and take part in its charitable mission. Through this platform, we hope to especially engage seniors and youths, encouraging them to embrace and benefit from Sian Chay's values and spirit of giving, thereby advancing Singapore as a City of Good.

Objectives

- Promote Sian Chay's charitable platform and core values:**
Spread Sian Chay's core beliefs and philanthropic ideals to the public through Media Talk, highlighting its long-standing contributions in health, education, eldercare and more.
- Support national development initiatives:**
Align with national health and ageing strategies such as "Healthier SG" and "Age Well SG", raising awareness on how the public can leverage these initiatives to improve their quality of life, especially for seniors.
- Enhance collaboration with all sectors of society:**
Foster closer ties between Sian Chay and the public through both online and offline interactions, encouraging more compassionate businesses, organisations and individuals to join in advancing charitable causes.
- Increase participation from seniors and youths:**
Empower seniors to stay connected with the times and actively engage in charity through digital platforms, while attracting younger generations to contribute their creativity and innovation to the development of digital and smart philanthropy.
- Promote the continuity of charitable spirit and belief:**
Invite industry leaders and charity experts to share how Sian Chay remains steadfast in its charitable beliefs and collaborates across sectors to support the underprivileged and promote sustainable social development.
- Enhance social well-being:**
Raise public awareness and support for philanthropy through Sian Chay's platform, helping more in need and encouraging a culture of giving, ultimately making Sian Chay's values a mainstream social force.

Overview of Sian Chay Media Talk Content

- Explaining Sian Chay's Core Values:**
Through lectures and interviews, delve into the institution's values such as "Forgiveness, Universal Love, Compassion, Gratitude and Dedication", and how these are practiced in everyday life through charitable efforts.
- Charity Meets Technology:**
Explore how new media and AI can spread Sian Chay's philanthropic mission, and how seniors can engage in charity through technology, experiencing its convenience and joy.

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- **Supporting National Health and Ageing Plans:**
Help seniors and other groups understand how to use AI and modern knowledge to enhance their health, well-being, and integration into digital lifestyles.
- **Passing Down the Spirit and Belief of Charity:**
Through guest speakers such as industry leaders and charity experts, discuss how Sian Chay maintains its philanthropic faith and collaborates to support the disadvantaged and promote sustainable development.
- **Social Engagement and Participation:**
Encourage the public to join Sian Chay’s charitable efforts via new media, spreading positive energy and driving social progress through collective kindness.

Invited Guest Line-up

- **Prominent Media Personalities & Influencers:**
Share how new media can be used to promote charity and Sian Chay’s platform, attracting wider public involvement.
- **Charity Experts & Social Enterprise Leaders:**
Discuss social responsibility and how collaboration and innovation can advance social well-being, including an introduction to the operation and impact of Sian Chay’s charitable platform.
- **Technology Experts & Digital Marketers:**
Share how digital tools and media technologies can enhance Sian Chay’s visibility and engagement, especially among seniors.
- **Initiators of Social Projects:**
Present successful case studies demonstrating how Sian Chay actively supports the underprivileged and plays a positive role in society.
- **Branding & Marketing Specialists:**
Explore how personalised branding and messaging can communicate Sian Chay’s charitable spirit, encouraging broader public support and participation.

Closing Remarks

Sian Chay Media Talk is not only a platform for exploring new media and technological trends, but also a vital bridge for advancing social progress and spreading the spirit of charity. We are committed to using this platform to help more people understand and engage with Sian Chay’s charitable work—especially empowering seniors and youths to participate and contribute.

Through Sian Chay’s platform, we hope to bring benefits to more individuals, deepen the understanding of charity, and build a more harmonious and compassionate society together.

With Sian Chay Media Talk, we look forward to uniting efforts from all sectors to integrate technology and philanthropy, expand the reach of our platform, and bring aid to more who are in need. This initiative will also contribute to national health and ageing strategies and further the development of Singapore’s social welfare landscape.

Sian Chay Media Talk was officially launched on **15 March 2025**, starting with the session titled **“The Use of Integrated Media in the Age of AI”**, presented by Mr. Dong Yao, Ms. Katryna Xu, and Ms. Wu Huijie.

2.2.1.2.3 Sian Chay Benevolent Performance Troupe



Sian Chay Benevolent Performance Troupe

Launched in April 2025

Sian Chay Medical Institution actively promotes cultural activities, placing particular importance on performances. These performances include singing, dancing, instrumental music, and other forms of artistic or entertainment showcases. Cultural activities enrich the lives of community residents, stimulate the senses and promote physical and mental vitality. They also strengthen community cohesion and contribute positively to the comprehensive healthy development of society.

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Objectives of establishing the Sian Chay Benevolent Performance Troupe:

- To incorporate performance segments into various events organised by Sian Chay, thereby enriching programme content and enhancing the overall value for residents. This helps encourage community participation in charitable and health-related activities.
- To bring enjoyable experiences to residents, fostering harmony and unity within families and the wider community.
- To attract more residents to take part in community events, reducing social isolation and helping them stay mentally and physically active.
- To support the programme flow of charitable events, helping these events effectively rally supporters and participants to successfully achieve charitable goals such as fundraising or encouraging public engagement in philanthropic efforts.
- To collaborate with partner charitable organisations by offering free performances, thereby contributing to the overall development of the local charity landscape.
- To provide volunteers and students of Sian Chay Charity Classes with opportunities to participate in charity events, give back to the community, and engage in meaningful contributions to society.
- To offer short- and long-term learning goals for students in Sian Chay Charity Classes (primarily free classes in the arts and hobbies), motivating them to improve their performance skills and participate in public showcases.
- To empower performers to make good use of their artistic talents for self-actualization, while also gaining valuable experience through rehearsals and live performances. In doing so, they cultivate discipline, teamwork, and a spirit of universal love.
- To strengthen the bond among team members, as performance troupes often double as volunteer groups. Performing together enhances mutual understanding and teamwork, building a solid foundation for regular charity volunteer activities.

Charity and Art Illuminate the Path Together. Charity and art can complement each other meaningfully and effectively, bringing greater wellbeing and joy to the community.

The Sian Chay Benevolent Performance Troupe gave its debut performance at the “Nanyang Liao Sih Association 87th Anniversary Celebration and Scholarship Presentation Gala Dinner” on 5 April 2024.

2.3 Large-Scale Care & Share Activities in 2024

2.3.1 Chinese New Year

As one of Singapore’s major traditional festivals, the Chinese New Year holds significant cultural meaning across all sectors of society and is a warm occasion for nationwide celebration. During the Chinese New Year period, Sian Chay Medical Institution extends festive greetings to all Singaporeans and, upholding universal love and dedication, distributes festive gift packs widely to bring care and warmth to the community. Through a series of Chinese New Year activities, Sian Chay aims to instil the values of compassion and gratitude, foster love for family and community, and promote traditional culture.

This Chinese New Year (2024), Sian Chay Medical Institution extended invitations to **90** grassroots advisers to jointly distribute festive gift packs to seniors and individuals in need within their constituencies, with **79** advisers accepting the invitation. Each constituency received an allocation of **250** festive gift packs and **400** handheld fans, while the remaining items were distributed to charitable organisations.

2.3.1.1 Social Media Posts from Grassroots Advisors Appreciating the Chinese New Year Celebrations 2024

Sian Chay Medical Institution engages with the community through the values of “**Forgiveness, Universal Love, Compassion, Gratitude** and **Dedication**”, actively promoting a culture of charity in society and sharing the philosophy of “from the society, for the society”. Through close collaboration with grassroots advisers, Sian Chay endeavours to spread love and care throughout the community, reaching out widely to the public and bringing them well-being. “Sian Chay Medical Institution, Social Enterprise, Societal Management, Social Service.” Sian Chay will continue to benefit the public through various channels and remain committed to serving the nation and society.

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We would like to thank the grassroots advisers for their support and blessings to Sian Chay Medical Institution. The following grassroots advisers have also posted on social media with regards to the Chinese New Year celebration project:

- Minister for Manpower, Second Minister for Trade and Industry, MP for Marine Parade GRC, Dr. Tan See Leng.
- Senior Minister of State, Ministry of Communications and Information & Ministry of Health, Mr. Janil Puthuchery.
- Senior Minister of State for Defence and Manpower, MP for Marsiling-Yew Tee GRC, Mr. Zaqy Mohamad.
- Minister of State, Ministry of Education & Ministry of Manpower, Ms. Gan Siow Huang.
- Senior Parliamentary Secretary for Sustainability and The Environment and Transport, MP for Tampines GRC, Mr. Baey Yam Keng.
- Deputy Speaker, Ms. Jessica Tan Soon Neo.
- MP for Marine Parade GRC, Mr. Mohd Fahmi Bin Aliman.
- MP for Mountbatten SMC, Mr. Lim Biow Chuan.
- MP for Sembawang GRC, Dr. Lim Wee Kiak.
- MP for West Coast GRC, Mr. Ang Wei Neng.
- MP for Pioneer SMC, Mr. Patrick Tay Teck Guan BBM.
- MP for Bishan-Toa Payoh GRC, Mr. Chong Kee Hiong.
- MP for Ang Mo Kio GRC Mr. Darryl David.
- MP for Radin Mas SMC, Mr. Melvin Yong Yik Chye.
- MP for Holland-Bukit Timah GRC, Mr. Edward Chia Bing Hui.
- MP for Sembawang GRC, Ms. Mariam Jaafar.
- MP for Ang Mo Kio GRC, Ms. Nadia Ahmad Samdin.
- MP for Marsiling-Yew Tee GRC, Ms. Hany Soh.
- MP for Jalan Besar GRC, Dr. Wan Rizal.
- MP for Yio Chu Kang SMC, Mr. Yip Hon Weng.

2.3.2 Mother's Day

Sian Chay Mother's Day activities started in 2015. There has been many supports and active participation from people from all walks of life.

It is important that our younger generation possesses a kind and appreciative heart. Filial Piety and health are interrelated. Being filial brings happiness and increases the willpower for improving health. Happiness brings about positivity and love that will impact the larger community. It will create a healthy environment and positive energy for the family. Through the series of Mother's Day events, Sian Chay aims to impart to the younger generation, compassion and appreciative attributes which are the bases of filial piety. It is through bliss that families can come together to build a harmonious society.

For Mother's Day 2024, Sian Chay sent out an invitation to **89** grassroots advisers, of which **85** accepted, to jointly distribute Mother's Day goody bags for the elderly / needy who are living in their constituencies. Every constituency was allocated **300** goody bags, while the rest were distributed towards our staff and charitable organizations and volunteers.

Event Name: Sian Chay Mother's Day 2024

Dates: Apr 2024 – May 2024

Every goody bag, valued at about **\$20**, includes:

biscuits, 300g instant cereal, one stalk of eco-friendly carnation, tableware (2 sets of bowl & chopsticks set) and a plastic carrier.

For Mother's Day 2024, Sian Chay Medical Institution once again "Let the Great Maternal Love Inspire Action" all over Singapore:

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- Sian Chay Medical Institution involved in more than **100** activities
- More than **1,000** volunteers participated
- Distributed more than **100,000** goody bags
- More than **100,000** great mothers received Sian Chay's Mother's Day blessings and greetings

We thank the general public for their support.

2.3.2.1 Social Media Posts from Grassroots Advisors Appreciating the Mother's Day Celebrations

Sian Chay hopes that through such distribution activities, more people will feel the greatness of maternal love, give the carnations in their hands to great mothers, and wish all mothers around the world a happy Mother's Day.

We would like to thank the grassroots advisors for their support and blessings to Sian Chay Medical Institution. The following grassroots advisors have also posted on social media with regards to the Mother's Day celebration project:

- Deputy Prime Minister & Coordinating Minister for Economic Policies, Mr. Heng Swee Keat.
- Senior Minister and Coordinating Minister for National Security, Mr. Teo Chee Hean.
- Minister for Foreign Affairs, Dr. Vivian Balakrishnan.
- Minister for National Development & Minister-in-charge of Social Services Integration, Mr. Desmond Lee.
- Minister for Manpower, Second Minister for Trade and Industry, Dr. Tan See Leng.
- Minister, Prime Minister's Office, Second Minister for Finance and Second Minister for National Development, Ms. Indranee Thurai Rajah.
- Senior Minister of State, Ministry of Communications and Information & Ministry of Health, Dr. Janil Puthuchery.
- Senior Minister of State, Ministry of Digital Development and Information & Ministry of National Development, Mr. Tan Kiat How.
- Minister of State, Ministry of Culture, Community and Youth & Ministry of Trade and Industry, Mr. Alvin Tan.
- Senior Parliamentary Secretary for Sustainability and The Environment and Transport, MP for Tampines GRC, Mr. Baey Yam Keng.
- Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development, Mr. Eric Chua.
- Deputy Speaker, Ms. Jessica Tan Soon Neo.
- MP for Marine Parade GRC, Mr. Mohd Fahmi Bin Aliman.
- MP for West Coast GRC, Ms. Foo Mee Har.
- MP for MacPherson SMC, Ms. Tin Pei Ling.
- MP for Kebun Baru SMC, Mr. Kwek Hian Chuan Henry.
- MP for Bishan-Toa Payoh GRC, Mr. Saktiandi Supaat.
- MP for Holland-Bukit Timah GRC, Mr. Edward Chia Bing Hui.
- MP for Nee Soon GRC, Mr. Derrick Goh.
- MP for Ang Mo Kio GRC, Ms. Nadia Ahmad Samdin.
- MP for Jurong GRC, Mr. Shawn Huang Wei Zhong.
- MP for Ang Mo Kio GRC, Mr. Gan Thiam Poh.
- MP for Yio Chu Kang SMC, Mr. Yip Hon Weng.
- Adviser for Aljunied grassroots organisations, Mr. Victor Lye.

2.3.3 National Day

Singapore's National Day is a joyous occasion celebrated by the entire nation. Guided by the belief that "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People", Sian Chay Medical Institution shares love and warmth with the community as we celebrate National Day together. Sian Chay has prepared **30,000** National Day goody bags to be distributed to the public, to express our love and blessing for our country. Sian Chay hopes that through the distribution of these National Day goody bags (every constituency was approximately allocated 300 goody bags), we can convey great blessings and gratitude for the country, bringing joy and blessings to the people nationwide. We hope that everyone who receives a goody bag can experience the prosperity and harmony of the

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country, and the family-like mutual care and love among the people, so as to be inspired to pay attention to social welfare and actively participate in charity activities.

Each goody bag at about **\$30** market value includes: A bottle of 500ml drinking water, handheld flag, temporary tattoos, handheld inflatable sticks, handheld rechargeable fan, phone card holders, backpack, biscuit and 300ml instant cereal.

Dates: End of July 2024 – 9 August 2024

2.3.3.1 Social Media Posts from Grassroots Advisers Appreciating the National Day Celebrations

The theme of the 2024 National Day celebration is “Together, As One United People”, highlighting the collective strength of Singaporeans and underscoring the importance of national unity, shaping our nation's future together, and helping one another.

We would like to express our heartfelt appreciation to the community grassroots advisers for their support and well wishes towards Sian Chay, as we joyfully celebrate Singapore’s 59th birthday together! The following grassroots advisers have also posted on social media with regards to the National Day celebration project:

- Speaker of Parliament and MP for Marine Parade GRC, Mr. Seah Kian Peng.
- Minister for Sustainability and the Environment, Ms. Grace Fu Hai Yien.
- Minister for Education, Mr. Chan Chun Sing.
- Minister for Manpower and Second Minister for Trade and Industry, Dr. Tan See Leng.
- Senior Minister of State, Ministry of Defence, Mr. Heng Chee How.
- Senior Minister of State, Ministry of Foreign Affairs & Ministry of National Development, Ms Sim Ann.
- Senior Minister of State, Ministry of Digital Development and Information & Ministry of Health, Dr. Janil Puthuchery.
- Senior Minister of State, Prime Minister's Office, Mr Desmond Tan.
- Minister of State, Ministry of Home Affairs & Ministry of National Development, Assoc Prof Dr. Muhammad Faishal Ibrahim.
- Minister of State, Ministry of Education & Ministry of Manpower, Ms. Gan Siow Huang.
- Senior Parliamentary Secretary, Ministry of Education & Ministry of Finance, Mr Shawn Huang Wei Zhong.
- MP for Nee Soon GRC, Mr. Derrick Goh.
- MP for Sembawang GRC, Ms. Mariam Jaafar.
- MP for Ang Mo Kio GRC, Ms. Nadia Ahmad Samdin.
- MP for West Coast GRC, Ms. Rachel Ong.
- MP for Sembawang GRC, Ms. Poh Li San.
- MP for Yio Chu Kang SMC, Mr. Yip Hon Weng.
- MP for Sengkang GRC, Ms. Theodora Lai Xi Yi.
- Mayor, South East District, Mr. Mohd Fahmi Bin Aliman.
- Adviser for Aljunied GRC, Mr. Chua Eng Leong.
- Adviser for Hougang SMC, Mr. Jackson Lam Weiliang PBM.
- Adviser for Sengkang West, Dr. Lam Pin Min.
- Adviser for Sengkang GRC, Dr. Elmie Nekmat.

2.3.4 Mid-Autumn Festival

Since 2019, under the leadership of Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Sian Chay Medical Institution has upheld the original intention of “Boundless Love, Warmth for All” by consistently distributing mooncakes during the Mid-Autumn Festival. As of 2024, a total of **121,970** boxes have been distributed to residents in the community. During this period, Sian Chay has also strengthened its collaboration with the People’s Association and Community Development Councils, uniting efforts from various sectors.

In 2023, Sian Chay collaborated with North East CDC and South West CDC for the Mid-Autumn Festival Mooncakes Distribution project to distribute 22,750 boxes of mooncakes.

In 2024, Sian Chay continued the Mid-Autumn Festival celebration, to let the low-income families know that they are being cared for during festive period, and the non-Chinese families to share the joy and understand Chinese culture. Sian Chay

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has gathered support from People's Association (PA), North East CDC (NECDC), North West CDC (NWCDC) and South West CDC (SWCDC) to distribute **48,020** boxes low sugar halal mooncakes (2 pcs per box) to the needy elderly and family, regardless of race or religion, to share the festive joy with them and promote the profound Chinese culture.

Dates: 16 Sept 2024 – 17 Sept 2024

Quantity: **48,020** boxes of mooncakes

2.3.4.1 Social Media Posts from Grassroots Advisers Appreciating the Mid-Autumn Celebrations

Sian Chay has been promoting the five core values of “Forgiveness, Universal Love, Compassion, Gratitude, and Dedication”. We wish everyone the joy of reunion during the Mid-Autumn festive season. Sincere thanks to the grassroots advisers for their support and well wishes to Sian Chay Medical Institution, and for joining us in sharing the cultural significance of the Mid-Autumn Festival. The following grassroots advisers have also posted on social media with regards to the Mid-Autumn celebration project:

- Deputy Prime Minister & Coordinating Minister for Economic Policies, Mr. Heng Swee Keat.
- Deputy Prime Minister & Minister for Trade and Industry, Mr. Gan Kim Yong.
- Senior Minister and Coordinating Minister for National Security, Mr. Teo Chee Hean.
- Minister for Sustainability and the Environment, Minister-in-charge of Trade Relations, Ms. Grace Fu Hai Yien.
- Minister for National Development & Minister-in-charge of Social Services Integration, Mr. Desmond Lee.
- Senior Minister of State, Ministry of Sustainability and the Environment & Ministry of Transport, Dr. Amy Khor Lean Suan.
- Senior Minister of State, Ministry of Culture, Community and Youth & Ministry of Trade and Industry, Mayor, South West District, Ms. Low Yen Ling.
- Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development, Ms. Sun Xueling.
- MP for West Coast GRC, Ms. Foo Mee Har.
- Adviser for Aljunied GRC, Mr. Shamsul Kamar.

2.3.5 Key Events that Sian Chay Medical Institution Participated In (2024)

2.3.5.1 The 2nd Singapore Hokkien Lam Ann Festival

The 2nd Singapore Hokkien Lam Ann Festival was held from 13th to 22nd September 2024. This ten-day event, organized by the Singapore Lam Ann Association, aims to pass on the rich traditional culture of Lam Ann and promote the essence of the Lam Ann spirit: “Great generosity and love, courage to stride and win.” It also emphasizes the core values of “Loyalty, Filial Piety, Benevolence, and Righteousness” represented by the Shenggong (Saint) culture. The Guest of Honour for the Opening Ceremony was Ms. Grace Fu Hai Yan, Minister of State for the Ministry of Sustainability and the Environment and Minister of State for Trade Relations.

Cultural programs include an exhibition on Lam Ann hero Lim Bo Seng, guided tours of Hong San See Temple, a variety of lectures and discussion forums, outdoor stage performances, a Hokkien Lam Ann food festival, and interactive experiences with AI technologies like ChatGPT and Virtual Reality, enhancing visitors' sensory experiences.

Upholding its commitment to supporting and promoting traditional culture and spreading positive energy, Sian Chay Medical Institution actively collaborates with local charitable organisations to jointly contribute to meaningful causes. Sian Chay invited over **900** senior residents to attend the cultural festival, enriching their life experiences, helping them stay active, enhancing their physical and mental well-being, and preventing illnesses. At the same time, it offered the community an opportunity to better understand local traditional culture and history, while encouraging love for family and nation. In conjunction with the event, Sian Chay also sponsored **6,600** walking aid umbrellas for the Singapore Lam Ann Association to distribute to festival visitors. Beyond providing practical items to encourage participation in healthy cultural activities, Sian Chay hopes that through the distribution of these walking aid umbrellas, its charitable platform, values and beliefs can be widely shared within the community. Each umbrella opened serves to promote Sian Chay's value of “gratitude” and the belief of “Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours.”

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During the period of this Event, Sian Chay's Chairman Dato' Seri Toh Soon Huat has been invited to give a talk titled "Generous Kindness: Universal Love and Selfless Dedication" on 15th September, at the Lee Kong Chian Hall, sharing his personal journey and insights into charity, life, and living. **160** people attended the talk, each receiving a new book by Dato' Seri Toh "There Are Heavens Beyond the Sky, People Beyond People" and a bookmark.

Sian Chay sincerely thank the Singapore Lam Ann Association for donating \$12,054 to support Sian Chay's charitable work. Chairman Dato' Seri Toh Soon Huat, who is also an Honorary Advisor to the Singapore Lam Ann Association, personally sponsored \$12,000 to support the Association's cultural projects.

The event concluded successfully on September 22nd, attracting around 50,000 visitors in total. Through its participation in this cultural festival, Sian Chay Medical Institution also enhanced its visibility and recognition within the community, while promoting its charitable platform.



2.3.5.2 International Migrants Day Celebrations

Since 2022, Sian Chay Medical Institution has been collaborating with the Assurance, Care and Engagement (ACE) Group under Singapore's Ministry of Manpower (MOM) to participate in the International Migrants Day celebration programmes. Guided by our universal love and compassion for the international community living and working in Singapore, Sian Chay has partnered with the government agency to sponsor goody bags for the event, which are distributed to migrant workers. At the celebration venues, Sian Chay has also arranged for TCM physicians and tuina therapists to provide free consultations and TCM tuina therapy to the migrant workers, actively promoting its charitable TCM services. Below are the goody bags sponsored by Sian Chay Medical Institution for this MOM initiative over the past three years:

2022: 20,000 bags

2023: 15,000 bags

2024: 30,000 bags

Total **65,000** goody bags

In 2024, Sian Chay Medical Institution marks its third year of participation in the Ministry of Manpower's International Migrants Day collaborative project, in appreciation of the international migrant worker community's contributions to Singapore's economy and environment. We wish all migrant workers good health and a joyful celebration season. The 2024 goody bags are reusable backpacks each containing a water bottle, drinking water, a small fan, and a brochure featuring information about Sian Chay's services and branch locations. These practical supplies not only bring convenience and wellbeing to the migrant workers, but have also become the first step for the migrant workers to get to know Sian Chay's charity platform.

On 15 December 2024, the main celebration of International Migrants Day was officially launched at Jurong Lake by guest of honour, Dr. Tan See Leng, Minister for Manpower and Second Minister for Trade and Industry. Around 10,000 migrant workers gathered to enjoy food and games in celebration. At the afternoon carnival, Sian Chay Medical Institution, as a sponsor, participated in the event organized by the Ministry of Manpower's Assurance, Care and Engagement (ACE) Group. In his speech, Minister Tan praised Sian Chay Medical Institution for its unwavering support.

Sian Chay also arranged for one physician and three tuina therapists to provide blood pressure checks and stress-relieving massages to 178 migrant workers.

By participating in this annual event, Sian Chay Medical Institution not only extends kindness and warmth to migrant workers and actively encourages the integration of the international community into Singapore society, but also brings

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care to people of all races, thereby fostering racial harmony in the local community. Through its heartfelt sharing and service, Sian Chay embodies the values of “forgiveness, universal love, compassion, gratitude and dedication”, while promoting its diverse charitable platform, opening up more possibilities for the migrant worker community. In addition to introducing Sian Chay’s TCM services to migrant workers, the initiative also encourages them to visit and get to know Sian Chay Charity Centre and Sian Chay’s branches, and to make good use of its facilities and services, such as free haircut services and various wellness activities.



2.3.5.3 Care & Share Activities with Shopping Trolleys and Walking Aid Umbrellas

There are many people in society who are in need of help, struggling in poverty to survive. Helping one patient in a family is equivalent to helping the entire family. When one person falls ill, the emotional wellbeing of the other family members will be greatly affected and impacted, especially in impoverished households, where it adds insult to injury. Helping one family brings happiness and peace to everyone around them.

In addition to providing Traditional Chinese Medicine (TCM) services, Sian Chay Medical Institution- promotes family harmony, and transformation of negativity into positivity, and encourages the promotion of charitable culture through TCM services to the general public. Sian Chay also actively participates in community charity events, promotes health awareness, and encourages wellness activities.

Another of Sian Chay’s charitable initiatives is the sharing of shopping trolleys and walking aid umbrellas with members of the community, especially seniors. These shopping trolleys are designed to be staircase-friendly, while the umbrellas not only provide shade and shelter from the rain, but also serve as walking aids. These sturdy and durable items bring convenience to residents, particularly the elderly. At the same time, through this charitable sharing initiative, Sian Chay also introduces its charity platform—including its TCM services—to individuals and families in need, giving them the opportunity to receive treatment, healthcare and wellness support. Sian Chay’s free TCM consultations and affordable medication and treatments also help to ease their financial burden.

By distributing these specific items such as shopping trolleys and walking aid umbrellas in the community, the Sian Chay team not only conveys love and care through action, but also embodies and promotes the values of “forgiveness, universal love, compassion, gratitude and dedication”. The messages and designs printed on these items serve to spread Sian Chay’s values and beliefs as they are widely used within the community. Phrases such as “Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours” convey positive energy and foster a meaningful impact on society. At the same time, as these items are distributed and used in daily life, Sian Chay’s charity platform becomes more widely known—helping those in need of care to access its services, and encouraging kind-hearted individuals to join the platform in giving back to society together. “Philanthropy is about universal love, empathy, mutual support and doing good together.”

In 2024, Sian Chay has already ordered **25,128** shopping trolleys and distributed to the elderly of low-income families or the members of the public (leaving 100 shopping trolleys in our inventory). In order to meet growing demands, we further purchased **62,500** trolleys.

During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, all attending members of the Board unanimously passed **Chairman Report**, as proposed by Clifton Yong Kee Tong and seconded by Queenie Li Lidan.

During the Annual General Meeting, there was no objection and the members present passed **Chairman Report**, as proposed by Clifton Yong Kee Tong and seconded by Kwah Imm.

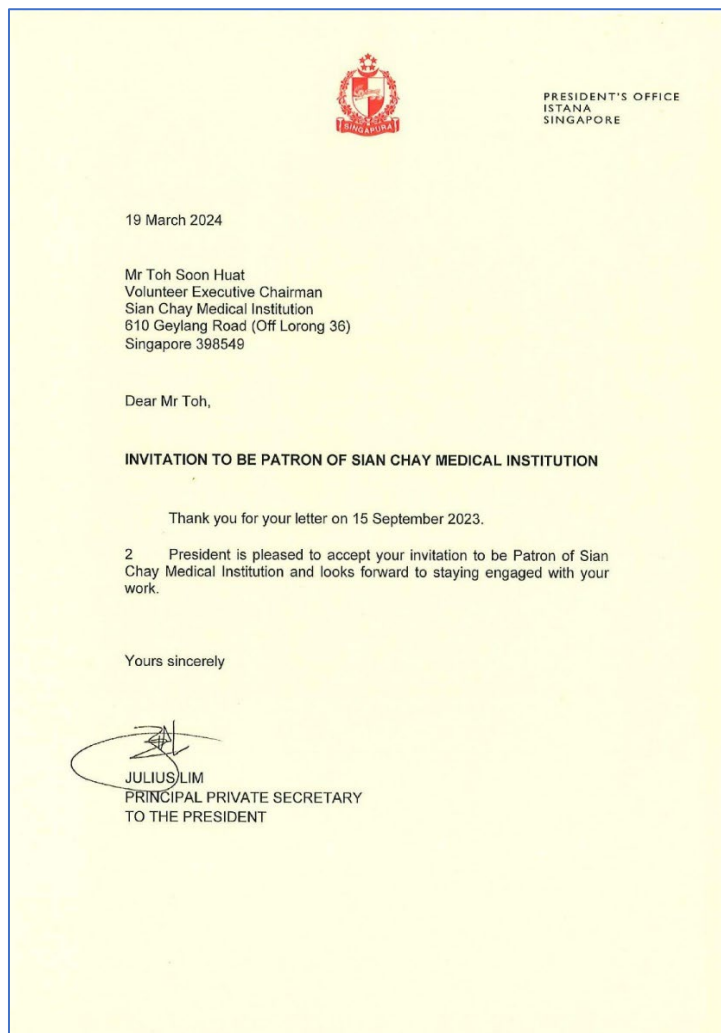
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3.1.1 President Tharman Shanmugaratnam – Patron of Sian Chay Medical Institution

Sian Chay Medical Institution is honoured to announce the beginning of a new Patron for Sian Chay Medical Institution (SCMI). Mr Tharman Shanmugaratnam, President of the Republic of Singapore, has officially accepted the invitation to be Patron of Sian Chay Medical Institution on 19 March 2024 after the retirement of former President Dr Halimah Yacob who was the first Patron of Sian Chay Medical Institution from 2016- 2023.

Sian Chay Medical Institution extends heartfelt appreciation to President Tharman Shanmugaratnam for accepting the invitation to be the Patron. With his guidance and support, Sian Chay Medical Institution looks forward to continuing its mission of delivering compassionate care and making a positive impact on the lives of those in need.



3.1.2 Honourable Appointments (2024)

3.1.2.1 Honourable Chairmen

As of 2024, the following eight philanthropists have provided strong support to Sian Chay's charitable causes:

- Mr. Png Yiow Beng BBM(L)
- Dr. Dora Hoan Beng Mui BBM
- Mr. Ng Hoy Keng BBM
- Dr. Doreen Tan Nee Moi PBM
- Mr. Dickson Kim Wah Boon PBM
- Mr. Chan Heng Fai
- Mr. Christopher Ng Eng Seng

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As outstanding business leaders and social activists, they are not only generous donors, but also actively promote and practice Sian Chay's core values, beliefs and philanthropic spirit, and have also demonstrated extraordinary influence in the field of social welfare. Their leadership and generosity not only bring substantial support to Sian Chay Medical Institution, but also set an example for all sectors of society. Their philanthropic spirit and commitment to social responsibility are perfectly in line with the mission and values of Sian Chay Medical Institution. We firmly believe that their joining will inject new vitality and power into Sian Chay and promote its causes to a more glorious future.

Therefore, in 2024, Sian Chay Medical Institution appointed the above-mentioned benevolent individuals as Honourable Chairmen, to jointly contribute to the advancement of charitable causes and the well-being of society.

3.1.2.2 Charity Ambassadors

The following distinguished individuals, who are passionate about philanthropy, have demonstrated their support for Sian Chay Medical Institution and their alignment with its mission. In addition to being accomplished professionals and business leaders, they are also devoted to public service and have made significant contributions to charitable and social causes. In 2024, they were appointed as Charity Ambassadors of Sian Chay Medical Institution:

- Datuk Seri Dr. P Thirunal Karasu JP, BBM(L)
- Dr. Chua Chee Lay PBM
- Ms. Jennifer Lim PBM
- Mr. Zhang Xiong
- Ms. Chen Lu Shi Quinn
- Mr. Lim Denan
- Ms. Katryna Xu
- Mr. Nie Lei
- Ms. Coleen Kwok
- Mr. Terence Cao Guohui

Similarly, in 2025, as of Annual General Meeting 2024, the following distinguished individuals were appointed as Charity Ambassadors of Sian Chay Medical Institution:

- Dr. Feng Huiyuan
- Ms. Jennifer Wang
- Ms. Alice Teo
- Ms. Chen Zhuo
- Mr. Li Wanghuan
- Ms. Aisah Ibrahim

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3.1.2.3 Sian Chay Medical Institution 85th Term (2023 – 2025) Board

The following is the organisational structure of Sian Chay Medical Institution (SCMI), including the 85th Term (2023 – 2025) Board of Directors as of 2024 Annual General Meeting (21 June 2025):

<p><u>SCMI Advisors:</u></p> <ul style="list-style-type: none"> • Heng Chee How, Senior Minister of State, Ministry of Defence • Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth (MCCY) & Ministry of Social and Family Development (MSF) • Mohd Fahmi Bin Aliman, Mayor of South East District • Dr. Wan Rizal, MP of Jalan Besar GRC (Kolam Ayer) • Prof. Fatimah binte Abdul Lateef, former MP for Marine Parade GRC • Nghoh Tian Lock • Ung Gim Sei <p><u>SCMI Honourable Chairmen:</u></p> <ul style="list-style-type: none"> • Datuk Dr. Sam Goi Seng Hui JP BBM(L) • Chia Chor Meng JP BBM(L) • Dato' Seri Dr. Derek Goh Bak Heng BBM(L) • Png Yiow Beng BBM(L) • Pang Lim BBM(L) • Tony Phua BBM(L) • Dato' Sri Dr. Peter Lim Yong Guan BBM • Dato' Seri Jackson Teo Ngiang Heng BBM M.St.J • Dato' Seri Douglas Foo Peow Yong BBM • Ang Chin Koon BBM C.St.J • Dr. Teo Hark Piang BBM • Dr. Dora Hoan Beng Mui BBM • Yap Seng Teck BBM • Neo Kah Kiat BBM • Ng Hoy Keng BBM • Dato' Sri Ricky Kok Kuan Hwa PBM • Patrick Khoo PBM M.St.J • Dr. Doreen Tan Nee Moi PBM • Dr. Tor Lam Huat PBM • Dr. Simon Keak Lai Heng PBM • Dato' Robert • Winston Chu Chee Keong PBM • Dickson Kim Wah Boon PBM • Wong Swee Chun PBM • Raymond Chua Swee Wah PBM • Loh Kin Pin • Lee Kin Hong • Teo Kim Chuan • Chan Heng Fai • Tome Oh Boon Shi • Christopher Ng Eng Seng • Poh Boon Kher Melvin • Thomas Bon Ween Foong 	<p><u>SCMI Honorary Chairmen:</u></p> <ul style="list-style-type: none"> • Eric Chua Hwa Choon BBM • Koh Kian Hong Richard PBM • Voo Soon Sang PBM • Annie Gan Giok Em PBM • Dr. Ho Leng Woon • Lee Boon Teck • Teo Soon Thuan • Tew Koon Huat • Lim Kok Siong • Tay Kim Sze • Sunny Chew Sun Huat • Anthony Aiw Chye Seng • Cui Peng • Gui Boon Sui <p><u>SCMI Charity Ambassador:</u></p> <ul style="list-style-type: none"> • Datuk Seri Dr. P Thirunal Karasu JP, BBM(L) • Dato' Sri Dr. Sean Wong PBM • Dr. Chua Chee Lay PBM • Datin Sri Adelyne Fung • Tan Chee Wee Aaron PBM • Jennifer Lim PBM • Dr. Feng Huiyuan • Ma Yafang • Jennifer Wang • Johnny Ong Chin Leong • Leslie Ong Chin Soon • Low Wai Keong • Emiliano Cyrus • Wu Huijie • Lee Wei Shiong • Alice Teo • Chen Zhuo • Li Wanghuan • Lee Shih Shiong • Zhang Xiong • Chen Lu Shi Quinn • Jonathan Lim Zheng Jie • Lim Denan • Eric Kuah Poh Kok • Lou Peng • Katryna Xu • Nie Lei • Coleen Kwok • Terence Cao Guohui • Dong Ziyang Joanna • Aisah Ibrahim
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SCMI 85th Term (2023 – 2025) Board of Directors (as of November 2024):

Installation of Directors and Swearing-in Ceremony of the 85th Board of Directors (BOD) of Sian Chay Medical Institution: On 10 July 2024, witnessed by Sian Chay's Advisers, Mr. Heng Chee How, Senior Minister of State, Ministry of Defence, and Mr. Eric Chua Swee Leong PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, solemnly took the oath of office alongside 10 other directors.

The 85th Board of Directors' members' professions, positions, appointment dates, and previous roles are detailed below. Members of the Sian Chay Board of Directors serve voluntarily without remuneration or reimbursements. Additionally, board members have no familial or professional ties to key officeholders or staff, there are no conflicts of interest.

Name	Occupation	Designation	Period
Dato' Seri Toh Soon Huat JP BBM(L) PVPA	Philanthropist	Chairman	2008 – current Secretary, 2006 – 2007 Has served on board for more than ten years. Please refer to the following section for the reasons for supporting Toh Soon Huat to continue to serve as a director of Sian Chay Medical Institution.
Dato' Seri Derek Goh Bak Heng BBM(L)	Business person	Vice Chairman	2017 – current
Mr. Kenny Lim Oon Cheng	Business person	Vice Chairman	2021 – current Director, 2018 – 2021
Mr. Yap Seng Teck BBM	Business person	Secretary (Resigned 19/11/24)	2023 – 2024 Assistant Treasurer, 2021 – 2023 Vice Secretary, 2018 – 2021 Assistant Treasurer, 2016 – 2018 Director, 2014 – 2016 Has served on board for ten years. Resigned on 19/11/24.
Ms. Zhou Fan PBM	Business person	Assistant Secretary	2023 – current
Mr. Clifton Yong Kee Tong	Business person	Treasurer	2018 – current
Ms. Josephine Chia Chin Mien	Advisor, Property	Deputy Treasurer	2023 – current
Dr. Wu Wei	Associate Professor, Director, China Affair Office, NTU	Director of Social Affairs	2023 – current
Mr. Malik Bin Maksudi JP BBM	Business person	Director of Social Affairs (Non- Chinese)	2023 – current
Ms. Queenie Li LiDan	Principal, Health and Wellness	Director of Medical Affairs	2023 – current
Mr. Darrick Sia Hao Shen	Manager, Travel and Tourism	Director of Public Relations	2023 – current

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3.1.3 Mr. Yap Seng Teck BBM Resigns from Position of Secretary

Mr. Yap Seng Teck BBM has served as a Director of Sian Chay for 10 years. In view of his busy schedule, Mr. Yap submitted his resignation on 19 November 2024, stepping down from his duties as Secretary. Sian Chay Medical Institution sincerely thank Mr. Yap Seng Teck BBM for his dedicated efforts during his time with Sian Chay.

In 2025, Mr. Yap Seng Teck BBM was appointed as an **Honourable Chairman** of Sian Chay Medical Institution. During his 10-year service as a Director on the Board, he has made significant contributions to Sian Chay. Through his strong social network in the community, Mr. Yap has strengthened the good relationship and interaction between Sian Chay and the community. Mr. Yap has also actively promoted and practiced Sian Chay's core values, beliefs and philanthropic spirit, and has also demonstrated extraordinary influence in the field of social welfare, setting an example for all sectors of society. His philanthropic spirit and commitment to social responsibility are perfectly in line with the mission and values of Sian Chay Medical Institution (SCMI). We firmly believe that his appointment will bring new vitality and power into Sian Chay and promote its causes to a more glorious future.

3.1.4 Approval of the Extension of the Term of Office of Board Members

According to the new "Code of Governance of Charities and Public Welfare Institutions" - Term of Office Clause: The maximum term of office of all board members should be set at 10 consecutive years or less. If it is necessary to extend the term of office of a director, the proposal shall be submitted to the general meeting for deliberation and approval. The following director has served for 10 years or more:

1. Chairman, Toh Soon Huat – 16 years (as of end 2024)

3.1.4.1 Reasons for Directors with More Than 10 Years of Service

As at end 2024, there is a director of the Board (Toh Soon Huat) who have served on the Board for more than 10 years.

3.1.4.1.1 Toh Soon Huat

The reasons for supporting Toh Soon Huat to continue to serve as a director of Sian Chay Medical Institution (SCMI) are as follows:

Selfless Dedication and Outstanding Leadership:

Since serving as the Volunteer Executive Chairman of Sian Chay Medical Institution in 2008, Mr. Toh has led with a high degree of selfless dedication and has never received any salary or claim for any reimbursement of expenses in 16 years at Sian Chay. He has devoted himself wholeheartedly to the development and service of Sian Chay Medical Institution, turning it from a medical institution facing closure into a network of 14 TCM clinics.

Sian Chay is committed to providing free traditional Chinese medicine consultations, medical subsidies, and low-cost acupuncture and tuina therapy services to the public of different races, religions and nationalities. Currently, we have 14 branches across the island, serving approximately 380,000 patients each year (average of 2023 and 2024).

Sian Chay Medical Institution not only provides medical services, but is also committed to promoting healthy living and physical and mental health care, providing pleasant support to the public. We actively cooperate with national development, fully support the Healthier SG and Age Well SG programmes, and build the "Sian Chay Charity Centre" into a comprehensive place that integrates culture and healthy living. In 2024, through various charity activities, we reach out to more than 200,000 people, provide residents and the general public with a pleasant life experience, and promote the importance of healthy living and physical, mental and spiritual health.

Sian Chay Medical Institution is very grateful for the contributions and dedication of the Pioneer Generation and the Merdeka Generation to the country. All Pioneer Generation medical consultations and treatment at the Sian Chay Medical Institution Headquarters and various branches are free. The Merdeka Generation can also enjoy the treatment of \$1.5 a day for medicine and other preferential treatment. Anyone who receives public assistance or a low-income family can apply for fee waiver at any Sian Chay branch.

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In the past 12 years (2013 - 2024), Sian Chay Medical Institution has served a total of 3,859,384 patient visits and dispensed 7,201,825 dosages of prescriptions. In the next 5 years (2025-2029), it is expected that the number of patient visits and the number of dosages of prescriptions will increase to 8 million and 10 million respectively.

At Sian Chay, we:

- Promote racial and religious harmony and work together to build Singapore into a “City of Good”.
- Actively participate in community activities, advocate charitable culture and spirit, encourage more individuals, groups and enterprises to participate in charitable and public welfare activities, and promote Singapore’s charitable and public welfare undertakings.
- As negative energy affects physical, mental and spiritual health, Sian Chay actively promotes the transformation of negative energy into positive energy, thereby reducing health, family and social problems, improving the quality of life and leading a happy life.
- Promote the charity Chinese medicine service platform to allow more people to go to the 14 branches of Sian Chay Medical Institution for healthcare, enhance immunity, and promote health and well-being.
- Allow more non-Chinese groups to benefit from the charity Chinese medicine health care services, aiming to increase the number of non-Chinese beneficiaries who currently go to Sian Chay Medical Institution from 6% to 10%.

Sian Chay builds Singapore's first charity centre to contribute to the City of Good:

Sian Chay Medical Institution invested up to S\$20 million to cooperate with national infrastructure building. On 11 December 2023, it was officially named "Sian Chay Charity Centre" and became Singapore's first charity centre. This headquarters with a total area of 5,094 square feet, four floors and a total floor area of 15,250 square feet reflects Sian Chay's philosophy of "Sian Chay abounds with gratitude and love, we are one family".

This Centre is not only a charity sharing space, but also a symbol of the spirit of unity and cooperation. Sian Chay Medical Institution welcomes all charitable organizations and people from all walks of life to use these facilities for free, work together, pool resources, provide more comprehensive and effective services to the vulnerable groups in society, and make positive contributions to the welfare of society.

Sian Chay's family, everyone's family, harmonious family, welcome home!

Philanthropy is about universal love, empathy, mutual support and doing good together. All of this is the result of Mr. Toh's active promotion and management.

Fundraising Ability and Charitable Contributions:

Mr. Toh has demonstrated outstanding fundraising ability and successfully raised more than S\$143 million in donations. These funds support various activities and projects of Sian Chay Medical Institution in the fields of social services and charity, expanding the coverage of services and helping more people in need.

Social Participation and Charitable Activities:

In addition to his achievements in management, Mr. Toh is also actively promoting social charitable activities. He pays special attention to the popularization of health awareness, especially the improvement of health and preventive care awareness among the elderly in society, and contributes valuable health and well-being to the society.

Singapore Institution of a Public Character and Community Influence:

Sian Chay Medical Institution has obtained the Singapore Institution of a Public Character (IPC) status, which allows all donations to enjoy tax rebates, further promoting social charitable participation and development. Through his outstanding leadership and extensive community influence, Mr. Toh has strengthened the close ties between Sian Chay Medical Institution and the community, and promoted social harmony and progress.

Ability to Cope with Challenges and Crises:

During the COVID-19 pandemic, Mr. Toh demonstrated outstanding leadership and firmly required the Sian Chay team to continue to provide medical services to the community. Sian Chay Medical Institution donated S\$1 million to support the

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Invictus Fund, distributed masks, medicines, food and funds to support vulnerable groups and social service agencies, which not only demonstrated a high sense of responsibility, but also made important contributions to social stability and development.

From April 2020 to April 2022, during the pandemic, Sian Chay completed 120 charity donation projects with a total value of S\$2.5 million (excluding donations in kind), benefiting about 178 non-profit charities, nursing homes, welfare associations and religious charities (including the President's Challenge, SOS Singapore Aid Association, Singapore Children's Society, etc.), and also cooperated with 64 grassroots organizations. The "Pandemic is Ruthless, Sian Chay Has Love" charity event distributed a total of 26,896 material gift packs, 1,104,550 masks, 10,000 vitamin C, and 18,810 boxes of mooncakes.

Cultural Heritage and Community Cohesion:

Under the leadership of Mr. Toh, Sian Chay actively promotes core values such as forgiveness, universal love, compassion, gratitude and dedication. By organizing various cultural activities and community service projects, such as book sharing and free haircuts, Sian Chay effectively promotes community cohesion and the cultivation of a caring spirit, injecting positive energy into social inclusion and development.

The cultural and community activities advocated by Chairman Toh are well received and supported by all sectors of society. For example, the flowers distribution activities held by Sian Chay on Mother's Day for many years not only convey the values of filial piety and gratitude, but also enhance the harmony of family and community. In the Mother's Day activities such as those in 2017 and 2019, Chairman Toh personally participated in and promoted the success of the activities, bringing warmth and joy to the community.

In addition, Sian Chay Medical Institution further strengthened the cohesion of the community and the recognition of cultural heritage through celebrations such as National Day and Lunar New Year. Mr. Toh's leadership has made these activities not only a celebration of festivals, but also an important platform for community care and social mutual assistance. His leadership and participation have not only promoted the mission of the charity, but also set a positive cultural example for all sectors of society.

Under Chairman Toh's advocacy, Sian Chay has organized many charity events to actively promote culture and charity spirit. Some of the events are shared below:

Mother's Day

Since 2015, Sian Chay's Mother's Day events have received strong support and active participation from people from all walks of life. We are fully aware of the importance of filial piety and health, and are committed to conveying the values of kindness and gratitude through events to promote harmony and happiness in the family and society. Filial piety and gratitude are not only the cornerstone of family harmony, but also an important driving force for social development. By promoting filial piety and gratitude, we hope to cultivate the sense of responsibility and love of the younger generation, thereby bringing more positive energy and positive impact to the society.

Events Review:

Mother's Day 2017:

On 14 May 2017, Sian Chay and the Citizens' Consultative Committees of Ang Mo Kio GRC and Sengkang West SMC jointly organized a Mother's Day flower distribution event. The guest of honour was Prime Minister Lee Hsien Loong, and more than 2,000 volunteers participated in distributing 210,000 carnations across the island. This heartwarming event was also recorded by the Guinness World Records and the Singapore Book of Records, becoming a historical witness to Singapore's philanthropy.

Prime Minister Lee Hsien Loong personally visited the scene and distributed carnations with Sian Chay staff and volunteers. He also wrote on Facebook: "Joined fellow Ang Mo Kio Town Council MPs and volunteers to distribute 10,000 pink carnations to Sengkang South mothers and residents this morning! Glad to see many mums and their families out and about enjoying their Sunday. Thanks to the Sian Chay Medical Institution for presenting the flowers. Sian Chay is a VWO

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that has been providing free traditional Chinese medicine consultation and treatment for all, regardless of race or religion, for more than a century. My thanks also to the Ang Mo Kio GRC and Sengkang West SMC CCCs for supporting this initiative. You certainly put a smile on many faces today!"

Mother's Day 2019:

On 12 May 2019, the "Opening Ceremony of Sian Chay Medical Institution Gambas Branch and Mother's Day Celebration" was successfully held at Gambas Branch. The Guest of Honour, Mr. Ong Ye Kung, Gambas Grassroots Advisor and the then Minister of Education, attended and presided over the opening ceremony. Nearly 100 sponsors, supporters, community residents, and volunteers attended and participated in this event, including Mr. Goh Peng Hong BBM, Chairman of Gambas Citizens' Consultative Committee, Ms. Amy Xie, Board Chairperson of Yi Jia International Group, Mr. Pang Lim BBM, Sian Chay Medical Institution's Honourable Chairman, Mr. Toh Soon Huat JP, Sian Chay's Chairman, Dato' Seri Dr. Derek Goh Bak Heng BBM, Sian Chay's Vice Chairman, Ms. Anne Gan Giok Em PBM, and Mr. Cui Peng. In this flowers distribution event jointly organized by Sian Chay and Gambas grassroots organization, a total of 100,000 carnations were given away.

Mother's Day 2023:

From April to May 2023, Sian Chay Medical Institution sent out an invitation to 93 grassroots advisors, of which 85 accepted, to jointly distribute Mother's Day goody bags for the elderly/needy who are living in their constituencies. Every constituency was allocated 200 goody bags, while the rest were distributed towards charitable organizations.

Sponsorship provided by Hong Kong, Macau and Taiwan Charity Foundation: \$126,400.00.

Each goody bag has a market value of \$50. Items in goody bags: including instant beverages, biscuits, chocolates, candies, a flower and Sian Chay's negative ion healthy socks.

Mother's Day 2024:

During the Mother's Day celebrations in 2024, Sian Chay Medical Institution carried out a wide range of activities throughout Singapore:

- More than 100 project activities
- More than 1,000 volunteers participated
- More than 100,000 goody bags were distributed
- More than 100,000 great mothers received Sian Chay's Mother's Day blessings and greetings.

National Day

National Day 2023's theme — entitled 'Onward as One' — will revolve around a message of hope, confidence and determination as the nation comes together to build a shared future. Sian Chay believes that "Nation Progresses, Family Prospers" is the key to a good nation as well as good citizens. May our great Singapore prosper forever!

For National Day 2023, Sian Chay Medical Institution sent out an invitation to 93 grassroots advisors and persons of importance, of which 84 accepted, to jointly distribute National Day goody bags. Every constituency was allocated 300 goody bags to celebrate National Day with their residents, while the rest were distributed towards charitable organizations.

For National Day 2024, Sian Chay has prepared 30,000 National Day goody bags to be distributed to the public, to express our love and blessing for our country.

Chinese New Year

Chinese New Year is not only a traditional festival but also a cultural phenomenon that holds significant cultural, social, and economic importance for communities worldwide. Through a series of Chinese New Year activities, Sian Chay's aim is to instill values of compassion and gratitude, fostering a deeper appreciation for family, community, and cultural heritage.

For Chinese New Year 2024, Sian Chay sent out an invitation to 90 grassroots advisors, of which 79 accepted, to jointly distribute Chinese New Year gift packs for the elderly / needy who are living in their constituencies. Every constituency was allocated 250 gift packs and 400 handheld fans, while the rest were distributed towards charitable organizations.

Gather Strength to Build a Harmonious and Beautiful Home:

Sian Chay Medical Institution

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The unreserved dedication and contribution of Toh Soon Huat and his colleagues at Sian Chay Medical Institution have brought endless love and warmth to low-income families and people from all walks of life. These good deeds have been highly praised and affirmed by the President, Prime Minister and many government ministers of Singapore.

In her speech at the “Love from Sian Chay 2017” Charity Gala Dinner & Concert in 2017, the Patron of Sian Chay Medical Institution and former President of Singapore, Halimah Yacob, praised Sian Chay Medical Institution for serving the community for more than 100 years, treating everyone equally regardless of class, race or religion, and providing Chinese medicine and tuina services to the general public. She also praised in the TV interview programme “Move On”, “Toh Soon Huat is an outstanding and excellent person. He is full of enthusiasm and vitality, with extraordinary energy and compassion.”

In 2020, Toh Soon Huat received letters of encouragement from former Singapore President Halimah Yacob, former Singapore Prime Minister Lee Hsien Loong and many ministers. These letters are not only encouragement to him personally, but also an affirmation of the charity of Sian Chay Medical Institution.

In Toh Soon Huat's eyes, doing good is unimpeded and compassion is boundless. Having worked in the charity field for many years, he has illuminated the lives of countless ordinary people with his selfless dedication, touched people from all walks of life, and won numerous honors.

In 2004, he was awarded the Public Service Medal by the President of Singapore; in 2009, he was awarded the Public Service Star by the President of Singapore; in 2011, he was awarded the "Friend of Cultural Heritage" Award by the National Heritage Board of Singapore; in 2013, he was selected as one of the 50 Chinese philanthropists selected by the “Management World” magazine of the Development Research Center of the State Council of China, and was awarded the title of Dato by His Majesty the Sultan; in 2014, he was awarded the title of Dato’ Seri; in 2015, he was awarded the "Singapore President's Voluntarism and Philanthropy Award" and was named “2015 Public Charity Person of the Year”; in 2016, at the Sixth Outstanding Entrepreneurs Investing in the West Commendation Conference, he was named “China's Western Building Charity Person”. In the same year, he was awarded the “Outstanding Contributor to Chinese and Foreign Chinese (Ethnic Groups)” award and the “Ambassador of Peace” honour awarded by the 7th Banner of Peace; in 2017, he was awarded the 15-year long-term volunteer service by the National Council of Social Service of Singapore, and the title of “Chinese Public Welfare and Charity Figure”; in 2019, he named as honoree of Forbes Asia’s 2019 Heroes of Philanthropy and was named China's “Chinese Role Model” 2019 Person of the Year and “Charity Leader”; in 2021, he was conferred the 30-year community service award by the People's Association of Singapore; in 2022, he was awarded the Public Service Star (Bar) by the President of Singapore, and the 17th “Compassion Award” awarded by the Hong Kong, Macao and Taiwan Charity Foundation; in May 2023, he was invited to attend the 10th World Federation of Overseas Chinese Associations and won the “Charity Brand” award. He was also appointed Justice of the Peace (JP) by the President of Singapore twice, and has won the “Education Service Award” presented by the Ministry of Education of Singapore many times. In 2024, he was awarded the CCTV Charity Ambassador, and the 'Future Leaders Cultivation Award' at the Global Forum on Human Settlements.

In addition to the above honours, Dato' Seri Toh Soon Huat is also the chairman of the Advisory Committee of Singapore Seng Kang Secondary School and the honorary principal of the Dayi Caichang Sino-Singapore Friendship Primary School in Dayi, Sichuan.

As a role model in the field of philanthropy, Dato' Seri Toh Soon Huat not only leads the advancement of charitable work, but also helps Sian Chay Medical Institution expand its influence and reach more communities in need through the strong recognition he has earned from various organisations and the public. The following is a summary of the awards he has received over the years:

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- 2004 荣膺新加坡总统颁赐公共服务奖章 (PBM)
Conferred The Public Service Medal by the President of Singapore.
- 2009 荣膺新加坡总统颁赐公共服务星章 (BBM)
Conferred The Public Service Star by the President of Singapore.
- 2012 荣获新加坡国家文物局颁发“文化遗产之友奖”
Being awarded Friend of Heritage by Singapore National Heritage Board.
- 2015 荣获新加坡总统志愿服务及慈善事业奖
Being awarded President's Volunteerism & Philanthropy Award 2015.
- 2017 荣获新加坡教育部颁发教育服务奖认可学校咨询委员会委员对学校的贡献
Being awarded Service to Education Award by Ministry of Education in recognition of the role and contribution of the School Advisory Committee.
- 2018 荣膺新加坡总统委任太平绅士JP
Being appointed Justice of the Peace by the President of Singapore.
荣获新加坡营销协会颁发科特勒慈善领袖卓越奖
Being awarded Kotler Award for Excellence in Philanthropic Leadership by Marketing Institute of Singapore.
荣获新加坡国家艺术理事会颁发“艺术之友”
Being awarded Friend of the Arts by the National Arts Council.
- 2019 荣登福布斯亚洲的慈善英雄榜
Being name as honoree of Forbes Asia's 2019 Heroes of Philanthropy.
荣获中国“华人楷模”2019年度人物奖和慈善领袖荣誉称号
Being awarded the honorary titles of 2019 Personality of the Year Award and 2019 Charity Leader Award by Chinese Model Personality.
- 2020 荣获新加坡国家艺术理事会颁发“艺术之友”
Being awarded Friend of the Arts by the National Arts Council.
- 2021 荣获新加坡人民协会颁发人协30年社区服务奖
Being awarded Grand Award for Community Service for thirty years of dedicated Voluntary Service to the Community by Singapore People's Association.
- 2022 荣获港澳台慈善基金会颁发第17届2022“爱心奖”
Being awarded the 2022 (17th) Compassion Award by Hong Kong and Macau Taiwanese Charity Fund Ltd.
荣获新加坡教育部颁发教育服务奖认可学校咨询委员会委员对学校的贡献
Being awarded Service to Education Award by Ministry of Education in recognition of the role and contribution of the School Advisory Committee.
荣膺新加坡总统颁赐公共服务星章 (勋条) BBM (L)
Conferred The Public Service Star (Bar) by the President of Singapore.
- 2023 荣膺新加坡总统第二次委任太平绅士JP
Second time being appointed Justice of the Peace by the President of Singapore.
出任中国管理科学研究院经济发展研究中心客座教授
Serves as a Visiting Professor at the Economic Development Research Centre of the Chinese Academy of Management Sciences.
- 2024 荣获CCTV爱心慈善大使
Being awarded CCTV Benevolent Charity Ambassador.
荣获全球人居环境论坛颁发未来领袖培育奖
Award the Future Leaders Cultivation Award by Global Forum on Human Settlements.

Awards

- 2016 Awarded PA Community Spirit Merit Award by the People's Association.
- 2017 41,249 carnations were used to set the Guinness World Record of "The World's Biggest Artificial Flower Bouquet".
- 2017 Two new records were set in the Singapore Book of Records for Largest Artificial Bouquet composed of 41,249 carnations, and the largest giving of flowers to mothers event, with 116,000 silk carnations given out to mothers in 70 locations throughout Singapore to celebrate Mother's Day.
- 2017 Awarded the PA Community Spirit Merit Award by the People's Association.
- 2017 Received the China Philanthropist Award by the Organizing Committee of China International Philanthropy Forum.
- 2017 Awarded the Singapore Prestige Brand Special Merit Award by the Association of Small and Medium Enterprises and Lianhe Zaobao.
- 2019 New record set in the Singapore Book of Records for distribution of 10,000 boxes of halal single yolk, less sugar mooncakes to low-income families and elderly during Mid-Autumn Festival.
- 2020 Awarded the Community Spirit Platinum Award by the Community Chest.
- 2022 Awarded the PA Community Spirit Merit Award by the People's Association.
- 2023 Awarded as one of the Champions of Brands for Good 2023.
- 2024 Sian Chay Charity Centre was awarded the CCTV Charity organisation

Other Considerations:

As a Chinese medicine charity group, all directors of Sian Chay Medical Institution are volunteers. They share the same core values and beliefs of Sian Chay Medical Institution and are willing to selflessly serve the community. This spirit is particularly valuable in the face of fierce charity competition. At the same time, there is no family relationship between the board members of Sian Chay and the main person in charge, and there is no conflict of interest, which ensures the transparency and efficient operation of the organization.

In summary, Mr. Toh Soon Huat, as a director of Sian Chay Medical Institution, has made tremendous contributions to the continued development and expansion of Sian Chay Medical Institution's social influence with his outstanding leadership, selfless dedication and rich philanthropic experience. Supporting him to continue in office will help consolidate Sian Chay Medical Institution's leadership in Singapore's philanthropic and social service sectors, and bring hope and support to more people in need.

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During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, proposed by Kenny Lim Oon Cheng and seconded by Queenie Li Lidan, it was recommended that Mr. Toh Soon Huat continue to serve as Chairman of Sian Chay Medical Institution. During his tenure, Chairman Toh has demonstrated outstanding leadership and an unwavering commitment to philanthropy, guiding the Institution through steady growth while bringing hope and warmth to those in need. His efforts have significantly enhanced Sian Chay's impact in the field of social services.

In recognition of his substantial contributions to governance, strategic development, and community welfare, the Board of Directors unanimously agreed and formally resolved that Mr. Toh Soon Huat shall continue in his role as Chairman. Under his leadership, the entire Board and colleagues will remain united in upholding the core values of "Compassionate Heart, Charitable Deeds," working together to help build Singapore into a City of Good filled with love and kindness.

Remarks by Chairman Toh Soon Huat

I sincerely thank all Board members for your continued support of both myself and the sustained development of Sian Chay Medical Institution. Your support reflects not only your alignment with Sian Chay's future direction but also our shared responsibility and mission as a united team.

Over the years, we have walked this journey together and witnessed the growth and progress of Sian Chay. Each director's dedication has been a vital force driving the Institution forward.

Thank you for your trust and affirmation. I would also like to thank Sian Chay members for their support. I believe that with our joint efforts, Sian Chay will continue to spread love and hope to even more people in need, actively advancing our vision of building Singapore into a City of Good.

Philanthropy is about universal love, empathy, mutual support and doing good together.

Sharing by Queenie Li Lidan, Director of Medical Affairs

Thank you to Chairman Toh for his unwavering and selfless dedication to Sian Chay Medical Institution over the past 17 years. Regardless of the scale of the matter, the Chairman has always taken a hands-on approach, devoting tremendous effort and care to Sian Chay's development, and tirelessly contributing to the service of the community. With steadfast conviction and a charitable spirit, Chairman has led Sian Chay forward, while also widely promoting its charitable initiatives and core values — giving each of us the opportunity to participate, share love, and commit ourselves to charity.

We also hope that everyone can continue to leverage your own platforms and influence to actively support and promote Sian Chay's various activities. Let us translate our support into concrete actions and help spread warmth to others. Together, under Chairman Toh's leadership, let us accomplish more and greater charitable projects, and bring Sian Chay's love and hope to more people in need!

Sian Chay Medical Institution

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3.1.5 Director's Attendance

善济医社第85届 (2023 - 2025 年度) 董事会议出席率记录表												
85th Term (2023 - 2025) Board of Directors Meeting Attendance												
序号 S/N	职位 Title	姓名 Name	2022年 社庆大会 Annual General Meeting 25/06/2023	第 1 次会议 1st Meeting 29/07/2023	2023年 特别社庆大会 Extraordinary General Meeting 12/08/2023	第 2 次会议 2nd Meeting 11/06/2024	2023年 社庆大会 Annual General Meeting 25/06/2024	SCMI Appreciation Meeting 10/12/2024	第3次会议 3rd Meeting 06/06/2025	2024年 社庆大会 Annual General Meeting 21/06/2025	出席率 Attendance Rate	备注 Remarks
1	主席 Chairman	拿督斯里卓顺发太平绅士 JP BBM (L) PVPA Dato' Seri Toh Soon Huat JP BBM(L) PVPA	✓	✓	✓	✓	✓	✓	✓	✓	100%	
2	副主席 Vice Chairman	拿督斯里吴木国博士 BBM (L) Dato' Seri Dr. Derek Goh Bak Heng BBM(L)	✓	✓	*请假 Absent with apology	*请假 Absent with apology	*请假 Absent with apology	✓	*请假 Absent with apology	Proxy	50%	
3	副主席 Vice Chairman	林恩德先生 Mr Kenny Lim Oon Cheng	*请假 Absent with apology	✓	✓	✓	✓	✓	✓	Proxy	75%	
4	总务 Secretary	叶耀祥先生 BBM Mr Yap Seng Teck BBM	✓	*请假 Absent with apology	✓	✓	*请假 Absent with apology	*请假 Absent with apology	NA	NA	NA	19/11/2024 resigned
5	助理总务 Vice Secretary	周瑞女士 PBM Ms Zhou Fan PBM	✓	*请假 Absent with apology	*请假 Absent with apology	✓	✓	*请假 Absent with apology	✓	Proxy	63%	
6	财政 Treasurer	杨以东先生 Mr Clifton Yong Kee Tong	✓	✓	✓	✓	✓	✓	✓	✓	100%	
7	副财政 Assistant Treasurer	谢静娴女士 Ms Josephine Chia Chin Mien	✓	✓	✓	✓	✓	*请假 Absent with apology	✓	*请假 Absent with apology	75%	
8	社会事务董事 Social Affairs Director	吴伟博士 Dr Wu Wei	*请假 Absent with apology	*请假 Absent with apology	*请假 Absent with apology	✓	✓	✓	*请假 Absent with apology	*请假 Absent with apology	38%	
9	社会事务董事 (非华裔) Social Affairs Director (Non-Chinese)	Mr Malik Bin Maksudi JP BBM	✓	*请假 Absent with apology	✓	✓	✓	✓	✓	✓	88%	
10	医疗事务董事 Medical Affairs Director	李丽丹女士 Ms Li Li Dan	✓	✓	*请假 Absent with apology	*请假 Absent with apology	✓	✓	✓	✓	75%	
11	公共关系董事 Public Relations Director	谢展坤先生 Mr Darrick Sia Hao Shen	✓	✓	✓	✓	✓	✓	✓	✓	100%	

as at 06/06/2025

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3.2 Sian Chay Medical Institution Membership List

SN	English Name	Chinese Name 姓名
1	Mr Lee Kin Hong	李庆烽先生
2	Mr Tay Kim Sze	郑金梓先生
3	Mr Teo Kim Chuan	张锦泉先生
4	Dato' Seri Toh Soon Huat JP BBM(L) PVPA **	拿督斯里卓顺发太平绅士 JP BBM(L) PVPA **
5	Dr Ho Leng Woon	何能恩博士
6	Dato' Seri Jackson Teo Ngiang Heng BBM, M.St.J	拿督斯里张仰兴 BBM, M.St.J
7	Mr Raymond Chua Swee Wah PBM	蔡瑞华先生 PBM
8	Mr Teo Soon Thuan	张顺团先生
9	Mr Tew Koon Huat	张群发先生
10	Dato' Sri Dr Peter Lim Yong Guan BBM	拿督斯里林雍杰博士 BBM
11	Mr Ong Chui Chat	王财结先生
12	Mr Ho Yong Lin	何勇仁先生
13	Ms Ong Poh Kim	翁宝琴女士
14	Dr Felix Ong Kim Huat	王金发博士
15	Mr Voo Soon Sang PBM	邬顺山先生 PBM
16	Mr Sunny Chew Sun Huat	周顺发先生
17	Mr Lim Kok Siong	林国祥先生
18	Mr Lee Hong Lee	李逢利先生
19	Mr Lee Boon Teck	李文德先生
20	Mr Seah Hock Tiam	谢福添先生
21	Mr Gui Boon Sui	魏 彬 锥先生
22	Mr Lee Lai Chuan	李来川先生
23	Mr Toh Bee Yong	卓美荣先生
24	Mr Toh Tiau Lai	卓潮来先生
25	Dr Jimi Tan Tiang Yong	陈天荣博士
26	Mr Eric Chua Hwa Choon BBM	蔡华春先生 BBM
27	Dr Simon Keak Lai Heng PBM	郭来兴博士 PBM
28	Mr Yap Seng Teck BBM	叶成德先生 BBM
29	Mr Goh Yoke Sin	吴毓新先生
30	Dato' Sri Ricky Kok Kuan Hwa PBM	拿督斯里郭观华 PBM
31	Mr Koh Kian Hong Richard PBM	许建丰先生 PBM
32	Woon Wee Hao	云惟浩先生
33	Mr Patrick Khoo Hang Choong PBM, M.St.J	邱汉春先生 PBM, M.St.J
34	Mr Kenny Lim Oon Cheng **	林恩增先生 **
35	Mr Anthony Aiw Chye Seng	姚再生先生
36	Ms Michelle Lu Yan Ping	吕燕萍女士
37	Mr Cui Peng	崔鹏先生
38	Mr Clifton Yong Kee Tong **	杨仪东先生 **
39	Dato' Seri Dr Derek Goh Bak Heng BBM(L) **	拿督斯里吴木兴博士 BBM(L) **
40	Ms Annie Gan Giok Em PBM	颜毓莹女士 PBM
41	Ms Zhou Fan PBM **	周璠女士 PBM **
42	Dr Wu Wei **	吴伟博士 **
43	Mr Philip Chan Man Ping	陈文平先生
44	Mr Ng Eng Seng Christopher	黄印成先生
45	Mr Hoo Gian Gwee	何源水先生
46	Ms Lee Geok Kea	李依娣女士
47	Mr Leow Pit Kuan	廖必冠先生
48	Mr Foo Vin Ngee	胡云义先生
49	Ms Kwah Imm	柯艳女士
50	Ms Teng Bee Geok	丁美玉女士
51	Ms Queenie Li Lidan	李丽丹女士 **
52	Mr Malik Bin Maksudi JP BBM **	-
53	Ms Josephine Chia Chin Mien **	谢静敏女士 **
54	Mr Darrick Sia Hao Shen **	谢昊坤先生 **
55	Mr Toh Choon Kian Francis PBM	卓俊坚先生 PBM

(** Members of the 85th (2023 - 2025) Board of Directors.)

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Update the Membership List

Sian Chay Medical Institution currently has 55 members. To ensure the sustainable development and smooth operation of Sian Chay Medical Institution, we need to attach importance to and actively promote the updating of member information, as well as encourage members to participate in social affairs and activities. This will not only help improve the efficiency and transparency of internal management, but also provide a solid foundation and support for the long-term development and planning of Sian Chay Medical Institution.

The Secretariat should continue to mail member information update forms regularly every year and update member information in a timely manner. In particular, for members who have not been in contact for a long time, the Secretariat should submit the list of members who have not been in contact for 3 years to the Board of Directors for review and processing at the Members' General Meeting.

In view of the fact that maintaining active participation among members is vital to the development of Sian Chay Medical Institution, during the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, the directors present unanimously agreed to continue advancing the management of member records and authorised Chairman Toh Soon Huat to handle the related matters with the necessary support. Through these measures, Sian Chay Medical Institution can ensure the accuracy and timeliness of member information, while encouraging members to actively participate in the activities of the Institution and jointly promote the development of the Institution to a higher level.

3.3 Human Resource-Related Matters

3.3.1 Sian Chay Staff

3.3.1.1 Changes in Human Resource

As of 31 December 2024, Sian Chay Medical Institution has **119** full-time staff members and **36** non-full-time staff members, distributed as follows:

No. of Staff Members (31/12/2024)		
	HQ Staff	Frontline Staff
Full Time	31	88
Non-Full Time	3	33
Subtotal	34	121
Total No. of Staff Members	155	

3.3.1.2 Staff Bonding

Staff Bonding in 2024:

Sian Chay Medical Institution held the following Staff Bonding events in 2024:

08 Feb 2024: A total of 83 front-line clinics staff members and 18 headquarters staff members participated.

22 Aug 2024: A total of 76 front-line clinics staff members and 34 headquarters staff members participated.

Award Winners of Staff Bonding 2024:

Staff Bonding 8 Feb 2024:

Outstanding Physicians:

610 Geylang Branch: Physician Ms. Lee Geok Kea
 Whampoa Branch: Physician Ms. Wong Kuen Fah
 Chua Chu Kang Branch: Physician Ms. Wong Mei Ling
 Redhill Branch: Physician Ms. Lin Meei Seh
 Pasir Ris West Branch: Physician Mr. Foo Vin Ngee

Outstanding Tuina Therapists:

Whampoa Branch: Mr. Lam Kean Lung
 Whampoa Branch: Ms. Kwah Imm
 Marsiling Branch: Mr. Ng Kok Kee
 Jalan Kayu Branch: Mr. Lim Boon Kwee
 Boon Lay Branch: Mr. Lau Kum Ching Samuel

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Outstanding Front Desk Receptionists:

Whampoa Branch: Ms. Teng Bee Geok
Redhill Branch: Ms. Xu HuiJuan
Punggol North Branch: Ms. Chiu Lee Huang Fann
Chua Chu Kang Branch: Ms. Choo Fong Ying
Boon Lay Branch: Ms. Goh Seok Hwee

Outstanding Branches:

610 Geylang Branch
Whampoa Branch
Chua Chu Kang Branch
AMK-Hougang Branch

3.3.1.3 Staff Training

Headquarters Staff Training

1. Visiting the Pioneers' Memorial Hall at Ee Hoe Hean Club

Date: 04/03/2024

Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Voluntary Executive Chairman of Sian Chay, led the Sian Chay Team to visit the Pioneers' Memorial Hall at Ee Hoe Hean Club. In this solemn and dignified place, we traced the historical footprints left by the pioneers with reverent feelings. Visiting the Pioneers' Memorial Hall not only allows us to review history, but also draw spiritual strength from the pioneers, inspiring us to keep moving forward and create a better future for society, others, and ourselves.

2. Sian Chay Team Workshop – AI Visual Aesthetic Design Concept and Production

Instructor: Dr. Chua Chee Lay

Course Start Date: 24/08/2024 (a total of 5 sessions)

Other Course Dates: 31/08/24, 21/09/24, 02/11/24, 16/11/24 (Course Completion)

Location: Sian Chay Charity Centre

The Sian Chay Team supports the use of technology for the betterment of work results. Dato' Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay, said: "Charitable organisations must constantly improve and change."

This 5-session course, with a total duration of 20 hours, covers:

- Design of Chinese and English text
- Typography and colour coordination
- Image cropping and enhancement
- Techniques for sourcing images
- Video production and editing

20 participants from Sian Chay headquarters colleagues and Charity Ambassador signed up for this learning opportunity.

3. Crisis Management: Strategies and Practices

Instructor: Mr. Yusof Lateef BBM, CCTP

Course Date: 14/09/2024

Location: Sian Chay Charity Centre

14 Sian Chay headquarters colleagues signed up for this learning opportunity.

4. Learning about the Philanthropic Pioneer Mr. Tan Kah Kee

On the occasion of Mr. Tan Kah Kee's 150th birth anniversary, Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA led the HQ team in a thoughtful exploration and learn from the philanthropic spirit of our forebears, delving deeply into the values of care and dedication. At the sharing session, everyone learned about the life of the late pioneer Mr. Tan Kah Kee through a special feature video titled "Tan Kah Kee: A Role Model Among Overseas

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Chinese” from the CCTV-4 Chinese International Channel’s programme “National Memory”, and shared their reflections and insights.

Date of Sharing Session: 17/10/2024

Location: Sian Chay Charity Centre

Over 20 Sian Chay Headquarters colleagues took part in this learning session.

3.3.1.4 Staff Festive Celebration Activities

09/09/2024: “Sian Chay Mid-Autumn Celebration Dinner” held at Element Vegetarian Restaurant. The event was attended by the Volunteer Executive Chairman of Sian Chay, Dato’ Seri Toh Soon Huat JP, BBM(L), PVPA, Vice Chairman Mr. Kenny Lim Oon Cheng, Director Ms. Queenie Li LiDan, and Director Mr. Darrick Sia Hao Shen, along with 85 Sian Chay colleagues, celebrating the Mid-Autumn Festival together.

3.3.2 Volunteers

The charitable work of Sian Chay Medical Institution would not be possible without the strong support and assistance of dedicated volunteers. Sian Chay has consistently recruited volunteers through various channels, such as posting volunteer recruitment notices on new media platforms, encouraging participants of its events and classes to sign up as volunteers, and providing volunteer registration forms at different activities and occasions for those interested in joining as volunteers.

Sian Chay has issued the following guidelines for volunteers:

Volunteer Responsibilities

1. **Serving others:** The primary responsibility of volunteers is to serve the community and people in need, and provide them with help and support.
2. **Keeping promises:** Volunteers should follow the rules of the organization when participating in activities to ensure that their tasks are completed on time.
3. **Maintaining professionalism:** Volunteers should maintain a professional attitude, respect the elderly and other volunteers, and maintain a good working environment.
4. **Listening and communication:** Volunteers need to have good listening and communication skills in order to understand the needs of the recipients and effectively convey information.
5. **Continuous learning:** Volunteers should be willing to learn new knowledge and skills to improve their service capabilities and adapt to different working environments and needs.

The Significance of Volunteering

1. **Promoting social harmony:** Volunteers strengthen the connection between people and promote social unity and harmony by participating in community services.
2. **Improving personal qualities:** Participating in volunteer activities can exercise personal organizational skills, communication skills and teamwork spirit, and promote personal growth.
3. **Giving back to society:** Volunteers can contribute their time and energy to society, help improve the lives of others, and embody care and responsibility.
4. **Cultivating compassion:** By interacting with people from different backgrounds, volunteers can have a deeper understanding of the situation of others, enhance compassion and social responsibility.
5. **Creating positive impact:** The work of volunteers not only has a positive impact on the direct beneficiaries, but also inspires more people to participate in public welfare and form a good social atmosphere.

3.3.2.1 Gratitude to Volunteers 2024

Sian Chay expresses its heartfelt gratitude to the volunteers who have contributed to its charitable work by presenting certificates of appreciation to those who have fulfilled the required volunteer service hours. These certificates serve as recognition of the volunteers’ dedication to charity and as encouragement for more members of the public to join the compassionate and benevolent volunteer team, to support the cause of philanthropy and do good together.

Sian Chay Medical Institution

Annual Report for Year Ended 31 December 2024

Total times volunteers were engaged:	2,048
Total hours contributed:	9,579 hours
Total no. of volunteers:	227
No. of Certificates of Appreciation issued in 2024:	61

Sian Chay Volunteer Appreciation Day (8 September 2024)



To express our deep gratitude to the dedicated volunteers, Sian Chay Medical Institution hosted a warm and heartfelt Volunteer Appreciation Day. This event aimed to thank all the volunteers who selflessly give their time and effort, passing on Sian Chay's spirit and love through their actions. Sian Chay thanks the volunteers for their support, and invites the volunteer to come with their families and friends.

Sian Chay Charity Centre prepared a variety of engaging programs and interactive activities for the volunteers, including singing, dancing, movie screenings, a buffet, and fun games. The Centre also provided hot drinks, biscuits, and popcorn to bring joy and colour to the event. Volunteers had the opportunity to share their experiences in a relaxed, friendly atmosphere while enjoying the delicious food and drinks. Additionally, every volunteer received a specially prepared gift to honour their long-standing support and dedication. Children aged 15 and under were given special gifts to make the event even more heartwarming.

Sian Chay's Volunteer Executive Chairman Dato' Seri Toh Soon Huat JP, BBM(L), PVPA personally attended the event and gave a speech emphasizing the importance of gratitude, sharing Sian Chay's core values. Sian Chay firmly believes that it is the tireless efforts and silent contributions of every volunteer that have made Sian Chay what it is today. Through this appreciation event, Sian Chay hopes to convey endless gratitude and continue working hand-in-hand with the volunteers to bring more warmth and light to society.

3.3.3 Team of Trainers

As a platform for community charity and public welfare activities, Sian Chay Medical Institution strongly supports lifelong learning, enabling the public to lead more enriched and fulfilling lives while actively participating in community events to stay physically and mentally healthy. Sian Chay sincerely invites experienced professionals who are passionate about charity to provide training or teaching services for its various courses and activities. Those interested in conducting training at Sian Chay may discuss prospective collaboration and teaching projects with the Sian Chay team and submit an application. Only individuals who are approved as "trainers" by the management of Sian Chay Medical Institution may conduct training at its activities or premises. A "trainers" may include instructor, coach, lecturer, speaker, consultant, sharer, event planner, tour guide, assistant instructor, etc., who plays the role of guiding, leading or knowledge sharing with event participants.

Sian Chay expresses gratitude to our team of **21** trainers who had registered and provided teaching for Sian Chay's activities up to 31 December 2024, for a total of **619.5** training hours collectively.

Sian Chay Medical Institution

Annual Report for Year Ended 31 December 2024

3.4 SG60: 60th Anniversary of Singapore's Independence

2025 marks the 60th Anniversary of Singapore's Independence. To commemorate **SG60**, Singapore will host a year-long series of celebrations beginning in 2025. Under the theme "Building Our Singapore Together", the celebrations will highlight the nation's developmental journey, multicultural identity, and enduring values of resilience and progressiveness.

On 4 November 2024, Singapore's fourth Prime Minister, Lawrence Wong, announced that SG60 is a significant milestone for all Singaporeans. The government is organizing a variety of commemorative events under three themes: Connect, Contribute, and Care. Prime Minister Lawrence Wong emphasized that SG60 should not just be an opportunity for celebration but also a platform for Singaporeans to connect, show care, and contribute to the community and nation.

In line with SG60, Sian Chay Medical Institution is launching a series of commemorative and celebratory initiatives, guided by its core belief:

"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People."

Objectives of Sian Chay Medical Institution's SG60 Commemoration and Celebration Series:

- Promote Sian Chay's core values: **Forgiveness, Universal Love, Compassion, Gratitude, and Dedication**.
- Encourage patriotism: Love one's family, but more importantly, love the country; inspire residents to practise **universal love**.
- Express **gratitude** for the nation's care for the people's welfare, and encourage residents to actively give back with **dedication** to the nation and society.
- Respond to SG60's core themes of "**Communication**", "**Contribution**" and "**Care**", and encourage the public to pay attention to philanthropy and show **compassion** and care for those in need. Encourage residents to gain a deeper understanding of the nation and all segments of society, to pay more attention to different social strata, and to establish meaningful connections.
- Guide members of society to live with positive energy and mindset, treat others with tolerance and **forgiveness**, and promote harmony and stability within families and society.
- Foster holistic wellness—body, mind and spirit—by cultivating a healthy, peaceful and friendly living environment.
- Build a more positive and compassionate "**City of Good**", and promote comprehensive healthy development of society.

3.4.1 Promoting Patriotic Motto

Sian Chay Medical Institution actively supports national development and, in this year of nationwide celebration for **SG60**, joins the people in joyful commemoration. It also actively promotes the spirit of patriotism, spreads positive energy across the nation and within communities, and works together with society to build an environment rooted in kindness and gratitude.

Since 2024, Sian Chay Medical Institution has been actively promoting the patriotic motto "**We Love Singapore, Singapore We Love**". The objectives are:

- Advocate the spirit of patriotism across all races, age groups, and socio-economic sectors in society, and encourage national unity and social cohesion.
- Encourage the public to treat the nation and fellow citizens with goodwill, foster a positive social environment filled with universal love and gratitude, and promote social harmony.
- Promote positive energy and an optimistic attitude towards life in society, enhance the sense of happiness among citizens, and support holistic wellness—body, mind and spirit—nationwide.

This motto has been enthusiastically chanted together by the big family that is Sian Chay with participants at events of various scales, including the Sian Chay 1,000-Pax Love Journey held on 11 November 2024. It has also been widely shared through numerous event videos and reports, such as:

Sian Chay Medical Institution

Annual Report for Year Ended 31 December 2024

- Videos posted on Sian Chay’s Facebook account with over 100,000 followers;
- Multiple videos of the “Sian Chay Culture Talk” series each with over 10,000 online views.

Sian Chay has also printed this meaningful and symbolic motto on widely distributed items such as shopping trolleys, walking aid umbrellas, and lucky sacks. Through these “Care & Share” supplies distribution events, Sian Chay hopes to instil the motto deeply in people’s hearts and encourage patriotism among all residents.

Sian Chay abounds with gratitude and love. We are one family. With a unifying motto, Sian Chay actively promotes the value of universal love, striving to bring positive progress to the nation and society.



3.4.2 Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore

In 2025, to mark Singapore’s 60th anniversary of nation-building (SG60) and the 102nd birth anniversary of founding Prime Minister Mr. Lee Kuan Yew, Sian Chay Medical Institution — in its 124th year — will launch a commemorative historical publication titled "**Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore**" (慈悲之心 善济之行：新加坡慈善事业百年史). This pictorial book honours a century of charitable efforts in Singapore, allowing citizens to reflect on the nation-building journey of our pioneers and helping future generations gain a deeper understanding of our country’s history.

The project was unanimously approved by the Board of Directors during the first meeting of the 85th Board on 29 July 2023. Since its founding, Sian Chay Medical Institution has upheld the values of forgiveness, universal love, compassion, gratitude, and dedication — staying true to its duty of promoting health and hope through positive energy. Sian Chay recognises that Singapore’s present-day prosperity is the result of visionary governance, the selfless contributions of people from all walks of life, and the enduring efforts and influence of our pioneers. As one of the promoters of charitable work in Singapore, Sian Chay embarks on this publication project with deep gratitude — to carry forward the spirit of our forebears, inspire future generations to stay true to their purpose, and work together towards a more prosperous, harmonious, and sustainable Singapore.

The creation and editorial work of this historical publication is a collaborative effort between Sian Chay Medical Institution and Mr. Hsu Chung Mao — otherwise known as Mr. Qin Feng — a journalist and writer with a deep passion for journalism and the arts. Mr Hsu is renowned for his published works in the field of pictorial history and has established a distinctive presence in both the literary and collectors’ communities. This precious publication brings together a rich collection of historical photographs and materials, offering a multifaceted portrayal of Singapore’s past — from the early days under British colonial rule to the formative years of independence. The historical photographs have been meticulously coloured and restored, breathing new life into the past and guiding us through time to revisit warm and treasured memories. It is also a collective chapter written by the people of Singapore — a vivid testament to our nation’s journey, resilience, and growth, and a tribute to the charitable organisations, institutions, and communities that have contributed to Singapore’s social development.

The significance of this special publication lies not only in paying tribute to the organisations, communities, and individuals who have quietly dedicated themselves to Singapore’s philanthropic efforts, but also in passing on the spirit of selfless giving. It aims to inspire more people to join in charitable work and contribute to the development of our society. **Hearts of Kindness, Deeds of Charity** is not only a tribute to the past, but also a vision for the future. Let us remember the spirit of selfless service and, driven by this legacy, move forward hand in hand towards a brighter tomorrow — continuing to create the future that belongs to all of us.

Sian Chay Medical Institution Annual Report for Year Ended 31 December 2024

Book Cover:



Belly Band:



Sample Highlights from This Book:



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现代医疗设备的说明
1961年，李总理向医院工作人员说明现代医疗设备的说明。
Explanation of modern medical equipment
In 1961, Prime Minister Lee listens to hospital staff about bringing in modern medical equipment.

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讲华语运动
1979年，李总理在演讲“讲华语运动”，鼓励新加坡华人说普通话。李总理说：“讲华语运动，是希望新加坡华人，能用一种共同的语言，来沟通。这种沟通，是希望新加坡华人，能用一种共同的语言，来沟通。这种沟通，是希望新加坡华人，能用一种共同的语言，来沟通。”
Speak Mandarin Campaign
In 1979, Prime Minister Lee initiated the "Speak Mandarin Campaign" to encourage the Chinese to speak more Mandarin as a means of communication. Since the Chinese in Singapore came from different provinces in southern China and spoke different dialects, this was not conducive to the unity of the Chinese themselves. The goal of the Speak Mandarin Campaign was to promote the use of a common language among the Chinese.

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总理关心平民百姓生活
1960年代，李总理走入基层，关心一般百姓的日常生活。
Prime Minister Lee's concern for the lives of ordinary people
In the 1960s, Prime Minister Lee walked the ground to find out about the living conditions of ordinary people.

总理与小贩交谈
1960年代，李总理夜访夜市，跟一位摆摊的小贩交谈，了解他们的需求。
Prime Minister Lee conversing with hawkers
In the 1960s, Prime Minister Lee visited the pasar malam or night market and engaged in conversation with a hawker to understand their livelihood needs.

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新闻发布会
1962年1月2日，李总理在新闻发布会上，向媒体发表讲话。
Press conference
Prime Minister Lee (left) was speaking when he announced the PAP's resignation from Malaya at a press conference held at the TV station on 19th July 1962.



新闻发布会
1962年1月2日，李总理在新闻发布会上，向媒体发表讲话。
Press conference
Prime Minister Lee (left) was speaking when he announced the PAP's resignation from Malaya at a press conference held at the TV station on 19th July 1962.

This book shares some classic quotes of the founding Prime Minister Mr. Lee Kuan Yew, for instance:

I cannot say I planned my life. That's why I feel life is a great adventure - exciting, unpredictable, and at times exhilarating and sometimes excruciating. To make life worthwhile, never lose that joie de vivre, that zest for life. To watch the sun go down, and wake up to a new day, rested and refreshed after a good night.

Sian Chay extends its heartfelt thanks to Mr. Edwin Tong (Minister for Culture, Community and Youth, and Second Minister for Law), Mr. Kho Choon Keng (President of the Singapore Chinese Chamber of Commerce & Industry), Mr. Lennon Tan (President of the Singapore Manufacturing Federation), and Mr. Ang Yuit (President of the Association of Small & Medium Enterprises) for penning forewords for this book.

Sian Chay Medical Institution Annual Report for Year Ended 31 December 2024



唐耀辉 先生
文化、社区及青年部长兼律政第二副部长

Mr. Edwin Tong
Minister for Culture, Community and Youth
Second Minister for Law

Congratulations to Sian Chay Medical Institution on 100 years of philanthropic service in Singapore. Your steadfast commitment to offering free TCM services to all, regardless of background, is truly admirable. This milestone not only honours the longstanding tradition of generosity in Singapore but also recognises the enduring impact of past generations.

The establishment of the Sian Chay Charity Centre signifies a significant step forward in community engagement and philanthropy. Your initiatives, such as the Youth Fund and partnerships with educational institutions, demonstrate a strong dedication to fostering empathy and social responsibility.

The acquisition of the new HQ building underscores Sian Chay's commitment to expanding its charitable efforts and providing vital support to those in need. The Charity Centre is poised to become a centre for cultural enrichment, a platform for sharing best practices, and a catalyst for elevating standards and professionalism in Traditional Chinese Medicine in Singapore.

Thank you, Sian Chay Medical Institution, for your invaluable contributions to the community. Here's wishing you continued success in your future endeavours.



高康庆 会长
新加坡中华总商会

新加坡自 1963 年成立以来，秉承“宽容、大智、包容、包容”的价值观，始终以多元种族和谐共融为发展的基石，彰显无可比拟的人文情怀。在这百年历程中，孕育了独特的“宽容之心、包容之德、包容之行”的价值观，成为新加坡国家认同、民族团结、社会和谐、繁荣发展的基石。作为新加坡国家认同、民族团结、社会和谐、繁荣发展的基石，新加坡中华总商会始终秉承这一价值观，为会员提供了丰富多样的服务，为社会做出了不懈的努力。作为总商会，新加坡中华总商会始终秉承这一价值观，为会员提供了丰富多样的服务，为社会做出了不懈的努力。

新加坡中华总商会的成立标志着新加坡慈善事业的重要里程碑。我们通过开展慈善机构合作等倡议，展现了坚定的决心和社会责任感。新加坡中华总商会将继续秉承这一价值观，为会员提供丰富多样的服务，为社会做出不懈的努力。

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陈胤鹏 会长
新加坡制造业总会

怀着崇敬与感恩之情，我为新加坡的杰出出版物《新加坡百年慈善史》撰写这篇前言。这本书是为了纪念我们建国总理李光耀先生百年诞辰而出版的，它是对我们国家进步的持久精神力量的见证。

这本书是一本值得推荐给国家领导、政府官员、商界领袖、学者、学生、以及所有关心新加坡历史和未来的公民阅读的书籍。它不仅是一本关于慈善的书籍，更是一本关于国家认同、民族团结、社会和谐、繁荣发展的书籍。它是一本关于国家认同、民族团结、社会和谐、繁荣发展的书籍。它是一本关于国家认同、民族团结、社会和谐、繁荣发展的书籍。

新加坡作为一个多元文化的国家，在历史中经历了无数的挑战。新加坡中华总商会作为新加坡最大的慈善组织，始终秉承着“宽容之心、包容之德、包容之行”的价值观，为会员提供了丰富多样的服务，为社会做出了不懈的努力。

新加坡中华总商会的成立标志着新加坡慈善事业的重要里程碑。我们通过开展慈善机构合作等倡议，展现了坚定的决心和社会责任感。新加坡中华总商会将继续秉承这一价值观，为会员提供丰富多样的服务，为社会做出不懈的努力。



洪焜 会长
新加坡中小企业商会

**庆祝百年慈善
中小企业在新加坡成功中的角色**

在我们庆祝新加坡百年华诞之际，我们很高兴能作为我们的小企业界代表，分享我们在这百年历程中的所思所想。作为新加坡成功的关键之一，中小企业（SMEs）与我们的经济和社会息息相关。他们作为创新的引擎，建立了新加坡繁荣发展的中坚力量。中小企业长期以来一直是国家经济的中流砥柱，不仅创造了就业，也是社会力量的基石。

中小企业经历了风雨，但始终屹立不倒。他们展现了坚韧的意志，培养了新一代的领袖和人才。中小企业始终是新加坡经济的一股清流，也是国家发展的基石。中小企业始终是新加坡经济的一股清流，也是国家发展的基石。

新加坡中小企业商会作为新加坡最大的中小企业组织，始终秉承着“宽容之心、包容之德、包容之行”的价值观，为会员提供了丰富多样的服务，为社会做出了不懈的努力。

新加坡中小企业商会的成立标志着新加坡慈善事业的重要里程碑。我们通过开展慈善机构合作等倡议，展现了坚定的决心和社会责任感。新加坡中小企业商会将继续秉承这一价值观，为会员提供丰富多样的服务，为社会做出不懈的努力。

Sian Chay Medical Institution began preparations for the publication of this book in 2023. The book is produced by Hsu Chung Mao Studio, which also provided digital colour restoration for many of the precious historical photographs featured in the book. In 2024, Sian Chay not only contributed numerous texts and materials for the publication, but also worked closely with the production team to coordinate the development of the book's content. The book is scheduled to be published, go to print and be distributed in 2025.

Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore 《慈悲之心 善济之行：新加坡慈善事业百年史》

- Presented by: Dato'Seri Toh Soon Huat JP, BBM(L), PVPA
Volunteer Executive Chairman
Sian Chay Medical Institution,
Sian Chay Charity Centre
- Production: Hsu Chung Mao Studio
- Publisher: Nueva Co., Ltd.
- Distribution: Lingzi Media
- Author: Hsu Chung Mao
- Printer: Shanghai Printing Co., Ltd.



A total of **4,000** copies of this book will be printed and distributed to various organisations or representatives of groups and regions, including grassroots leaders, Members of Parliament, non-profit organisations (such as social welfare agencies and clan associations), religious institutions, schools, libraries, and various cultural and arts institutions. Through the lens of philanthropy, the book invites readers from all walks of life to reflect on the nation's journey — from its colonial days to its founding as an independent country. More than just a record of a century of charitable culture in Singapore, this publication is a heartfelt tribute to the nation. It is Sian Chay Medical Institution's special gift to Singapore and its people in celebration of the 60th anniversary of nation-building — **“We Love Singapore, Singapore We Love!”**

Sian Chay Medical Institution

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3.4.3 Community Partnership

In conjunction with the Lunar New Year gathering co-organised by the Singapore Chinese Cultural Centre and the Singapore Federation of Chinese Clan Associations on the third day of the Lunar New Year in 2025 (31 January), Senior Minister Lee Hsien Loong highlighted the role of clan associations in helping generations of new immigrants integrate into local society. In his speech, Mr Lee called on Singaporeans and the associations to work together to help new immigrants become part of the Singapore family, while also urging new immigrants to respect and embrace local norms, cultural practices, and values. His remarks underscored the important role clan associations play in supporting social integration, aligning with the nation's SG60 celebrations.

In 2025, Sian Chay Medical Institution signed Memorandums of Understanding (MOUs) with several non-profit organisations to advance the following objectives:

- To promote racial harmony and strengthen community cohesion;
- To help new immigrants better understand and integrate into Singaporean society;
- To create more opportunities for residents to make new friends and promote cross-cultural exchange;
- To foster social harmony and work towards building Singapore into a “City of Good” — a society grounded in compassion and care.

During the validity of the MOUs, partner organisations will actively utilise publicity materials, videos, and brand elements provided by Sian Chay Medical Institution to support the shared mission of the collaboration. At the same time, partner organisations will assist in amplifying Sian Chay's message of service to the people, promoting its charitable values, and encouraging the public to support philanthropic efforts.

Partnering Organisations:



1) Singapore Amoy Association (Established in 1938)

Date of MOU Signing: 6 February 2025

Duration of Partnership: 2 years



2) Tianjin Association Singapore (Established in 2008)

Date of MOU Signing: 7 February 2025

Duration of Partnership: 2 years



3) Kowloon Club (Singapore) (Established in 1990)

Date of MOU Signing: 3 March 2025

Duration of Partnership: 2 years

Sian Chay Medical Institution works hand in hand with various non-profit organisations to build Singapore into a “City of Good”.

Philanthropy is about universal love, empathy, mutual support and doing good together.

Sian Chay Medical Institution

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3.5 Media Coverage of Sian Chay Medical Institution

Various information and reports related to Sian Chay Medical Institution have been widely disseminated in society through media interviews, reports, advertisements, and public notices. Media has helped increasing Sian Chay's visibility in society, enabling people from all walks of life to get to know Sian Chay, encouraging the public to benefit from its charitable platform, and fostering public attention, support, and participation in Sian Chay's charitable mission. Sian Chay actively makes its voice heard through the media, the objectives are as follows:

- To introduce the public to Sian Chay's charitable platform, including its charitable TCM services and a wide range of community-based charitable initiatives such as free haircut services, free pick-up services, Care & Share programmes, Love Bento Sharing, resource sharing at the Sian Chay Charity Centre, One Day Tour at the Sian Chay Charity Centre, charity classes, Love Journey, and more;
- To promote Sian Chay's beliefs, values, and charitable philosophy, and to share benevolent wisdom and positive energy;
- To encourage the public to pay attention to, participate in, and support charitable causes in various forms;
- To document, organise, archive, report, and disseminate various types of information and charitable projects of Sian Chay;
- To serve as Sian Chay's official communication and announcement channel, such as issuing public notices or clarifying scam incidents;
- To report on Sian Chay's interactions and collaborations with the community and other organisations, and to promote cooperation among non-profit organisations for the benefit of society;
- To speak up for vulnerable groups and encourage public attention, compassion and support for them;
- To facilitate one-way communication (through print media) or two-way interaction (through new media) between Sian Chay and the public;
- In addition to receiving public feedback, these channels also support operations such as event promotion, event registration, volunteer recruitment, and sponsor engagement;
- To open up fundraising channels for Sian Chay: not only by inspiring public donations through raising awareness of its charitable work, but also by offering diversified donation methods.

By encouraging the public to engage with Sian Chay's charitable platform and benefit from its various services, and by sharing stories of kindness and good deeds, Sian Chay's media efforts help community members build healthier, happier, and more fulfilling lives, while cultivating a more positive outlook on life and attitude towards living — thereby contributing to a harmonious and holistically healthy society.

3.5.1 Newspaper Coverage

In 2024, the following newspapers featured coverage related to Sian Chay Medical Institution:

(Translations of news titles follow the original language version.)

SN	Publishing Date	Newspaper	Title of News Report	Remarks
1	28/03/2024	Shin Min Daily News	助力狮子会艺术节 2024 慈善义卖 善济医社认领两头彩绘狮子 Sian Chay Medical Institution Adopts Two Painted Lions in Support of the Lions Art Fest 2024 Charity Bazaar.	Event Dates: 16/03 - 19/03/2024
2	12/04/2024	Shin Min Daily News	绿宝集团总裁拿督吴和敬带领全家做慈善, 让大爱精神延续 Permata Hijau Group President Dato' Robert Goh Leads His Family to Do Charity to Keep the Spirit of Great Love Alive.	Event Date: 09/03/2024
3	19/04/2024	Shin Min Daily News	善济文化大讲堂首场受热捧, 迎来文化与慈善交流新篇章 The First Sian Chay Culture Talk Was a Hit, Ushering in a New Chapter in Cultural and Charity Exchanges.	Event Date: 31/03/2024
4	20/04/2024	Shin Min Daily News	携手善济, 传递大爱: IQ House 传承和发扬慈善精神 Joining Hands with Sian Chay to Spread Love: IQ House Inherits and Promotes the Spirit of Charity.	Event Date: 02/04/2024

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5	22/04/2024	Shin Min Daily News	骗子冒充善济医社主席脸书页面诱公众投资 Scammer Impersonating the Sian Chay Medical Institution's Chairman on Facebook to Lure the Public to Invest.	-
6	27/04/2024	Shin Min Daily News	善济医社重要告示 内容：善济医社最近收到不少公众的反馈，说有人冒充我们的义务执行主席拿督斯里卓顺发太平绅士进行未经授权的募款集资活动。 Important Notice from Sian Chay Medical Institution: Content: Sian Chay Medical Institution has recently received a lot of feedback from the public that someone has impersonated our Volunteer Executive Chairman, Dato' Sri Toh Soon Huat, JP, to conduct unauthorized fundraising activities.	-
7	28/04/2024	Shin Min Daily News	光明山修身院医务人员获企业家派赠爱心礼篮 Medical staff of Bright Hill Evergreen Home Received Love Gift Baskets from Entrepreneurs	Event Date: 12/04/2024
8	29/04/2024	Lianhe Zaobao, Shin Min Daily News	卓顺发：独乐乐不如天下乐 善济慈善中心免费对外开放 Toh Soon Huat: Happiness Shared by all is Better than Happiness Enjoyed Alone. Sian Chay Charity Centre is Open to the Public Free of Charge.	-
9	01/05/2024	The Straits Times	Sian Chay Medical Institution Important Notice Content: Sian Chay Medical Institution has recently received a lot of feedback from the public that someone was impersonating our Volunteer Executive Chairman, Dato Seri Toh Soon Huat, JP, to conduct unauthorized investment activities. 善济医社重要告示 内容：善济医社最近收到不少公众的反馈，说有人冒充我们的义务执行主席拿督斯里卓顺发太平绅士进行未经授权的募款集资活动。	-
10	24/05/2024	Shin Min Daily News	善济医社庆祝母亲节系列一：举办百个母亲节项目，分发十万份爱心礼包 Sian Chay Medical Institution Mother's Day Celebration Series - No. 1: Holding 100 Mother's Day Events, Distributing 100,000 Love Goody Bags	-
11	28/05/2024	Shin Min Daily News	善济医社庆祝母亲节系列二：举办百个母亲节项目，分发十万份爱心礼包 Sian Chay Medical Institution Mother's Day Celebration Series - No. 2: Holding 100 Mother's Day Events, Distributing 100,000 Love Goody Bags	-
12	15/06/2024	Lianhe Zaobao	善济医社永久荣誉主席拿督陈贤进博士挽词 Condolence message for Dato' Dr. Tan Hian-Tsin.	-
13	15/06/2024	Shin Min Daily News	善济医社永久荣誉主席拿督陈贤进博士挽词 Condolence message for Dato' Dr. Tan Hian-Tsin.	-
14	15/06/2024	The Straits Times	Condolence message for Dato' Dr. Tan Hian-Tsin Content: With Deepest Sympathy & Heartfelt Condolence to Ms Dorine Tan, Mr David Jackson Tan, Ms Dauphine Tan and Family of Our Life Honourable Chairman Dato' Dr. Tan Hian-Tsin Departed on 13 June 2024. 善济医社永久荣誉主席拿督陈贤进博士挽词 内容：谨以沉痛的心情哀悼 Ms Dorine Tan, Mr David Jackson Tan, Ms Dauphine Tan 令尊，本医社永久荣誉主席拿督陈贤进博士 安息	-
15	17/06/2024	Shin Min Daily News	鳄鱼牌创办人，98岁陈贤进逝世 留座右铭激励后人 Founder of the Crocodile Brand, Tan Hian-Tsin, Passes Away at 98, Leaving Mottos to Motivate Later Generations.	-
16	17/06/2024	Lianhe Zaobao	鳄鱼牌创办人陈贤进逝世 留座右铭激励后人 Founder of the Crocodile Brand, Tan Hian-Tsin, Passes Away Leaving Mottos to Motivate Later Generations.	-
17	19/06/2024	Lianhe Zaobao	善济医社永久荣誉主席拿督陈贤进博士祭文 Eulogy: Sian Chay Medical Institution's Life Honourable Chairman Dato' Dr. Tan Hian-Tsin.	-

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18	19/06/2024	Shin Min Daily News	善济医社永久荣誉主席拿督陈贤进博士祭文 Eulogy: Sian Chay Medical Institution's Life Honourable Chairman Dato' Dr. Tan Hian-Tsin.	-
19	19/06/2024	The Straits Times	Eulogy: Sian Chay Medical Institution's Life Honourable Chairman Dato' Dr. Tan Hian-Tsin. 善济医社永久荣誉主席拿督陈贤进博士祭文	-
20	21/06/2024	Shin Min Daily News	善济慈善中心感恩有您，开放给社会大众资源共享 Sian Chay Charity Centre is Grateful to You and is Open to the Public for Resource Sharing.	-
21	28/06/2024	Shin Min Daily News	善济慈善中心 7 月 1 日起正式开放供公众使用 Sian Chay Charity Centre Officially Opens to the Public on 1 July.	-
22	11/07/2024	Shin Min Daily News	善济医社新董事会就职 卓顺发：盼续吸引新血 传承慈善精神 Sian Chay's New Board of Directors Inaugurated. Toh Soon Huat: Hopes to Continue Attracting New Blood to Carry Forward the Spirit of Charity.	Event Date: 10/07/2024
23	15/07/2024	Lianhe Zaobao	新董事会宣誓就职 卓顺发续任善济主席 New Board of Directors Sworn In, Toh Soon Huat Continues as Chairman of Sian Chay.	Event Date: 10/07/2024
24	17/07/2024	Shin Min Daily News	连任善济新一届董事会主席 卓顺发：继续为慈善事业奉献力量与智慧 Reappointed as Chairman of Sian Chay's New Board of Directors, Toh Soon Huat: Continuing to Contribute Strength and Wisdom to Charity.	Event Date: 10/07/2024
25	20/08/2024	Shin Min Daily News	善济医社 & 善济慈善中心倾情呈现“七夕乞巧嘉年华” Sian Chay Medical Institution & Sian Chay Charity Centre Present the Qixi Fest 2024.	Event Date: 03/08 - 11/08/2024
26	17/11/2024	Shin Min Daily News	亚联盛主席拿督郑耀捷博士 BBM：善有所继，济有所得 '善有所继，济有所得', Says Dr. Terence Tea, the Chairman of A.M. Aesthetics.	-
27	21/11/2024	Shin Min Daily News	致力于推动可持续城市与人居环境，善济医社义务执行主席卓顺发太平绅士荣获“未来领袖培育奖” Committed to Advancing Sustainable Cities and Human Settlements, Dato' Seri Toh Soon Huat, JP Awarded the 'Future Leaders Cultivation Award' at the Global Forum on Human Settlements.	-
28	25/11/2024	Shin Min Daily News	非凡女神国际大赛 2024 完美落幕 为善济医社筹得 14.3 万善款 Extraordinary Goddess International Pageant 2024 Concludes Perfectly, Raising \$143,000 for Sian Chay Medical Institution.	Event Date: 09/11/2024
29	30/11/2024	Shin Min Daily News	广告：善济的家 大家的家 和谐的家 欢迎回家 中心设施将免费提供给慈善机构使用，共享资源，回馈社会，创造幸福家庭及和谐社会 Ad: Sian Chay's Family, Everyone's Family, Harmonious Family, Welcome Home. Centre Facilities Will be Made Available for Charity Organizations to Use, Sharing Resources, Giving Back to Society, and Creating Happy Families and a Harmonious Society. Remark: Similar advertisements were also published in Lianhe Zaobao on 17/03/2024, 03/04/2024, 17/04/2024, 01/05/2024, and 26/05/2024; and in Shin Min Daily News on 31/03/2024, 28/04/2024, 04/05/2024, and 12/05/2024.	-
30	01/12/2024	Shin Min Daily News	出席中华医学会专科中医院开幕典礼，张俐宾博士：中医事业承载着新的使命和责任 Attending the Opening Ceremony of the Chinese Medical Association's Specialty TCM Hospital, Dr. Teo Ho Pin: Traditional Chinese Medicine Carries New Missions and Responsibilities.	Event Date: 17/11/2024
31	08/12/2024	Shin Min Daily News	善济慈善中心携手 1000 位年长者开启'千人关爱之旅'美好体验	Event Date: 11/11/2024

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			Sian Chay Charity Centre Embarks on '1,000-Pax Love Journey' with 1,000 Seniors to Create a Wonderful Experience.	
32	11/12/2024	Shin Min Daily News	百岁彩虹 - 徐祖燊书法展开幕 平生醉心书道 只效慈善微劳 Calligraphy Exhibition of Centenarian Chui Choo Sin Opens: A Lifelong Passion for Calligraphy, Contributing to Charity through Humble Efforts.	Event Date: 06/12/2024
33	15/12/2024	Lianhe Zaobao	大众书局“读者票选好书” 焦点出版入围五本书三本获奖 Popular Readers' Choice Awards: Focus Publishing Shortlisted with Five Books, Three of Which Won Awards.	Event Date: 14/12/2024
34	15/12/2024	Shin Min Daily News	广告: 善济的家 大家的家 和谐的家 欢迎回家 中心设施将免费提供给慈善机构使用, 共享资源, 回馈社会, 创造幸福家庭及和谐社会 Ad: Sian Chay's Family, Everyone's Family, Harmonious Family, Welcome Home – Centre Facilities Will Be Free for Charitable Organisations to Use, Sharing Resources to Give Back to Society, Create Happy Families and a Harmonious Society.	-
35	16/12/2024	The Straits Times	Celebrating Contributions of Migrant Workers. 庆祝客工的贡献	Event Date: 15/12/2024
36	23/12/2024	Shin Min Daily News	善济慈善中心办感恩晚宴 李智階: 中心为社区注入活力 Sian Chay Charity Centre Hosts Appreciation Gala – Desmond Lee: Centre Injects Vitality into the Community.	Event Date: 10/12/2024

3.5.2 New Media

Sian Chay Medical Institution has established accounts on several major new media platforms to publish reports related to the organisation, document its charitable journey, spread positive energy, and encourage the public to care about and support philanthropic causes. These new media accounts not only enhance Sian Chay's online visibility, but also help more people discover its charitable platform, its diverse community services, and stay updated on its ongoing initiatives, while opening up more possibilities for fundraising.

Facebook

Facebook Account: SCMI1901 (Sian Chay's main Facebook account)

Profile Name: 善济医社 Sian Chay Medical Institution

<https://www.facebook.com/SCMI1901/>

This is the main Facebook account of Sian Chay Medical Institution. As of May 2025, it has garnered **104,000** likes and **107,000** followers.

Facebook Account: sianchaymedicalinstitution (Sian Chay's English Facebook account)

Profile Name: Sian Chay Medical Institution En

<https://www.facebook.com/sianchaymedicalinstitution>

This is the English Facebook account of Sian Chay Medical Institution. As of May 2025, it has garnered **22,000** likes and **22,000** followers.

Facebook Account: 善济慈善中心 Sian Chay Charity Centre

Profile Name: 善济慈善中心 Sian Chay Charity Centre

<https://www.facebook.com/profile.php?id=61556776275825>

This is the Facebook account of Sian Chay Charity Centre. As of May 2025, it has garnered **7,700** likes and **8,000** followers.

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YouTube

YouTube Account: @sianchaymedicalinstitution9002
Profile Name: Sian Chay Medical Institution 新加坡善济医社
<https://www.youtube.com/@sianchaymedicalinstitution9002>

This is the main YouTube account of Sian Chay Medical Institution. As of May 2025, it has garnered **1,240** subscribers with cumulatively **3,964** videos posted more than **2.1 million** views.

WeChat Official Account

Account: 善济医社

This is the WeChat Official Account of Sian Chay Medical Institution, which has published **378** posts as of May 2025.

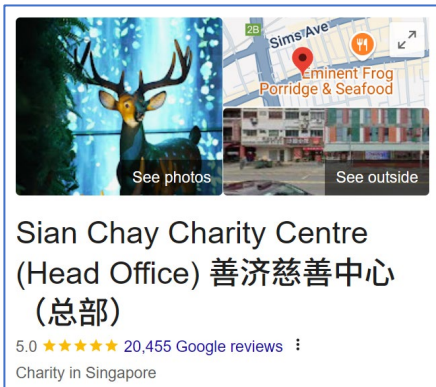
WeChat Channels

Account: 善济慈善中心

This is the WeChat Channel of Sian Chay Medical Institution, which has published over **2,300** posts as of May 2025.

Google Searches and Reviews

Thanks to the use of new media, the online visibility of the Sian Chay Medical Institution and Sian Chay Charity Centre charity platform has been steadily increasing.



To further raise public awareness of the Sian Chay charitable platform, Sian Chay actively shares Google search results of the Charity Centre with the public during various events. This includes promoting its presence on other new media platforms such as Facebook and its WeChat Official Account, enabling the public to better understand the Sian Chay brand online. Such efforts are integrated into community outreach activities like Care & Share events, where Sian Chay distributes essential items and connects with residents face-to-face while carrying out ground-level promotions of charity awareness.

As of 22 May 2025, since the completion of the Sian Chay Charity Centre in January 2024, its Google listing has received **20,455** public reviews on the

Google search engine, with an average rating of five stars.

Promotion via QR Codes

Sian Chay Medical Institution includes the account information and QR codes for its Facebook page, WeChat Official Account, WeChat Channels, and Google reviews on various publicity materials to encourage the public to follow and engage with its new media platforms. (The example here is a publicity brochure for charity classes and activities.)



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3.5.3 Inspirational Publications

Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, the Volunteer Executive Chairman of Sian Chay Medical Institution, is a social activist, philanthropist, and author who is deeply devoted to charitable work and to spreading good knowledge through his writings. With over two decades of dedication to philanthropy, he has expressed a profound understanding of gratitude, kindness, and the deeper meaning of charity through his books. Dato' Seri Toh has written and published a number of works that not only promote inspirational and positive values, but also share with readers the charitable mission, history, and initiatives of Sian Chay. Through these writings, he encourages the public to engage with, learn about, support, and take part in Sian Chay's charitable cause.

This series of books was published and printed without utilising any funds from Sian Chay Medical Institution. All books are published with no profit in mind. Readers can find them in major bookstores in Singapore or on the Lingzi Network bookstore website: www.sgchinesebooks.com

At many charitable events, these books are also distributed to the public as complimentary gifts. These books are also available for free for the public at Sian Chay Medical Institution's headquarters and branches.

Readers can also download Dato' Seri Toh Soon Huat's inspirational ebooks sharing motivational quotes for free via this link: <https://cutt.ly/tohsoonhuat>



His collection of ten books has been printed in over **200,000** copies:

- "There Are Heavens Beyond the Sky, People Beyond People (天外有天 人外有人)" – 16,080 copies
- "The World's Many Matters Can Be Settled with a Smile (天下多少事 都付笑谈中)" – 16,080 copies
- "The Seasons Hurry By, Spring is Too Short (四季匆匆 春天太短)" – 12,700 copies
- "Everything is But a Passing Cloud (一切是浮云)" – 10,000 copies
- "If You Are the Ocean, You Won't Care About the Boat (如果你是大海，不在乎那条船)" – 20,300 copies
- "Living in the Present, The Truest Moment (当下最真 活在当下)" – 25,610 copies
- "Cherish This Life: A Thanksgiving (珍惜生命 感恩人生)" – 31,352 copies (also in English)
- "Cherish This Life: A Thanksgiving" – 6,100 copies (English version)
- "The Road (路)" – 27,400 copies
- "Gratitude I (感恩 I)" – 16,331 copies
- "Gratitude II (感恩 II)" – 20,200 copies

These works have not only made a significant impact through their distribution numbers but also through their profound insights, which inspire individuals to improve their lives, nurture family harmony, and contribute to society. Through the power of words, Dato' Seri Toh spreads brightness and good knowledge, guiding more people onto the path of positive mindset and charity, thus contributing to personal growth and the harmony and happiness of society. By promoting a positive attitude towards life and encouraging positive thinking, while approaching life with greater tolerance and understanding, these inspiring books not only offer readers meaningful insights that benefit their physical, mental and emotional well-being, but also help reduce and prevent harmful lifestyles and mindsets, thereby contributing to the overall healthy development of society.

Following the success of "Cherish This Life: A Thanksgiving" (珍惜生命 感恩人生), which was ranked among the top three in the 2019 Popular Readers' Choice Awards, and "Living in the Present, The Truest Moment" (当下最真 活在当下), which was nominated for the 2021 Popular Readers' Choice Awards, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, has once again received recognition as his book "The World's Many Matters Can Be Settled with a Smile" (天下多少事 都付笑谈中) was ranked among the top three in the 2024 Popular Readers' Choice Awards.

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On December 15, 2024, Lianhe Zaobao published a report titled “Popular Readers’ Choice Awards: Focus Publishing Shortlisted with Five Books, Three of Which Won Awards”

3.6 Important Notice

3.6.1 Regarding the Scam of Impersonating Dato’ Seri Toh Soon Huat JP (2024)

In 2024, Dato’ Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay Medical Institution (SCMI), has become the target of identity scam. The scammers used the name of Chairman Toh Soon Huat to try to induce the public to participate in unauthorized investment schemes. In response to this incident, Sian Chay Medical Institution took the following actions:

Police Reports

Sian Chay Medical Institution reported the case to the Police on the following dates and actively cooperated with police investigation.

- 21 April 2024, report number: G/20240421/7026
- 18 May 2024, report number: G/20240518/7051
- 09 July 2024, report number: G/20240709/7159
- 26 July 2024, report number: G/20240726/7065

Published Public Announcements in the Newspapers to Warn the Public to be Vigilant Against Such Scams

- Straits Times: 1 May 2024
- Lianhe Zaobao: 30 April 2024
- Shin Min Daily News: 22 April 2024 and 27 April 2024

Posted on Sian Chay’s Facebook Page

On 28 April 2024, 11 July 2024 and 28 July 2024, Sian Chay issued announcements through its official media platform to remind the public to be vigilant against scams in the market and provided contact information for further clarification and consultation.

Facebook announcement links:

<https://www.facebook.com/share/p/82afe4W8JVE8zLKX/>

<https://www.facebook.com/share/p/15V4WT4wzh/>

<https://www.facebook.com/share/p/1UMUEtWiPM/>

Report to Social Media Platform

Sian Chay has reported to Facebook the page that impersonated Chairman Toh Soon Huat.

Sian Chay Medical Institution particularly emphasizes that Sian Chay Medical Institution and its Volunteer Executive Chairman Toh Soon Huat have never participated in any investment plan or promoted financial products, nor have they ever conducted such activities on social media. We urge the public to be vigilant and avoid being deceived. For any queries, please consult us through our official website or official social media platform.

3.7 Adoption of 2024 Annual Report

During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, the Board of Directors reviewed and approved the following matters: (1) the formal adoption of the 2024 Annual Report; (2) the acceptance of the Management’s recommendation to convene the 2024 Annual General Meeting on 21 June 2025 (Saturday), at 10:00 AM. The Board unanimously passed **Secretary Report** with no objections during the meeting, as proposed by Queenie Li Lidan and seconded by Darrick Sia Hao Shen.

The 2024 Annual Report has been mailed to members and presented to Annual General Meeting participants for reference, available for review at the Meeting. All participants agreed to pass the 2024 Annual Report and **Secretary Report**, proposed by Teng Bee Geok and seconded by Lee Geok Kea.

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4. Finance Report

4.1 Financial Report

4.1.1 Assets & Liabilities Overview as at 31/12/2024

善济医社 Sian Chay Medical Institution				
资产负债表 二零二四财政年度 Statement of Financial Position As at 31 December 2024				
		Note	二零二四 2024 \$	二零二三 2023 \$
ASSETS	资产			
Current assets	流动资产			
Cash and bank balances	现金及银行存款余额	4	35,295,827	35,947,526
Other receivables	其他应收款	5	398,115	2,374,310
Investment securities	投资证券	6	5,457,448	2,502,028
Inventories	存货	7	508,646	339,684
			41,660,036	41,163,548
Non-current assets	非流动资产			
Investment securities	投资证券	6	3,250,826	5,066,603
Property, plant and equipment	产业及设备	8	25,059,236	24,087,358
			28,310,062	29,153,961
Total assets	总资产		69,970,098	70,317,509
LIABILITIES	负债			
Current liabilities	流动负债			
Trade and other payables	应付账款及其他应付款	9	1,011,691	1,502,230
Bank loans	银行贷款	10	250,324	377,883
Lease liabilities	租赁负债	11(b)	232,717	129,814
			1,494,732	2,009,927
Non-current liabilities	非流动负债			
Bank loans	银行贷款	10	1,886,266	3,068,332
Lease liabilities	租赁负债	11(b)	241,628	255,597
			2,127,894	3,323,929
Total liabilities	总负债		3,622,626	5,333,856
NET ASSETS	净资产		66,347,472	64,983,653
FUNDS	资金			
Capital fund	资本基金	12	230,000	230,000
<u>Unrestricted fund</u>	<u>不受限制的基金</u>			
Fair value reserve	公允价值储备	13(i)	(3,167,288)	(1,351,511)
General fund	累积基金	13(ii)	59,882,527	56,929,680
<u>Restricted fund</u>	<u>受限制的基金</u>			
Endowment fund	捐赠基金	14	9,402,233	9,175,484
Total funds	总资金		66,347,472	64,983,653

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4.1.2 Profit and Loss - 2024 vs 2023

		二零二四 2024			二零二三 2023
		不受限制的基金 Unrestricted fund \$	捐赠基金 Restricted fund \$	总基金 Total \$	总基金 Total \$
		Note			
INCOME					
	收入				
	Voluntary income	15	20,595,064	-	20,595,064
	Charitable income	16	2,003,296	-	2,003,296
	Investment income	17	1,126,831	226,749	1,353,580
	Other income	18	224,368	-	224,368
	Total income		23,949,559	226,749	24,176,308
EXPENDITURE					
	费用				
	Cost of generating voluntary income	19	2,693,275	-	2,693,275
	Cost of charitable activities	20	1,245,162	-	1,245,162
	Other expenses	21	17,058,275	-	17,058,275
	Total expenditures		20,996,712	-	20,996,712
	Surplus for the year		2,952,847	226,749	3,179,596
Other comprehensive loss					
	Fair value loss on equity instruments at fair value through other comprehensive loss		(1,815,777)	-	(1,815,777)
	Total comprehensive income for the year		1,137,070	226,749	1,363,819

Major expenses changes are as follows:

Key Expenses Items	2023	2024	Variance
Depreciation	\$681,682	\$2,182,230	\$1,500,548
Community Events	\$413,861	\$595,928	\$182,067
General Processing fee	\$549,539	\$860,214	\$310,675
Corporate Publicity/Marketing Comm	\$623,346	\$1,000,908	\$377,562
Community Welfare	\$1,967,180	\$1,784,156	-\$183,024
Community Relation	\$561,448	\$818,380	\$256,932
GST Not claimable	\$417,799	\$704,117	\$286,318
General Expenses	\$690,308	\$1,293,542	\$603,234

4.2 Adoption of 2024 Audited Accounts

UHY Lee Seng Chan & Co. has completed the audit of Sian Chay Medical Institution's accounting books for 2024 and expressed satisfaction with Sian Chay Medical Institution's monitoring systems. No issues or irregularities were found during the audit. Based on the audit report, auditor Poh Sun Eng presented to the meeting the full-year income and expenditure report for 2024, along with the key financial highlights for the year.

4.3 Appointment of Auditor for 2025

The Management recommends continuing to appoint UHY Lee Seng Chan & Co. to provide audit services for Sian Chay Medical Institution in 2025. During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors on 6 June 2025, the following matters were unanimously passed by the Board, as proposed by Queenie Li Lidan and seconded by Darrick Sia Hao Shen: (1) the 2024 Annual Audited Report was officially approved; (2) the appointment of UHY Lee Seng Chan & Co. as the external auditor for 2025 was approved; (3) **Finance Report** was officially approved.

After the Annual General Meeting participants reviewed the Finance Report, there was no objection from the participants, hence the following matters were unanimously passed, as proposed by Queenie Li Lidan and seconded by Darrick Sia Hao Shen: (1) the 2024 Annual Audited Report was officially approved; (2) the appointment of UHY Lee Seng Chan & Co. as the external auditor for 2025 was approved; (3) **Finance Report** was officially approved.

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5 Social Affairs Report

5.1 Activity Report

The **Vision** of Sian Chay Medical Institution is to position Sian Chay as the recognised charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub championing Wellness Lifestyle, Blissful Living in Singapore. At the same time, the **Mission** of Sian Chay is to promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore. In view of these, Sian Chay Medical Institution not only actively sets up branch clinics across various communities islandwide to provide charitable TCM services to the public, but also proactively carries out charitable and public welfare initiatives nationwide, supporting the humanitarian efforts and social welfare in Singapore, with the aim of achieving the following objectives:

1. Promoting the City of Good
2. Supporting the **Healthier SG** and **Age Well SG** policies
3. Promoting racial harmony and social cohesion
4. Promoting community welfare activities
5. Supporting community events
6. Promoting the spirit of philanthropy with civic and charity organisations
7. Promote core values, beliefs and spirit of Sian Chay
8. Collaboration with community partners to support vulnerable groups
9. Supporting national events, e.g. National Day Celebration
10. Recognise national achievements, volunteerism, and philanthropy

Sian Chay Medical Institution (SCMI) actively responds to national policies and closely aligns itself with Singapore's national development, fully supporting the Healthier SG and Age Well SG initiatives. Sian Chay promotes the importance of healthy living and holistic wellness—body, mind and spirit—through various benevolent initiatives that bring joy to the community. By providing relevant health education and services, Sian Chay aims to help individuals cultivate positive and healthy lifestyle habits, thereby preventing illness, reducing the burden on the healthcare system, and contributing to the overall health development of society. These efforts not only benefit residents' physical and mental well-being, but also have a positive impact on society.

At the same time, through its **charity platform**, Sian Chay actively promotes racial and social harmony, encourages positivity, and supports holistic health to reduce health, family and social issues, enhance quality of life, and help residents lead happier lives. We advocate a culture and spirit of charity, and encourage more individuals, businesses and organisations to participate actively in philanthropic and community welfare activities, working together to build a harmonious society.

Sian Chay Medical Institution organises various types of charitable and public welfare activities, each with one or more of the following focuses:

- Encouraging community residents of all ages to remain physically, mentally and socially active to promote holistic health, while preventing isolation and mental health deterioration. It also aims to cultivate a positive lifestyle, reduce harmful physical and mental habits, and guide society towards more comprehensive healthy development.
- Promoting the patriotic spirit of "**Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People**", which not only emphasises community cohesion and social unity, but also stresses mutual understanding and tolerance among different groups, thereby fostering a harmonious society with universal love.
- Promoting and practising the values and spirit of Sian Chay, and building a "**City of Good**".
- Promoting and popularising positive knowledge in culture, the arts, science, the humanities, healthcare, etc. to nourish the soul, enrich lives, create greater meaning in daily living, and enhance overall social happiness and wellbeing.
- Providing residents from all walks of life with the sense of gain through material assistance, services, or experiential activities, to help them better cope with life's challenges, eliminate the mindset of lack, and nurture a more positive and healthier attitude.

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- Encouraging residents to become volunteers, cultivating a spirit of sharing and selfless giving. While serving the community, they also benefit from kindness and positive energy, bringing fulfilment to themselves and supporting physical, mental and spiritual health.
- Enabling residents to explore and understand themselves, and realise their personal worth and life's meaning through participation in activities or volunteer work.
- Promoting Sian Chay Medical Institution's charitable platform, including its charitable TCM services as well as various community welfare services and initiatives.
- Encouraging the public to understand charity from multiple perspectives, and inspiring all sectors of society to participate in and support charitable causes and do good together.
- Advocating care for different social strata and groups, especially the elderly, the vulnerable and those with special needs, to bring greater warmth to society.

5.1.1 Reports of Various Events

16 Major Categories of Events of Sian Chay from January to December 2024

S/N	Category of Events	No. of Event Items	Person-times Reached
1	Care & Share (Street Distribution)	70	66,182
2	Care & Share (Event Distribution)	121	46,129
3	Care & Share (Brand Awareness)	43	17,380
4	SC Charity Centre One Day Tour	79	7,086
5	Sian Chay Evening Entertainment	70	1,707
6	The Voice of Vitality Singing Class	29	1,560
7	Sian Chay Love Choir	25	1,012
8	Charity Classes	291	4,449
9	Care in the Rain	8	414
10	Sian Chay Culture Talk	16	1,592
11	Visits and Exchanges	29	211
12	Sian Chay Charity Centre Events	119	6,008
13	Sian Chay Branches Events	14	8,210
14	Love Journey	14	1,858
15	New Women Collaborative Events	14	4,226
16	Other Events	27	39,351
GRAND TOTAL		969	207,375

Throughout 2024, Sian Chay Medical Institution organised a wide range of events of various scales, including charitable, cultural, and health-related public initiatives. These activities reached out broadly to the community, spreading care and compassion. Not only did these diverse events bring greater welfare and warmth to the community, they also served to actively promote Sian Chay's core values — forgiveness, universal love, compassion, gratitude, and dedication — contributing to the vision of building Singapore into a City of Good.

At the same time, these activities helped the public gain a deeper understanding of Sian Chay's charitable mission and platform, including its range of services and facilities, such as TCM healthcare and cultural programmes. Sian Chay also collaborated with numerous charitable organisations and government agencies across the nation, joining forces to serve the greater good. Sian Chay's staff believe that serving mankind is the best job.

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5.1.1.1 Care & Share (Street Distribution)

Sian Chay goes deep into the community and distributes various benefits to the public across the country, benefiting people from all walks of life and all races. The resources distributed include walking aid umbrellas, shopping trolleys, fragrant rice, small fans, goody bags (including coffee, biscuits, etc.), backpacks, reuseable bags, Hong Bao envelopes, etc. Among them, the walking aid umbrella is widely praised for its thoughtful design that can be used as a walking cane and an umbrella, taking care of the elderly and those with mobility difficulties. The shopping trolley has uniquely designed wheels that are easy to pull up and down stairs, which offers great convenience to the public's travel and shopping and is very popular. While distributing various benefits, we were also able to introduce Sian Chay's charitable TCM platform and share Sian Chay's values, beliefs and philanthropic spirit to spread universal love to the public.

5.1.1.2 Care & Share (Event Distribution)

Sian Chay works hand in hand with various charities, public welfare or government agencies and civil organizations to provide warmth to various beneficiary groups in various collaborative events, including vulnerable groups and the general public participating in the events. In addition to sharing various resources similar to those distributed on the streets, we also distribute useful books and share good knowledge in some events. The belief that Sian Chay implements through actions is "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours; Forward with the Nation, Bonding with the People".

In 2024, Sian Chay Medical Institution participated in and sponsored collaborative events involving the distribution of "Care & Share" items. One of these was the **Qixi Fest2024**, held over nine days in August. The Event's appreciation ceremony was graced by Ms Josephine Teo, Minister for Digital Development and Information & Second Minister for Home Affairs, as the Guest of Honour.

During the event, Sian Chay distributed National Day backpacks, goody bags, shopping trolleys, umbrellas, and carrier bags, and also offered tuina therapy services. Through this initiative, Sian Chay reached approximately 2,000 person-times among the public, sharing care and promoting wellness in the community.

5.1.1.3 Care & Share (Brand Awareness)

Thanks to the use of new media, the online visibility of the Sian Chay Medical Institution and Sian Chay Charity Centre charity platform has been steadily increasing.

To further raise public awareness of the Sian Chay charitable platform, Sian Chay began, in June 2024, conducting outreach through Care & Share activities. These involved distributing supplies to the public and engaging in ground outreach to share information face-to-face about Sian Chay Medical Institution's charity platform, including its charitable TCM services and various community welfare programmes and initiatives.

At the same time, members of the public were encouraged to learn more about Sian Chay's charity platform online — through Google searches for "Sian Chay Charity Centre" as well as via other new media platforms such as Facebook and WeChat official accounts.

Completed in January 2024, the Sian Chay Charity Centre has, as of 22 May 2025, received a total of **20,455** public Google reviews for its institutional listing on the Google search engine. It currently holds an average rating of five stars.

5.1.1.4 Sian Chay Charity Centre One Day Tour

Sian Chay Medical Institution supports the national initiatives Healthier SG and Age Well SG, promoting physical, mental, and social well-being among seniors by encouraging them to stay active and joyful. This aligns with the principle of "prevention is better than cure", helping to reduce the risk of illness. In April 2024, the Sian Chay Charity Centre launched a new initiative, the "Sian Chay Charity Centre Day Tour", aimed at encouraging seniors to actively participate in community life, make new friends, avoid social isolation, and



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broaden their horizons through meaningful engagement. The Centre welcomes everyone to regard it as their own home – a warm and harmonious space to return to.

Every Tuesday, Thursday, and Friday, the Centre hosts two to four buses of seniors from different regions, providing them access to its facilities and services while enjoying a healthy and vibrant social experience. Popular activities include “keeping deer, catching fish, enjoying the breeze, singing, taking photos, reading, attending classes, watching movies, making friends, and swinging on the swing”. Seniors can also benefit from Traditional Chinese Medicine (TCM) wellness services and free haircuts on the ground floor. Each floor of the Centre is equipped with audio-video systems to allow singing activities and offers complimentary biscuits and beverages.

During the One Day Tour, the Sian Chay team warmly welcomes guests with lovingly prepared buffet or tea-time refreshments, making them feel as if surrounded by family. Thoughtful gift packs and items like the walking aid umbrella are often prepared, and birthday celebrations are held for elderly guests – ensuring everyone feels cherished and loved.

Sian Chay’s staff and volunteers guide participants through the Centre’s diverse facilities and attractions, including the waterfall with deer, the VR (virtual reality) experience room, a children’s play garden, 3D holographic projections, and more – leaving participants both delighted and impressed. There is also a small health library offering complimentary tea and biscuits for readers, as well as an exhibition space showcasing Sian Chay’s century-long history and core values. Guests can also relax in the Sky Garden, a tranquil green haven.



In addition to singing and dancing, the tours offer seniors the chance to learn health and wellness knowledge, and to participate in fitness routines such as tai chi, gentle exercise, and meridian therapy movements. Health talks featured during the tours include:

- Mr. Huang Qiming from the Singapore Qiming Mindfulness Meditation Center, who shares on Traditional Chinese health, mental wellness, quality sleep, and meridian care;
- Mr. David Ong, Chairman of Young Sheng School (Singapore), who presents on topics such as “How to Maintain Physical and Mental Well-being” and “Healthy Habits”, offering profound insights into self-care and wellness;
- Mr. Nate Hsu, a professional senior fitness instructor of Channel 8’s “Health Matters” and “Silver Carnival” fame, who demonstrates functional fitness exercises to improve strength, flexibility, blood circulation, and immunity.

Dato’ Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, often personally engages with seniors during these tours, sharing life experiences and wisdom, offering heartfelt warmth and care to all participants.

5.1.1.5 Sian Chay Evening Entertainment

The Sian Chay Charity Centre officially opened its doors to the public in July 2024. To encourage the community to treat Sian Chay as their shared home and to make full use of the Centre’s facilities, the Centre launched a new initiative in July, “Sian Chay Evening Entertainment”.

Held every Monday, Wednesday, and Friday from 5pm to 8pm, this evening programme invites members of the public to come and sing at the Charity Centre. The activity provides a welcoming platform for social interaction to enhance community cohesion, while also fostering a love for music and the arts, uplifting and nurturing the spirit. Through singing and social engagement, especially among seniors, the programme promotes physical and mental well-being, encouraging active and healthy living in a joyful and communal atmosphere.

5.1.1.6 The Voice of Vitality Singing Class

Since April 2024, the Sian Chay Charity Centre has been offering free vocal classes, providing the public with the opportunity to learn more professional singing techniques. This programme invites renowned soprano Ms. Ma Qing as the instructor, teaching participants professional vocal and singing skills. Since its launch, the classes have received an enthusiastic

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response from the public, with an average of over 50 participants per session. Starting from 26 November 2024, the programme has been officially renamed to “The Voice of Vitality Vocal Music Class”.

5.1.1.7 Sian Chay Love Choir

The Sian Chay Love Choir was officially formed on 27 July 2024 and held its first rehearsal at the Sian Chay Charity Centre. Renowned soprano Ms. Ma Qing serves as the Artistic Director, while Ms. Jamila (Wang Haiqing), Principal of Bellydance Extraordinaire, takes on the role of Choir Leader. The choir holds rehearsals every Saturday from 3:00 PM to 5:00 PM and currently has over ten members, with voice parts divided into mezzo-soprano, soprano, bass, baritone, and tenor.

The first performance of the Sian Chay Love Choir was on 9 Nov 2024 in the Extraordinary Goddess International Pageant 2024. Subsequent 2024 performances were on 15 Dec’s Sian Chay Christmas Celebration and 28 Dec’s Sian Chay Culture Talk – “Singapore Celebrity Recitation Gala” at the China Cultural Centre in Singapore.



5.1.1.8 Charity Classes

Sian Chay firmly believes that everyone aspires to live a healthier and better life. With this in mind, it has specially curated a vibrant series of “Sian Chay Charity Classes” for the community. This service initiative was launched at the Sian Chay Charity Centre in April, offering free courses that benefit the wider public. These include dance, stage style for singing, visual arts, musical instruments, sports, wellness, languages, and even modelling training. The courses are diverse, spanning a wide range of interests and catering to people of all ages, from children to adults.



These classes not only cater to the diverse interests and learning needs of participants, but also allow members of the community to enhance themselves and improve their physical and mental well-being in a relaxed and joyful atmosphere, enabling them to embrace the beauty of life. The programme promotes holistic wellness—body, mind, and spirit—helping the community to cultivate healthier and more fulfilling lifestyles.



All classes under the Sian Chay Charity Classes series are completely free of charge, encouraging the public to actively engage in a vibrant and healthy way of life. Complimentary tea and biscuits are also provided, offering participants a comfortable and welcoming environment for learning, interaction, and connection.

As of 31 December 2024, Charity Classes that were opened and still continue, as well as The Voice of Vitality Vocal Music Class and Sian Chay Love Choir mentioned in previous sections, are listed in the schedule below (Sian Chay reserves the rights to amend classes and activities arrangements):

善济慈善中心课程与活动 SCCC Courses & Activities

Sian Chay's Family, Everyone's Family
Harmonious Family, Welcome Home

<p>周一 (MON) 05:00pm - 08:00pm SC Evening Entertainment – KTV B 06:00pm - 07:30pm Ukulele Beginners' Class A</p> <p>周二 (TUE) 11:00am - 12:30pm Piano Class B</p> <p>周三 (WED) 11:00am - 12:00pm Cucurbit Flute Class A 02:00pm - 04:00pm Handicraft Workshop A 03:00pm - 04:30pm Voice of Vitality Vocal Music Class C 05:00pm - 08:00pm SC Evening Entertainment – KTV B</p> <p>周四 (THU) 03:00pm - 04:30pm Hanyu Pinyin Class B 04:30pm - 06:30pm Drawing Class B 05:30pm - 06:30pm Fat Burning & Body Toning Class A 06:30pm - 08:30pm Stage Style and Etiquette Training Camp B</p>	<p>周五 (FRI) 09:30am - 11:30am Zhaobao Tai Chi Class D 10:00am - 11:00am Spoken English Class A 01:30pm - 02:30pm Functional Fitness Exercises D 05:00pm - 08:00pm SC Evening Entertainment – KTV B 06:30pm - 08:00pm Table Tennis Class B 07:00pm - 08:30pm Zhaobao Tai Chi Class D</p> <p>周六 (SAT) 03:00pm - 05:00pm Sian Chay Love Choir (Rehearsal) C 03:00pm - 05:00pm Experiencing Art A 06:00pm - 07:00pm Ukulele Advanced Class A</p> <p>周日 (SUN) 01:15pm - 01:45pm SC Star Modeling Class (Catwalk – Children) C 02:00pm - 03:30pm SC Star Modeling Class (Catwalk – Adults) C</p>	<p>For Registration and Enquiries:</p> <p>Events A – Abby</p> <p>Events B – Wendy</p> <p>Events C – Liu Di</p> <p>Events D – Chris Tee</p>
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地点
Venue Sian Chay Charity Centre
208 Geylang Road (off Lorong 6) Singapore 389269
Tel: 6565 3737

All Items Are FREE OF CHARGE
Classes are primarily conducted in Mandarin

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5.1.1.9 Care in the Rain

“Sian Chay abounds with gratitude and love. We are one family.” The Sian Chay Medical Institution Headquarters, now a new landmark in Geylang, is deeply integrated with the local community, fostering mutual support and benefiting residents in the surrounding area.



On rainy days, when conditions allow, the dedicated team at Sian Chay Headquarters distributes walking aid umbrellas to those in need around the vicinity. These thoughtful gestures enable individuals to travel safely in the rain. When the Sian Chay team sees people taking shelter from the rain under shopfronts and restaurant awnings, waiting by the roadside or at bus stops, or walking through the rain, they step forward to offer umbrellas. Umbrellas have been given to people hurrying through the rain, foreign workers, commuters at bus stops, and even foreign travelers. This umbrella distribution initiative by Sian Chay’s caring team brings practical assistance to those caught in the rain and allows them to experience the warmth of charity and the power of community care.

5.1.1.10 Sian Chay Culture Talk

Sian Chay Culture Talk was officially launched on 31 March 2024, bringing together people from all walks of life to witness the birth of this new platform. As a space that closely connects culture, the arts, education, technology, the humanities, and philanthropy, the establishment of the Sian Chay Culture Talk series marks the emergence of a new meeting point between culture and charity in society.

Sian Chay Culture Talk is dedicated to promoting positive values and advancing civilisation. Through such events, it aims to inspire greater public interest and reflection on cultural and humanistic topics.

The talk series, delivered by experts from various cultural fields, cover a diverse range of topics including Artificial Intelligence (AI), classical Chinese poetry, literary and historical figures, Singapore architecture, Nanyang Chinese culinary culture, classical art, Traditional Chinese Medicine culture, and ancient shipwreck artefacts, among others. As of December 2024, a total of 12 instalments of the talk series have been held, in addition to supporting four other cultural events.

During the 9-month period from its opening till year end of 2024, the 12 major talks of the Sian Chay Culture Talk series are as follows:

31/3/2024

Sian Chay Culture Talk Opening Ceremony -

Talk 1: “AI and Humanities Dancing Together, Forging a New Civilization”

Speaker: Dr. Chua Chee Lay - President of Association for Research on AI-assisted Language Learning (ARAILL)

14/4/2024

Talk 2: “Understanding the History of Southeast Asian Chinese from the Singapore Food Map”

Speaker: Mr. Yap Seow Choong - Singaporean Chinese writer

11/5/2024

Talk 3: “An Evening with Li Bai - Ancient Poetry Recitation and Appreciation”

Speaker: Professor Huang Qian - national-level ancient poetry recitation expert in China



12/5/2024

Talk 4: “Poetry Loves the Lion City - Singaporean Poets' Poetry Recitation”

Speaker: Professor Huang Qian - renowned recitationist

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30/6/2024

Talk 5: "Hu Wei: the Waltz of Singapore Architecture"

Speaker: Mr. Hu Wei (Francis Wong Hooe Wai) - architect (including ancient building restoration) / illustrator / writer / musician



13/7/2024

Talk 6: "Artistic Conception and Style: the Beauty of Chinese Literati Painting"

Speaker: Mr. Zhao Hong - seasoned expert in art appreciation / art columnist / critic / Chinese ink painter

11/8/2024

Talk 7: "Self-love and Freedom: Su Dongpo's Philosophy of Life"

Speaker: Professor Yi Ruofen - Expert on Su Dongpo studies / PhD in Chinese Literature from National Taiwan University / PhD advisor of the School of Humanities, Nanyang Technological University. Former Head of the Chinese Department / Lianhe Zaobao columnist

22/09/2024

Talk 8: "Clouds in a Foreign Land: Sharing Session of You Jin's Stories of Traveling Across Asia and Africa cum New Book Launch"

Speaker: Ms. You Jin - renowned Singaporean writer / Winner of Singapore's highest cultural honour, the Singapore Cultural Award



13/10/2024

Talk 9: "Modern Application of Classical Wisdom: Huangdi Neijing and the Inheritance of Traditional Chinese Medicine"

Speaker: Mr. Jiang Jingxin - consultant for major documentaries produced by China Central Television (CCTV), including *Tracing China's Roots: Generations of Healers* and *The Wisdom of Chinese Traditional Architecture*

14/10/2024

Talk 10: "Huangdi Neijing: The Inspiration of Classical Wisdom for Modern Healthcare"

Speaker: Mr. Jiang Jingxin - consultant for major documentaries produced by China Central Television (CCTV), including *Tracing China's Roots: Generations of Healers* and *The Wisdom of Chinese Traditional Architecture*

16/11/2024 (Session 1); 30/11/2024 (Session 2)

Talk 11: "Asian Civilizations Museum – The Beauty of the Tang Shipwreck (Batu Hitam) Artifacts"

Speaker: Dr. Chen Jiazi - over 30 years of experience working in museums in China and Singapore / Participated in the Central Group for Ancient Chinese Painting Authentication at the Palace Museum in Beijing / contributed to the comprehensive evaluation of ancient Chinese paintings at the Shanghai Museum / former researcher at the Asian Civilisations Museum in Singapore / Former senior researcher at the National University of Singapore Museum



28/12/2024

Talk 12: "Singapore Celebrity Recitation Gala"

Speaker: A constellation of renowned cultural figures from Singapore and Malaysia
Guest of Honour: Ms. Sun Xueling, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development



Heartfelt thanks to Ms. Mao Xue, the Planner of the Sian Chay Cultural Talk series, and Mr. Nie Lei, Sian Chay Charity Ambassador. Through their dedicated efforts, they have planned and led the team in organising numerous remarkable talks and cultural events across various fields, including the humanities, technology, arts, and history, contributing greatly to the vibrant growth of this charitable cultural platform.

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The Sian Chay Culture Talk has accumulated over **270,000** online views, actively spreading knowledge and positive values in society, and promoting the meaningful expansion of cultural activities within the community.

5.1.1.11 Sian Chay Charity Centre Activities

As a multifunctional venue, the Sian Chay Charity Centre hosts not only the wide range of regular activities mentioned above, but also various ad hoc or short-term activities open to the public and welcoming participation from residents in the community. These include health improvement sessions, handicraft workshops, parent-child bonding activities, public welfare talks or sharing sessions, charity concerts, charity makeup course, etc. In addition, there have been multiple performances by caring music groups, as well as competitions such as the “Singers of Love” Singing Contest, Sian Chay Charity Dance Competition, photography contests, and more. Many of these activities began even before the official completion of the Sian Chay Charity Centre.

The Centre hosts both major events organised by Sian Chay—such as Open House, Volunteer Day, and Christmas Celebration—as well as collaborative events with external organisations. These include the **Be A Samaritan (BAS)** Programme conducted in partnership with Samaritans of Singapore (SOS), and gathering events for migrant workers in collaboration with the Assurance, Care and Engagement (ACE) Group under the Ministry of Manpower (MOM).

5.1.1.12 Sian Chay Branches Events

Sian Chay Medical Institution also holds various community-facing events at the 13 branches other than the Sian Chay headquarters, Sian Chay Charity Centre. Events at the branches are primarily Care & Share, some of which combine with a breakfast event.

5.1.1.13 Love Journeys

“Sian Chay abounds with gratitude and love. We are one family.” In society, there are many groups—particularly the elderly—who seldom have the opportunity to go on outings. To care for the physical and mental well-being of seniors, Sian Chay organised the Love Journeys to encourage moderate excursions, exposure to new environments, increased social interaction, and enriching experiences that nourish the soul. This initiative offers seniors a sense of care and companionship, allowing them to share their life experiences with others. Bringing a refreshing change to their daily routines not only brings hope to their lives, but also has a positive impact on their physical health, mental well-being, and emotional outlook—ultimately enhancing their overall quality of life. Participants were mainly elderly patients from various Sian Chay branches, as well as individuals from specific organisations or groups, such as persons with intellectual disabilities from Blue Cross Thong Kheng Home and members of the single-parent community.

On 11 November 2024, Sian Chay Medical Institution organised the “**Sian Chay 1,000-Pax Love Journey**” at the Jurong Lake Gardens. Sian Chay invited almost 1,000 seniors to enjoy a day out exploring the picturesque Chinese Garden and the artistically rich Bonsai Garden. The event received enthusiastic support from around 82 volunteers and 22 caring staff members, who worked hand in hand to create a warm and joyful experience for the elderly participants. Sian Chay collaborated with the following organisations to arrange for seniors to take part in this large-scale outdoor event: Aljunied Crescent Zone 2 RN, Balam RN, Canberra Zone 1 RN, Changkat CC, Macpherson CC, Marymount CC SCEC, MacPherson Zone E RN (Pipit Road), Tampines CC, Tampines RN, QTCC SCEC, Yew Tee SCEC, Goodlife Studio (Bukit Purmei), Loving Heart, Multi-Service Centre, Zhi Zhe Charity Association and Lions Club of Singapore Fort Canning.



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5.1.1.14 New Women Charity Group Collaborative Events

Sian Chay Medical Institution upholds five core values: **forgiveness, universal love, compassion, gratitude, and dedication**. Guided by these principles, it actively cares for those in need and vulnerable groups in the community, and proactively carries out charitable and public welfare initiatives. To better connect with and benefit those in need, Sian Chay partners with various charity groups and non-profit organisations, aiming to extend care and warmth to every corner of society.

Upholding the concept that **“Philanthropy is about universal love, empathy, mutual support and doing good together”**, Sian Chay works hand in hand with different charitable and non-profit organisations with the following objectives:

- To reach a wider range of people in need, especially vulnerable groups, and bring them warmth and welfare;
- To share resources and networks, explore new possibilities for charitable projects, and provide more diverse benefits for those in need;
- To advocate and promote a culture of philanthropy, encouraging more people to participate in charitable causes in diverse and meaningful ways, and jointly build a “City of Good”;
- To create a harmonious society founded on universal love and mutual support, while spreading positive thinking and attitudes to promote comprehensive healthy social development.



Sian Chay Medical Institution has established a series of collaborations with the charitable organisation **New Women Charity Group**, which includes the **New Women Charity Luncheons** and **Care & Share** events. In the first half of 2024, three Care & Share events were jointly organised. The **New Women Charity Luncheon** is one of the key activities supported by Sian Chay and is typically held once a month, with each full support cycle comprising 12 luncheons. From January to December 2024, Sian Chay supported a total of 11 luncheons (none was held in February). These luncheons are usually hosted at the Imperial Restaurant and each session welcomes over 200 guests from charitable organisations or the community. Guests include seniors from nursing homes and active ageing centres, individuals with special needs or disabilities—such as those with intellectual or visual impairments or mobility challenges—and elderly individuals living alone.

In addition, Sian Chay also collaborated with **New Women Charity Group** in 2024 to organise three Care & Share events in the community, distributing shopping trolleys, mini fans, reusable bags, fragrant rice, and goody bags to those in need.



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5.1.2 Sian Chay Charity Centre Facilities Sharing

The Sian Chay Charity Centre was officially opened in 2024, offering its venue and facilities free of charge to charitable and non-profit organisations. This initiative allows for the sharing of resources in the spirit of giving back to society.

Below are some examples of organisations that have made use of the Charity Centre's facilities:

Date: 07/01/2024
Organisation: The Spiritual Wealth Club
Event: Spiritual Wealth Club Singapore Annual Conference

Date: 09/08/2024
Organisation: Singapore Weiqi Association
Event: 14th Go Tournament

Date: 10/08/2024
Organisation: Singapore International Kids Fashion Festival and the Canada LEGAC Cultural and Arts Exchange Centre
Event: Children Empowerment Training Camp

Date: 04/10/2024
Organisation: Samaritans of Singapore (SOS)
Event: Be A Samaritan (BAS) Programme

Date: 06/10/2024
Organisation: Assurance, Care and Engagement (ACE) Group under Singapore's Ministry of Manpower (MOM)
Event: MOM Assurance, Care and Engagement (ACE) Group Migrant Workers' Gathering Event

Date: 13/10/2024
Organisation: Assurance, Care and Engagement (ACE) Group under Singapore's MOM
Event: MOM Assurance, Care and Engagement (ACE) Group Migrant Workers' Gathering Event

Date: 20/10/2024
Organisation: Assurance, Care and Engagement (ACE) Group under Singapore's MOM
Event: MOM Assurance, Care and Engagement (ACE) Group Migrant Workers' Gathering Event

Date: 30/11/2024
Organisation: Singapore Weiqi Association
Event: National Go Promotion Tournament

Date: 22/12/2024
Organisation: Assurance, Care and Engagement (ACE) Group under Singapore's MOM
Event: MOM Assurance, Care and Engagement (ACE) Group Migrant Workers' Gathering Event



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5.1.3 Guests Visiting the Sian Chay Charity Centre (2024)

Over the years, Sian Chay Medical Institution (SCMI) has cultivated strong relationships with various sectors of society. As a result, in 2024, the Sian Chay Charity Centre headquarters and its branches welcomed numerous guests. These visits fostered interactions and mutual understanding with the Sian Chay team, and in some cases, led to deeper collaborations. Some guests also witnessed or participated in activities organised by Sian Chay during their visits. Below is a list of **29** guest visits.

Date: 21/01/2024 Location: Sian Chay Medical Institution Redhill Branch
Guest(s): Mr. Melvin Yong Yik Chye, Member of Parliament for the Radin Mas SMC
Details: Sian Chay Medical Institution (SCMI)'s Redhill Branch held a Care & Share event, Mr. Melvin Yong attended as the Guest of Honour.

Date: 23/01/2024 Location: Sian Chay Charity Centre (SCCC)
Guest(s): Delegation from the Chongqing China-Singapore Project Management Bureau
Details: Chairman Toh provided the delegation with a detailed introduction to the purpose and significance of the SCCC, and expressed his heartfelt agreement on the friendship between China and Singapore.

Date: 28/01/2024 Location: Sian Chay Charity Centre
Guest(s): Mr. Mohd Fahmi Bin Aliman, Mayor of Southeast District (Adviser of Sian Chay Medical Institution)
Details: The SCCC held an "Electric Wheelchairs Care & Share Day" event, Mr. Mohd Fahmi attended as the Guest of Honour.

Date: 15/02/2024 Location: Sian Chay Charity Centre
Guest(s): 40 employees from FOZL Group
Details: This visit aims to help the guests better understand Sian Chay and learn about the concepts of charity. Dato' Seri Toh Soon Huat, JP, Voluntary Executive Chairman of Sian Chay, FOZL Group's Director Mr. Huang Zelin and Ms. Zhou Fan PBM attended the event. Ms. Zhou Fan is also a volunteer director of Sian Chay.

Date: 09/03/2024 Location: Sian Chay Charity Centre
Guest(s): Sian Chay volunteer director Ms. Queenie Li Lidan and a group of lecturers and entrepreneurs from "远景教育" (Vision Education).
Details: Sian Chay's Volunteer Executive Chairman introduced the history and original intention of Sian Chay and the development plan of the "Sian Chay Charity Centre". In the process of mutual exchange, we learned from each other and contributed to the exchange between Singapore and China.

Date: 09/03/2024 Location: Sian Chay Charity Centre
Guest(s): SCMI Honourable Chairman Dato' Robert Goh, his wife Datin Maria Wijaya and their family
Details: Dato' Robert Goh donated \$100,000 to support Sian Chay Medical Institution. His wife Datin Maria Wijaya and the family, young and old, also donated \$30,000 on site, which totaled \$130,000 donated to support charity. Dato' Robert Goh hopes that the next generation can support charity activities, support Sian Chay Medical Institution and contribute to charity like their elders.

Date: 19/03/2024 Location: Sian Chay Charity Centre
Guest(s): Dr. Dora Hoan BBM, Founder of Best World International Ltd
Details: Led by the Volunteer Executive Chairman of Sian Chay Medical Institution, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Dr. Dora Hoan BBM visited the Charity Centre to understand the purpose of its facilities, core values and mission. Sian Chay appointed Dr. Hoan as an Honourable Chairperson of Sian Chay in April 2024.

Date: 20/03/2024 Location: Sian Chay Charity Centre
Guest(s): Mr. Ng Hoy Keng PBM, President of Chui Huay Lim Club, and Woo Mun Ngan, Associate Editor cum Fukan (supplement) Editor of Lianhe Zaobao

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Details: As a benchmark for well-known local clubs, Mr. Ng Hoy Keng PBM, President of Chui Huay Lim Club, has been committed to passing down the Teochew culture while also actively participating in social welfare activities, demonstrating the social responsibility of enterprises. Woo Mun Ngan, Associate Editor cum Fukan (supplement) Editor of Lianhe Zaobao, is an important figure in the media industry. This visit is not only a support and affirmation for Sian Chay, but also a concern and promotion of charity.

Date: 22/03/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Eric Chua, the Senior Parliamentary Secretary, Ministry of Culture, Community and Youth and Ministry of Social and Family Development

Details: Accompanied by the Volunteer Executive Chairman of Sian Chay, Mr. Eric Chua visited the facilities of SCCC and gave compliments and affirmation to Sian Chay's charitable causes.

Date: 08/04/2024 Location: Sian Chay Charity Centre

Guest(s): Ms. Zhang Jinhong, a shareholder of Jinxi Culture Co., Ltd. and global promotion ambassador of Diving Air Mermaid

Details: Diving Air Mermaid will cooperate with Sian Chay this May to hold public welfare and charity drowning prevention activities. Ms. Zhang called on the public to visit the Sian Chay Charity Center more often, and also hopes that more people from the society will join Sian Chay.

Date: 09/05/2024 Location: Sian Chay Charity Centre

Guest(s): A delegation of ten guests consisting of Mr. Du Zhiqiang, President of Tian Fu Association (Singapore) and the Association's fellow directors

Details: Led by Sian Chay Volunteer Executive Chairman, the guests visited the new Sian Chay HQ building to learn about its facilities, core values and mission.

Date: 12/06/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Melvin Yong Yik Chye, MP of Radin Mas SMC

Details: SCMI's Volunteer Executive Chairman showed Mr. Melvin Yong around the Charity Centre and explained the Centre's facilities, as well as sharing Sian Chay's services, core values and beliefs.



Date: 08/07/2024 Location: Sian Chay Charity Centre

Guest(s): 28 teachers and students from the Xinchuan Foreign Language School in Sichuan, China

Details: This visit was not only a cultural exchange but also a journey of gratitude. The teachers and students from Sichuan expressed their heartfelt thanks to the kind-hearted people of Singapore, represented by Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, the Volunteer Executive Chairman of Sian Chay Medical Institution, for their selfless contributions during the post-earthquake reconstruction efforts after the 2008 Wenchuan earthquake.

Date: 08/07/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Yusof Lateef, Assistant Secretary of Marine Parade CCC

Details: Mr. Yusof Lateef visited Sian Chay Charity Centre, received by Sian Chay's Volunteer Executive Chairman, who shared with him the mission of Sian Chay.

Date: 21/07/2024 Location: Sian Chay Charity Centre

Guest(s): 17 guests from India, Italy, Scotland, South Africa, Switzerland, Ukraine, the UK, and the USA, among them was Mr. Landy Eng, the former president of the American Club

Details: After the guests enjoyed a lion dance performance, Sian Chay's Volunteer Executive Chairman led the guests on a detailed tour of the Sian Chay Charity Centre, introducing them to the various facilities and services available, while sharing Sian Chay's core values and beliefs. After the tour, the guests experienced authentic local cuisine, as well as enjoying cultural performances. Chairman Toh prepared a birthday surprise for the guests, wishing them warmth and care like family at the Sian Chay Charity Centre.

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Date: 25/07/2024 Location: Sian Chay Charity Centre

Guest(s): The Ambassador Extraordinary and Plenipotentiary of the People's Republic of China to the Republic of Singapore, H. E. Cao Zhongming, along with his wife, Mdm. Yang Qing, and their delegation, visited the Sian Chay Medical Institution and the Sian Chay Charity Centre in Singapore.

Details: The attending members of the Board of Directors of the Sian Chay Medical Institution (SCMI): The Volunteer Executive Chairman of Sian Chay Medical Institution, Dato' Seri Toh Soon Huat JP, the Deputy Treasurer, Mrs. Josephine Chia Chin Mien, the Director of Social Affairs, Dr. Wu Wei, the Director of Medical Affairs, Mrs. Queenie Li LiDan, and the Director of Public Relations, Mr. Darrick Sia Hao Shen. During the visit, the Volunteer Executive Chairman of Sian Chay Medical Institution, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, had an in-depth exchange and discussion with H. E. Cao Zhongming his wife, Mdm. Yang Qing.



This meeting was not just a simple encounter, but a vivid reflection of the friendly relationship between China and Singapore. It also highlighted the full recognition and support from the Chinese Embassy in Singapore for the persistent efforts and contributions of Sian Chay Medical Institution over the past century. This visit not only strengthened the connection between the Chinese Embassy in Singapore and Sian Chay Medical Institution, but it also further enhanced cultural, social, and humanitarian exchanges and cooperation between China and Singapore, injecting new energy and hope into the friendly relations between the two countries.

Date: 02/08/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Guo Bingting, Founder and Board Chairman of YIJIA International, along with his wife, Ms. Xie Yuzhe, led YIJIA Charity Ambassadors, Ms. Wei Xiaohong and Ms. Ma Yafang, as well as distributor partners, to visit the SCCC.

Details: Sian Chay's Volunteer Executive Chairman personally guided the delegation on a tour of the charity centre's facilities and shared insights into its development journey. This visit not only deepened YIJIA International's understanding of the Sian Chay Charity Centre but also inspired their determination to support charitable causes.

Date: 27/08/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Tung Yui Fai, the Chief of the MOM's Assurance, Care and Engagement (ACE) Group and his team

Details: Sian Chay's Volunteer Executive Chairman personally received the guests. In 2024, Sian Chay will once again team up with the ACE Group for the third year for the International Migrants Day celebration.

Date: 26/09/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Wang Jianming of the Shanghai Rong Chang Public Welfare Foundation

Details: Sian Chay's Volunteer Executive Chairman personally received Mr. Wang, and led him in interacting with the seniors participating in the SCCC One Day Tour, singing birthday songs for those over 80 years old.

Date: 26/09/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Edmund Chen, famous Singapore actor

Details: Sian Chay's Volunteer Executive Chairman warmly interacted with Mr. Edmund Chen, and attended the Sian Chay Cultural Sharing Colouring Competition held at the SCCC to communicate and interact with the participants. Mr. Chen is the judge for the competition.



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Date: 27/09/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. MP Sellvem, President of the Civilians Association (Singapore), and Ms. Sudha Selvam, Vice President. The “Singapore Silent Heroes Award” is organised by the Civilians Association (Singapore), now in its 11th year.

Details: Sian Chay’s Volunteer Executive Chairman led the guests on a tour of the centre, explaining the facilities’ uses and sharing Sian Chay’s services, core values, and beliefs. Both parties discussed potential collaborative projects to better care for the vulnerable groups in society.

Date: 27/09/2024 Location: Sian Chay Charity Centre

Guest(s): Ms. Coleen Kwok, Managing Director of Esteem Performance and her colleagues.

Details: Sian Chay’s Volunteer Executive Chairman led the distinguished guests on a tour of the centre, explaining the facilities’ uses and sharing Sian Chay’s services, core values, and beliefs. Ms. Coleen Kwok generously donated to Sian Chay Medical Institution and was appointed a Charity Ambassador of Sian Chay in Oct 2024.

Date: 28/09/2024 Location: Sian Chay Charity Centre

Guest(s): Person-in-charge of the First Model, Li Shuo, led 14 young volunteers to visit the SCCC.

Details: Sian Chay’s Volunteer Executive Chairman took a group photo with the children. Fourteen confident and sunny children joyfully played and explored new technologies. The children made paper flowers and gave them to the elderly participants of an art class, celebrating Double Ninth Festival in advance.

Date: 18/10/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Tony Phua BBM(L), Honourable Chairman of Sian Chay, Ms. Coleen Kwok, Sian Chay supporters Mr. Lim Bong Guan PBM and his wife, along with their friends

Details: Sian Chay Charity Centre hosted a heartfelt donation ceremony, with the Honourable Chairman of Sian Chay, Mr. Tony Phua BBM(L), as the guest of honour. The kindhearted Ms. Coleen Kwok made a generous donation of S\$120,000 to support Sian Chay’s purchase of a Toyota Noah equipped to carry wheelchairs. Sian Chay’s Volunteer Executive Chairman led the guests on a tour of the Sian Chay Charity Centre, explaining the centre’s facilities and sharing the institution’s services, core values, and core beliefs. Chairman Toh also presented the Charity Ambassador Appointment Certificate to Ms. Coleen Kwok.

Date: 01/11/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Tan Dib Jin, grandson of renowned philanthropist Mr. Tan Kah Kee, Mr. Daryl Tan, great-grandson of Mr. Tan Kah Kee, along with Mr. Daniel Teo, President of Goh Loo Club, General Manager Rain Wang, and Dr. Liew Kian Heng, Vice Chairman of Hwa Chong Institution’s Board of Governors and Chairman of the Building and Infrastructure Sub-Committee

Details: Sian Chay’s Volunteer Executive Chairman provided the esteemed guests with an insightful introduction to the facilities and vision of the Sian Chay Charity Centre. He also expressed his willingness to share resources with other charitable organisations. The Tan family has long upheld the belief in “virtue and benevolence for all” while continuing the philanthropic legacy of Mr. Tan Kah Kee. Their commitment to education has enabled countless students worldwide to achieve their dreams. Dato’ Seri Toh, deeply inspired by Mr. Tan Kah Kee’s charitable values, has also devoted himself wholeheartedly to philanthropy. Looking ahead, there is great anticipation for a joint effort toward sustainable societal development.

Date: 06/11/2024 Location: Sian Chay Charity Centre

Guest(s): Mr. Zhuo Chun Shui, Principal of Zheng Hua Zhu Yun Tan Lion Dance Troupe, and Mr. Yang Jun Cong

Details: Sian Chay’s Volunteer Executive Chairman guided the guests on a tour of the Charity Centre and explained the functions of the facilities, shared Sian Chay’s services, core values, and beliefs. Both parties expressed a shared commitment to enhancing community welfare through cooperation and mutual support.

Date: 13/12/2024 Location: Sian Chay Charity Centre

Guest(s): 39 students from Soochow Foreign Language School in Suzhou, China

Details: The students presented hand-drawn pictures to the elderly who attended the Sian Chay Evening Entertainment event. The seniors smiled with happiness, expressing their gratitude to the students.

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Date: 24/12/2024

Location: Sian Chay Charity Centre

Guest(s): Mr. Wang Shaoyue (Chairman of the Painting and Calligraphy Committee of the Chinese Socialist Literature and Art Society) and Ms. Cui Hong (nationally recognised top-level artist)

Details: Sian Chay's Volunteer Executive Chairman warmly welcomed the two esteemed guests, shared the century-long history of Sian Chay and introduced the operations of the Sian Chay Charity Centre. They also celebrated the birthdays of elderly attendees of an event and presented them with heartfelt gift bags. Mr. Wang Shaoyue and Ms. Cui Hong, the paintings of whom having been presented as national gifts to leaders of various countries, collaboratively produced a calligraphy and painting piece titled “善济天下，同心同德” at the SCCC to express their admiration for Sian Chay Medical Institution. The artwork symbolises the profound fusion of art and charity.

Date: 27/12/2024

Location: Sian Chay Charity Centre

Guest(s): 28 students from Suzhou New Caoqiao Middle School, Nanjing Jiangning Binjiang Foreign Language School, and Pui Ching Middle School (Macau)

Details: The students performed five songs in the multi-purpose hall on the second floor for the elderly residents. After the performance, the students presented their paintings to the elderly residents, offering thoughtful blessings and posing for group photos. The elderly residents, receiving these heartfelt gifts, couldn't stop smiling, clearly touched by the thoughtful gestures.

5.1.4 Charity and Cultural-Artistic Events Spearheaded by Sian Chay Medical Institution

In 2024, Sian Chay Medical Institution spearheaded or co-organised several non-routine charitable events, with the majority focusing on cultural and artistic themes.



Dates: 10/01/2024, 17/01/2024 and 24/01/2024 (three Wednesdays)

Event: Sian Chay Joyful Wednesday 2024

Venue: Lorong Koo Chye Sheng Hong Temple Theater, with concurrent online streaming.

Held by Sian Chay in collaboration with LEX (S) Entertainment Productions.

Details: A total of 300 seniors each evening were invited to watch this song feast series, to bring them happiness. These three

evenings' programmes were co-hosted by Hao Hao and Li Peifen, with the LEX-S Big Band accompanying the audience.



Date: 14/01/2024

Event: A Spring Music Rendition

Venue: Chui Huay Lim Club

Hosted by Sian Chay Medical Institution, co-organized by A-Smart Media.

Guest of Honour: Mr. Eric Chua Swee Leong PBM, Senior Parliamentary Secretary for the Ministry of Culture, Community & Youth and Ministry of Social and Family Development



Date: 21/05/2024

Event: Sian Chay Charity Dinner

Venue: Singapore Marriott Tang Plaza Hotel

Held by Sian Chay Medical Institution.

Guest of Honour: Mr. Heng Chee How, Senior Minister of State for Defence

Esteemed Guest: Ms. Ng Ling Ling, Member of Parliament for Ang Mo Kio GRC

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Date: 03/08/2024 - 11/08/2024

Event: Qixi Fest 2024

Venue: Keong Saik and Kreta Ayer Square

Organised by Bridging Generations, presented by Sian Chay Medical Institution. Sian Chay is also an event sponsor, having sponsored \$30,000 for the event, besides setting up tuina therapy booth, and sponsoring 1,000 shopping trolleys, 1,000 National Day

carrier bags, 620 walking aid umbrellas, 400 National Day backpacks and 50 National Day VIP gift bags.

Guest of Honour for Event Opening: Mr. Lawrence Wong, Prime Minister and Minister for Finance

Guest of Honour for Closing Ceremony: Mrs. Josephine Teo, Minister for Digital Development and Information & Second Minister for Home Affairs



Date: 28/12/2024

Event: Sian Chay Culture Talk - Talk 12: "Singapore Celebrity Recitation Gala"

Venue: China Cultural Centre in Singapore

Held by Sian Chay Medical Institution.

Guest of Honour: Ms. Sun Xueling, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development

5.1.5 Sian Chay Medical Institution's Activities of External Relations in 2024

Sian Chay Medical Institution maintains friendly relations with various government and non-government organisations across different sectors of society. In 2024, members of Sian Chay's Board of Directors and Charity Ambassadors were invited on multiple occasions to attend events organised by other institutions, most of which were charitable in nature. (30 such instances are listed below.)

Date: 07/01/2024

Event: Lunar New Year Celebration Dinner of Jing Hui Chan Si (Zen Temple)

Details: Director Ms. Zhou Fan (Felinka) PBM attended the event as Sian Chay representative. Jing Hui Chan Si donated \$20,000 to support Sian Chay Medical Institution's charitable causes. Sian Chay also donated 2,000 walking aid umbrellas to Jing Hui Chan Si for distribution to those in need.

Guest of Honour: Mr. Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration

Date: 19/01/2024

Event: Spring in the City & Happy Chinese New Year (Capitol Theater)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay arranged for more than 400 elderly people from 8 SCMI branches to enjoy the symphony feast.

Guest of Honour: Mr. Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development



Date: 24/01/2024

Event: 7th Singapore International Music Festival - Chinese Instrument Championship

Details: Sian Chay's Volunteer Executive Chairman and Director Ms. Zhou Fan PBM were invited to attend. Chairman Toh gave special thanks to the 141 children who participated in the competition to raise fund for Sian Chay Medical Institution. Special thanks was also given to the organiser, Synpura Conservatory of Music, for vigorously promoting Sian Chay's charity platform and culture, beliefs, spirit and values.

Guest of Honour: Lee Hong Chuan BBM, Adviser of Hougang Grassroots Organizations

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Date: 03/02/2024

Event: Whampoa Community Club's Chinese New Year Luncheon for Seniors

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored New Year goody bags for this event.

Guest of Honour: Mr. Heng Chee How, Senior Minister of State for Defence and Grassroots Adviser (also Sian Chay Adviser)

Distinguished Guest: Mrs. Josephine Teo, Minister for Communications and Information and Second Minister for Home Affairs



Date: 04/02/2024

Event: Marsiling Chinese New Year Festive 2024 (Hong Baos Distribution Event)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored 1,500 New Year goody bags.

Guest of Honour: Mr. Zaqy Mohamad, Senior Minister of State, Ministry of Defence & Ministry of Manpower, and MP for Marsiling-Yew Tee GRC



Date: 17/03/2024

Event: Iftar Utara, Break of Fast @ Marsiling

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored 5,000 walking aid umbrellas and 1,500 goody bags.

Guest of Honour: Ms. Hany Soh Hui Bin, MP for Marsiling-Yew Tee GRC

Date: 16/03/2024 - 19/03/2024

Event: Lions Art Fest 2024 (Asian Civilizations Museum)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored 150 sets of goody bags and walking aid umbrellas, and adopted two painted lion statues in the fund raising for the Lions Home for The Elders.

Guest of Honour: Mr. Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration, and Mr. Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development



Date: 05/04/2024

Event: MILK (Mainly I Love Kids) 20th Anniversary Dinner 2024

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sincere appreciation to His Excellency President Tharman Shanmugaratnam for being the Patron of Sian Chay Medical Institution.

Guest of Honour: His Excellency Tharman Shanmugaratnam, President of the Republic of Singapore

Special Guest: Dr. Vivian Balakrishnan, Minister for Foreign Affairs

Date: 12/04/2024

Event: Appreciation in Life

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sincerely thanks Mr. and Mrs. Aw Chye Wee for donating \$50,000 to support Sian Chay's charitable cause.

Guest of Honour: Mr. Chee Hong Tat, Minister for Transport and Second Minister for Finance

Date: 27/04/2024

Event: Kidney Dialysis Foundation "Charity Icon Launching Ceremony 2024"

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay donated a dialysis machine worth \$30,000 to the Kidney Dialysis Foundation (KDF).

Guest of Honour: Mr. Chee Hong Tat, Minister for Transport and Second Minister for Finance

Special Guest: Ms. Tin Pei Ling, Grassroots Adviser for Macpherson SMC

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Date: 04/05/2024

Event: 55th Anniversary Charity Dinner of Samaritans of Singapore (SOS)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay subsequently collaborated with SOS and held the Be A Samaritan (BAS) Programme.

Guest of Honour: Mr. Lawrence Wong, then Deputy Prime Minister and Minister of Finance (currently the fourth Prime Minister of Singapore)



Date: 16/05/2024

Event: 40th Anniversary Celebration Dinner of the Society of Modern Management Singapore

Details: Sian Chay Medical Institution's Volunteer Executive Chairman, Toh Soon Huat JP, BBM(L), PVPA and Directors Mr. Clifton Yong Kee Tong, Ms. Zhou Fan PBM, Ms. Josephine Chia Chin Mien, Ms. Queenie Li Lidan, Mr. Darrick Sia Hao Shen, Charity Ambassador Wu Huijie and the Management were invited to attend.

Guest of Honour: Mr. Gan Kim Yong, Deputy Prime Minister and Minister for Trade and Industry

Special Guests: Emeritus Senior Minister Mr. Goh Chok Tong AC SPMJ and Senior Minister of State, Ministry of Foreign Affairs & Ministry of National Development Ms. Sim Ann

Date: 24/07/2024

Event: Club 100 @ North West - Charity Golf Event

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, and Vice Chairman Mr. Kenny Lim Oon Cheng were invited to attend. Sian Chay donated \$20,000 to support the charitable efforts of Club 100 @ North West.

Guest of Honour: North West District Mayor Mr. Alex Yam

Special Guests: Dr. Lim Wee Kiak, MP for Sembawang GRC, and Ms. Carrie Tan, MP for Nee Soon GRC

Date: 30/07/2024

Event: North East Community Give Back Golf & Appreciation Dinner 2024

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay Medical Institution contributed donations to support the Northeast CDC.

Guest of Honour: Mr. Masagos Zulkifli Bin Masagos Mohamad, Minister for Social and Family Development, Second Minister for Health, and Minister-in-charge of Muslim Affairs

Distinguished Guest: Dr. Koh Poh Koon, Senior Minister of State for Manpower and Sustainability and the Environment



Date: 18/08/2024

Event: Singapore International Kids Fashion Festival (SIKFF)

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, was invited as the Guest of Honour, and to present awards to the winning children.

Guest of Honour: Dato' Seri Toh Soon Huat JP, BBM(L), PVPA

Date: 18/08/2024

Event: "Journey of Oasis" Dark Experience + Concert

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA was invited to officially launch the "Journey of Oasis" event.

Guest of Honour: Dato' Seri Toh Soon Huat JP, BBM(L), PVPA



Date: 24/08/2024

Event: WeCare@MarineParade Volunteer Appreciation Day

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA was invited as one of the distinguished guests. Sian Chay donated S\$30,000 to support the charitable efforts of WeCare@MarineParade.

Guest of Honour: Dr. Tan See Leng, Minister for Manpower and Second Minister for Trade and Industry

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Date: 07/09/2024

Event: 11th Singapore Silent Heroes Awards 2024

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored SGD 20,000 to this charity project (Singapore Silent Heroes Awards) this year.

Guest of Honour: Mr. Ong Ye Kung, Minister for Health

Date: 13/09/2024 - 22/09/2024

Event: The 2nd Singapore Hokkien Lam Ann Festival by the Singapore Lam Ann Association

Details: President of the Singapore Lam Ann Association, Mr. Neo Kah Kiat BBM, is also an Honourable Chairman of Sian Chay. Sian Chay invited 1,000 senior residents to attend the cultural festival and also sponsored 6,600 Sian Chay walking aid umbrellas to be distributed to visitors by the Singapore Lam Ann Association. Sian Chay sincerely thank the Singapore Lam Ann Association for donating \$12,054 to support Sian Chay's charitable work.

Sian Chay Chairman Dato' Seri Toh Soon Huat, who is also an Honorary Advisor to the Singapore Lam Ann Association, personally sponsored \$12,000 to support the Association's cultural projects. As one of the programmes of the Festival, Dato' Seri Toh Soon Huat JP has been invited to give a lecture titled "Generous Kindness: Universal Love and Selfless Dedication" on Sunday, September 15th, at the Lee Kong Chian Hall, sharing his personal journey and insights into charity, life, and living.

Guest of Honour for the Opening Ceremony: Ms. Grace Fu Hai Yan, Minister of State for the Ministry of Sustainability and the Environment and Minister of State for Trade Relations

Date: 14/09/2024

Event: Forum: "The Development of Chinese Language Education in Southeast Asia: Opportunities and Prospects"

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored this event and provided 300 goody bags.

Distinguished Speakers: Professor Pei Sai Fan, Ms. Tan Bin Ru, Mr. Tan Chai Puan, Mr. Josua Andreas, and Dr. Foo Suan Fong.

Date: 21/09/2024

Event: Boon Lay Mid-Autumn Festival

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay was a supporting organisation and sponsored 1,500 boxes of low-sugar halal mooncakes and 1,500 beautiful lanterns for the event.

Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA also serves as the honorary sponsor of the Boon Lay Citizens' Consultative Committee. 28 years ago, he proposed the idea of organising the "Celebration of Lunar New Year & Distribution of Elderly Red Packets" event within the Boon Lay community. He donated to fund the first 8 years of the event, and he expresses his gratitude to the kind-hearted individuals in the community who, from the 9th year onwards, joined hands to continue and sustain this event.

Guest of Honour: Mr. Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration, also the Adviser to the Grassroots Organisation in West Coast GRC

Date: 27/09/2024

Event: National Crime Prevention Council (NCPC) Gala Dinner 2024

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. This is the second time Sian Chay has supported this meaningful initiative, particularly in educating the public, especially seniors, on how to recognise and avoid scams.

Guest of Honour: Mr. K Shanmugam, Minister for Home Affairs and Minister for Law

Special Guest: Ms. Sun Xueling, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development

Date: 13/10/2024

Event: Singapore Association of the Visually Handicapped (SAVH) - International White Cane Day Celebration

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay strongly supports the SAVH and donated SGD 50,000 to enhance the association's accessibility facilities and to provide additional assistive devices for its beneficiaries.

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Guest of Honour: Mr. Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development (also Sian Chay Adviser)



Date: 27/10/2024

Event: 50A Marine Terrace Market 50th Anniversary Charity Dinner

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay sponsored 350 "Sian Chay Goody Bags" as event gifts. Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat, donated SGD 10,000 to purchase two cherished collectibles from Emeritus Senior Minister Mr. Goh

Chok Tong—Nanjing Yunjin and Clay Sea Dragon. These two auspicious dragon figurines will be displayed at the Sian Chay Charity Centre to bless Singapore with peace, prosperity, and good weather. All the proceeds from this donation will go directly to the Marine Parade Citizens' Consultative Committee to further support local community activities.

Guest of Honour: Dr. Tan See Leng, Minister for Manpower, Second Minister for Trade and Industry, and Advisor to the Marine Parade Grassroots Organisations

Distinguished Guest: Emeritus Senior Minister Mr. Goh Chok Tong



Date: 09/11/2024

Event: Extraordinary Goddess International Pageant 2024

Details: Sian Chay's Volunteer Executive Chairman Dato' Seri Toh Soon Huat JP, BBM(L), PVPA was invited to attend, and served as a judge of the Pageant. Sian Chay's Director Ms. Queenie Li Lidan also attended the event representing J L Institution Pte Ltd, to donate \$10,000 in support of Sian Chay's charitable efforts. The founder of the Extraordinary Goddess International Competition, Jamila Haiqing, has long been dedicated to philanthropy. Her leadership has inspired students to support the charitable causes of Sian Chay. This year, the competition successfully raised \$143,000 for Sian Chay Medical Institution. Previously, Jamila organised two fundraising events in 2016 and 2018, raising over \$380,000 for the same cause.

Date: 17/11/2024

Event: Opening Ceremony of the Specialist Traditional Chinese Medicine Centre, an Affiliate of the Society of Traditional Chinese Medicine (Singapore)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay Medical Institution sponsored SGD 30,000 to support the upgrading of the Specialist Traditional Chinese Medicine Centre's facilities to better serve the community. The Society of Traditional Chinese Medicine (Singapore) appointed Dato' Seri Toh Soon Huat JP, BBM(L), PVPA as Honorary Chairman.

Guest of Honour: Dr. Teo Ho Pin, Chairman of the Chinese Medicine Practitioners Board

Date: 07/12/2024 - 11/12/2024

Event: Calligraphy Exhibition of Centenarian Chui Choo Sin

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay is one of the co-organisers of this exhibition. Since first connecting with Sian Chay Medical Institution in 2016, Mr. Chui Choo Sin has been a staunch supporter of the charity's efforts. To date, he has contributed over a thousand pieces of his calligraphy to Sian Chay, showcasing his dedication to their mission. Notably, during the 2019 TV fundraising event Sian Chay All Hearts Night, despite his advancing age, Mr. Chui stood on stage and wrote the powerful characters for "Sian Chay" as a gift to the Guest of Honour, President Halimah Yacob. This moment truly exemplified his spirit of kindness and selfless devotion, touching the hearts of many. In recognition of his contributions, Sian Chay Medical Institution awarded Mr. Chui the "Special Contribution Award" in 2021.

During the period of the exhibition, Sian Chay arranged for elderly participants of Sian Chay's events to visit this calligraphy exhibition, to experience the charms of the art of calligraphy.

Guest of Honour for Opening Ceremony: Mr. Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development

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Date: 14/12/2024

Event: Popular Readers' Choice Awards 2024 Ceremony

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, was invited to attend this year's Readers' Choice Awards ceremony as one of the award winners of the Chinese category. Notable works recognised as winners in the Chinese category include "Years in the Teaching Arena—My Educational Philosophy and Practice" (杏坛岁月——我的教学理念与实践) by renowned author You Jin,

"The World's Many Matters Can Be Settled with a Smile" (天下多少事 都付笑谈中) by Sian Chay Medical Institution's Chairman Dato' Seri Toh Soon Huat, and "The Price of Being Fair: The FairPrice Group Story" (平价的代价——平价集团的故事), translated by former journalist Loo Li San.

Date: 14/12/2024

Event: Toh Clan General Association Singapore - 5th Asian Toh Clan Conference Cum 85th Anniversary

Details: Sian Chay's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, was invited to attend. The Toh Clan General Association presented a donation of \$10,000 to Dato' Seri Toh. To date, The Toh Clan General Association have contributed a total of \$38,000 towards supporting Sian Chay's charitable causes.

Guest of Honour: Mr. Eric Chua PBM, Senior Parliamentary Secretary, Ministry of Culture, Community and Youth & Ministry of Social and Family Development



Date: 15/12/2024

Event: International Migrants Day 2024 (Jurong Lake)

Details: Sian Chay's Volunteer Executive Chairman was invited to attend. Sian Chay is one of the collaborating organisations for this event, sponsoring 30,000 care packs for migrant workers. Physician from Sian Chay provided health consultations to the migrant workers, offering them insights into their health conditions, while tuina

therapists helped alleviate their stress.

Guest of Honour: Dr. Tan See Leng, Minister for Manpower and Second Minister for Trade and Industry

5.1.6 Gratitude to the National Leaders for Their Recognition of Sian Chay Medical Institution

Sian Chay Medical Institution expresses its gratitude to the national leaders for their recognition, especially for acknowledging Sian Chay's contributions and services to the community. Their support has been a witness to Sian Chay's growth and charitable journey. Sian Chay is deeply thankful for the attention, support, and encouragement from the national leaders, and will continue to dedicate itself to the nation and society with compassion and universal love.

23/03/2024: Mr. Eric Chua PBM Visited Sian Chay Charity Centre

<https://www.youtube.com/watch?v=-n0vfLLiows>

Mr. Eric Chua, the Senior Parliamentary Secretary, Ministry of Culture, Community and Youth and Ministry of Social and Family Development visited Sian Chay Charity Centre (SCCC). Accompanied by Dato' Seri Toh Soon Huat JP, the Volunteer Executive Chairman of Sian Chay Medical Institution (SCMI), Secretary Chua visited the facilities of SCCC and gave compliments and affirmation to Sian Chay's charitable causes.



Remarks of Mr. Eric Chua PBM (original remarks in Mandarin):

"Sian Chay is a very good friend. In fact, within the community, under the leadership of Chairman Toh, Sian Chay has truly done a lot for the community, especially for our elderly. This new facility—I can see it is very well-equipped. Moreover, the Chairman and his team have thought through many aspects thoroughly, so I feel very heartened. I believe our residents will definitely benefit from it. Chairman Toh is truly passionate about public welfare and dedicated to serving our community. If you are not yet familiar with the activities and services provided by Sian Chay, you should come and take a look.

A visit will show you that Sian Chay is indeed a genuinely helpful and compassionate charitable organisation."

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21/09/2024: Mr. Desmond Lee Attended “Boon Lay Mid-Autumn Festival” event

<https://www.youtube.com/watch?v=a1YfsZdcacY>

Sian Chay Medical Institution’s Volunteer Executive Chairman Dato’ Seri Toh Soon Huat JP, BBM(L), PVPA, was honoured to attend the “Boon Lay Mid-Autumn Festival” event. The guest of honour was Minister for National Development and Minister-in-charge of Social Services Integration, Mr. Desmond Lee, who is also the advisor to the grassroots organisation in West Coast GRC. Sian Chay Medical Institution was a supporting organisation and generously sponsored 1,500 boxes of low-sugar halal mooncakes and 1,500 beautiful lanterns for the event.

Remarks of Mr. Desmond Lee:

“Indeed I want to appreciate and thank our sponsors, your well wishes and your generosity have enabled the residents here to really have an enjoyable festival, and it just creates the atmosphere for community bonding.”



10/12/2024: Mr. Desmond Lee Attended the Sian Chay Charity Centre Appreciation Gala

<https://www.facebook.com/share/p/1BZkEMXs9D/>

(Shin Min Daily News report on 23/12/2024) During his visit to the Sian Chay Charity Centre, Minister Desmond Lee praised the contributions Sian Chay Medical Institution has made to the community’s well-being over the years and expressed his heartfelt congratulations on the completion of the new Centre.



Minister Desmond Lee mentioned in the Gala’s booklet that the establishment of the Sian Chay Charity Centre marked a significant milestone in the institution’s history, injecting new vitality into the community. The Centre creates opportunities for interaction and engagement across all age groups, fostering community harmony and integration. Whether young or elderly, residents can participate in activities such as karaoke, music classes, table tennis, and Tai Chi. The Centre also offers free traditional Chinese medicine consultations and haircuts, while its facilities are open to other charitable organisations, promoting resource sharing and collective efforts to advance Singapore’s charity sector.

He also shared that Sian Chay’s influence extends beyond the Charity Centre, with branches across the island. In addition to providing medical services, Sian Chay regularly collaborates with grassroots organisations to host community activities and distribute goody bags, bringing warmth and care to residents. Minister Lee expressed his gratitude to Sian Chay for its long-standing collaboration with government agencies, grassroots organisations, and community groups, which ensures that more people in need receive the care and support they require.

He concluded by offering heartfelt thanks to all the generous donors, whose unwavering support and donations have enabled Sian Chay to continue bringing numerous benefits to the community and contribute to making Singapore a more harmonious and prosperous city. Minister Lee also hoped that Sian Chay would continue its charitable work in the future, bringing more well-being and warmth to the community, and making greater contributions to Singapore’s social harmony and prosperity.

28/12/2024: Ms. Sun Xueling Attended the “Singapore Celebrity Recitation Gala”

<https://www.youtube.com/watch?v=KBnE1fj2Hgw>

Ms. Sun Xueling, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development, attended the “Singapore Celebrity Recitation Gala” as the Guest of Honour.

In her speech during the event, Ms. Sun Xueling mentioned:

“...Sian Chay has carried out many activities in various communities that benefit residents. These not only care for their physical and mental well-being, but also enhance civic awareness and strengthen community cohesion. Sian Chay’s charitable acts are inclusive, allowing residents of different backgrounds, races, and ages to benefit. ... During festive seasons, Sian Chay Medical Institution distributes goody bags to residents in need, bringing them festive joy. Just a few weeks ago, Chairman Toh even brought a Christmas tree to the community, adding to the festive atmosphere. Many residents and children came to take photos, creating beautiful memories.”



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5.2 Sian Chay Free Haircut Service

In addition to the free haircut services provided by Chua Chu Kang Branch, Redhill Branch and Mobile Free Haircut Service in previous years, this year with the completion of Sian Chay Charity Centre (208 Geylang Road (off Lorong 6)), Sian Chay Charity Centre (SCCC) also has opened a free haircut service on the first floor, and the service has started from 29 Feb 2024.

Free Haircut Service Locations:

1. Sian Chay Headquarters (Sian Chay Charity Centre)

208 Geylang Road (off Lorong 6) S389269
 Opening Hours: Monday to Sunday
 (closed on Tuesdays), 9:00am – 12:00am

2. Sian Chay Chua Chu Kang Branch

153 Jalan Teck Whye, Singapore 680153
 Opening Hours: Monday to Saturday, 9:00am – 5:00pm

3. Sian Chay Redhill Branch

87 Redhill Close, Singapore 150087
 Opening Hours: Monday to Saturday, 9:00am – 5:00pm



Sian Chay Medical Institution provides over **22,000** free haircuts annually, benefiting people of all nationalities, races, and ages. The Sian Chay Charity Centre offers extended hours at its hairdressing room, operating from 9 AM to midnight. This schedule considers the needs of working individuals who may not be able to visit during regular business hours. A significant portion of those who come for haircuts are migrant workers, most of whom visit in the evening after their work. By extending its service hours, Sian Chay aims to benefit as many working individuals as possible.

5.2.1 2024 Free Haircut Service Count Summary

2024 Free Haircut Service Count Summary						
Month	Mobile	Chua Chu Kang	Redhill	SCCC Day Shift	SCCC Night Shift	Monthly Total
Jan	350	465	553			1,368
Feb	246	333	348			927
Mar	376	408	515	232		1,531
Apr	363	436	480	243	87	1,609
May	305	460	330		416	1,511
Jun	487	371	465	194	621	2,138
Jul	502	390	502	368	586	2,348
Aug	475	396	363	547	587	2,368
Sep	480	423	361	544	604	2,412
Oct	414	432	372	544	563	2,325
Nov	434	351	422	407	526	2,140
Dec	354	430	370	531	544	2,229
TOTAL	4,786	4,895	5,081	3,610	4,534	22,906



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5.3 Kitchen of Love and Love Bento Sharing Initiative

Sian Chay Medical Institution actively aligns with the national development policies of Singapore, fully supports the Healthier SG and Age Well SG initiatives. The Healthier SG programme, led by the Ministry of Health, encourages individuals to improve their health with a focus on preventive care to extend healthy lifespans. The Age Well SG programme, led by multiple agencies, aims to support seniors in enhancing their social lives, living environments, and care services, ensuring they can live safely, meaningfully, and with dignity within the community.

On 19 September 2024, Sian Chay Charity Centre launched the “Kitchen of Love” on the first floor and began the “Love Bento Sharing Initiative”. This long-term initiative aims to deliver warm meals to those in need, bringing care and well-being to the community.



Purpose of the Initiative:

“One Meal, One Act of Love.” The “Love Bento Sharing Initiative” aims to provide warm, nutritious bento meals to seniors and low-income families living in rental flats, residents of nursing homes, and other vulnerable groups in the community. The goal is to help them feel cared for and respected in their daily lives. Through this initiative, we hope to:

- Enhance community cohesion: Foster better neighbourhood relationships and create a harmonious community atmosphere.
- Raise health awareness: Provide balanced meals (low in oil and salt) to promote awareness of healthy eating.
- Spread the spirit of care: Allow each participant to experience the joy and satisfaction of helping others.

Cooked meals, prepared and packaged in the kitchen on the first floor of the Charity Centre, are delivered to those in need across the island. The meals are cooked and packed through the collaboration of Sian Chay’s chefs, staff, and volunteers, and then distributed. The target recipients include residents of eldercare homes, nursing homes, associations for persons with disabilities, religious organisations, and low-income households in rental flats. Besides offering breakfast and lunch, this sharing project also offers desserts. Sian Chay estimates that in the future, daily production of cooked meals could reach up to 2,000 meals per day.



The bento meals lovingly prepared by the Kitchen of Love are specially tailored to meet the needs of elderly individuals. All ingredients are finely chopped and thoroughly cooked until soft, ensuring that each meal is convenient and comfortable to consume. Every bento box is infused with our care and warmth, aiming to provide diners with a pleasant and enjoyable mealtime experience.

We firmly believe that every steaming bento meal is more than just food — it is a reflection of our commitment to social responsibility and our heartfelt concern for the elderly. Through this initiative, we hope to spread love and warmth, allowing more people to feel the support and care of the community in their daily lives.

Sian Chay Medical Institution warmly welcomes support from suppliers, corporations, and kind-hearted individuals in the form of sponsorships for funding, ingredients, packaging, or food containers. We are grateful for contributions of any

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amount to help us procure the necessary materials and equipment. A \$4 sponsorship for each bento meal will enable us to better serve the community.

At the same time, we sincerely invite volunteers to join our team in preparing, packing, and distributing the bentos. In particular, we welcome volunteers who can offer delivery services, helping us bring the meals directly to elderly and vulnerable individuals in need.

As of 31 Dec 2024, Sian Chay has conducted **155** Love Bento Sharing events, distributing a total of **18,925** bento meals.

Many low-income individuals and elderly persons face various challenges in life due to different circumstances. A simple meal, to them, can be a rare source of warmth and care. These lovingly prepared bento meals not only satisfy hunger but also warm the heart. When elderly recipients receive the bento meals, their faces light up with joyful smiles — a true reflection of the love and care they feel from society. Seeing their happiness fills every member of our team with deep fulfilment — this is the very source of our motivation.

Along the way, during our deliveries, we meet people from all walks of life, each with their own story. But they all share one thing in common — heartfelt gratitude for the meals they receive. Their words of thanks allow us to experience the purest form of human kindness. Each meal is more than just food — it is an expression of care and companionship. Through this journey, we have come to truly appreciate the meaning of spreading love. **Sian Chay abounds with gratitude and love, we are one family.**

During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, the Board unanimously passed **Social Affairs Report** officially with no objection during the meeting, as proposed by Darrick Sia Hao Shen and seconded by Josephine Chia Chin Mien.

After the Annual General Meeting participants reviewed the report, there was no objection from the participants, hence **Social Affairs Report** was passed as proposed by Lee Geok Kea and seconded by Leow Pit Kuan.

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6. Medical Affairs

6.1 Patient Statistics

2024 Vs 2023 Patient Statistics of Sian Chay Medical Institution Branches:

All 14 Branches	No. Of Patient Visits		Total Since 2013	2024 vs. 2023	
	2023	2024		Diff.	Diff. (%)
No. of Internal Medicine	224,516	208,209	2,197,623	-16,307	-7.26%
No. of Acupuncture	109,191	100,531	1,012,174	-8,660	-7.93%
No. of Tuina	61,571	65,396	647,194	3,825	6.21%
Total Patient Visits	395,278	374,136	3,856,991	-21,142	-5.35%
Prescription Dosages	628,973	590,967	7,201,825	-38,006	-6.04%

“Sian Chay Charity Centre” Starting Medical Services in 2024:

The TCM Clinic on the first floor of Sian Chay Charity Centre officially started providing medical services on 29 February 2024. As of 31 December 2024, the following number of medical consultations has been accumulated within nine months: **12,157** internal medicine, **1,920** acupuncture, **2,242** tuina, at a total of **16,319** patient visits; and the number of prescription dosages has reached **40,852**.

In the past 12 years (2013 – 2024), Sian Chay Medical Institution has cumulatively served **3,859,384** patient visits, with **7,201,825** prescription dosages dispensed.

6.2 Sian Chay Medical Fee Waiver

In 2024 there are **223** beneficiaries who can receive free consultation services, medicine, tuina therapy and acupuncture at Sian Chay Medical Institution.

6.3 Sian Chay Patient Pickup Service

Sian Chay provides transport for elderly individuals from two designated pick-up points to the Sian Chay Medical Institution Redhill branch for medical consultations. The vehicle used is a specially designed, wheelchair-accessible van that can serve 6 passengers per trip (including 1 wheelchair and 1 helper), ensuring a safe and barrier-free journey for elderly patients with mobility difficulties.

Many elderly individuals face challenges in seeking timely medical treatment due to long distances or limited mobility. This includes those with mobility impairments, post-stroke conditions, or those who rely on wheelchairs. They often have no choice but to take public transport to and from their medical appointments, which can be physically demanding and financially burdensome over time.



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To ease their burden and improve accessibility, Sian Chay offers free transport services **every Wednesday and Thursday** for elderly individuals in need. The van is equipped with an automated lift that allows wheelchairs to board and alight with ease. With the assistance of Sian Chay staff, elderly passengers can remain in their wheelchairs throughout the journey — from their homes all the way to the medical consultation — without needing to transfer seats.

Special thanks to **Gain City** for sponsoring this dedicated vehicle, enabling Sian Chay to better care for those in need.



6.3.1 Free Patient Pickup Service 2024

Pick-up Point		No. of Patients	No. of Patient Visits
Redhill	Every Wednesday	519	905
Clementi	Every Thursday	131	271
Total		650	1,176

During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, the Board unanimously passed **Medical Affairs Report** officially with no objection during the meeting, as proposed by Josephine Chia Chin Mien and seconded by Darrick Sia Hao Shen.

After the Annual General Meeting participants reviewed the report, **Medical Affairs Report** was passed as proposed by Clifton Yong Kee Tong and seconded by Teng Bee Geok.

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7. Other Matters

7.1 Highlight Events of 2025

Selected highlight events of Sian Chay Medical Institution in the Second Quarter of 2025:

7.1.1 Sian Chay Medical Institution Partners with Grassroots Organisations

Over 600,000 Care Packs Distributed, Community Advisers Mobilised up to A Thousand Person-times (2022–2025)

To help residents cope with the rising cost of living and to strengthen social cohesion, Sian Chay Medical Institution has been working closely with numerous grassroots organisations and community advisers since 2022 to organise ongoing supplies distribution initiatives. To date, **849** distribution events have been held, delivering over **630,000** care items to families across the island—benefiting people of all ages and ethnicities.

The distributed items have included negative ions health socks, festive gift packs, food packs, halal pastries, beverages, flowers, T-shirts, tableware, umbrellas, and daily necessities. Tailored to meet the needs of various festivals and communities, themed goody bags have also been distributed during Chinese New Year, Mid-Autumn Festival, Mother’s Day, and National Day—reflecting the rich multicultural fabric of the community.

Annual Breakdown of Distribution Figures:

- **2022**
A total of **45** distribution events were held, with **23,250** items distributed—mainly negative ions health socks and Mid-Autumn mooncakes and tea snacks. Approximately **45** community adviser activations were recorded.
- **2023**
The number of distribution events rose significantly to **273**, with **235,563** items distributed. These included festive goody bags, food packs, umbrellas, and shopping trolleys. A total of **273** adviser activations were involved.
- **2024**
A total of **336** distribution events were conducted, with **152,422** items distributed. The range of items became more diverse, and **336** adviser activations were recorded.
- **2025 (to date)**
As of now, **195** distribution events have been completed, with **223,155** items distributed. These included halal cakes, festive biscuits, beverages, and daily necessities, supported by **195** adviser and volunteer activations.

Summary:

Over the past four years, Sian Chay Medical Institution, in collaboration with grassroots organisations, has conducted a total of **849 supplies distribution events**, delivering **over 630,000 care packs** across the island. More than **849 person-times** of community advisers and volunteers were mobilised in these efforts. This nationwide community outreach initiative not only provided tangible support to residents, but also strengthened community bonds and neighbourhood support networks.

Community advisers have expressed that the care pack distribution efforts brought warmth during festive seasons and helped alleviate practical challenges faced in the post-pandemic period and during times of economic stress—making it an essential component of community service.

7.1.2 Love Journey - Mother’s Day Special Event - “Hand in Hand Under the Sky, Let Love Soar”

On the morning of 25 April 2025, Sian Chay warmly invited **511** elderly individuals and mothers from neighbourhoods and community centres across Singapore to celebrate a heartwarming and memorable Mother’s Day at **Marina Barrage**. More than 5,000 online viewers tuned in via SG Headline. Chairman Toh also attended the event and interacted with the elderly. In addition to enjoying the wonderful performances, some of the elderly participants also flew kites on the rooftop lawn.



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7.1.3 Sian Chay Mother's Day Celebration Open House

On Sunday, 4 May 2025, Sian Chay Charity Centre held an Open House to celebrate Mother's Day together. A total of **598** residents from the community took part in the event.

The event was livestreamed by SG Headline and featured exciting performances, complimentary food, attractive goody bags, and fun treats for children—including popcorn and small toys.



7.1.4 Retrospective Report on Past Mother's Day Celebrations of Sian Chay

Parental love knows no borders, all parents across the world are extraordinary - let the boundless power of maternal love inspire action! Let the world abound with gratitude and love.

"A mother's needlework weaves love into her child's garments; her embrace remains the harbor of our souls, nurturing hearts with eternal devotion. How can a blade of grass ever repay the warmth of spring's sun?" Let us honour all great mothers worldwide — cherish them, care for them, and express our deepest gratitude, just as they steadfastly nurture us with unwavering love. Parental love knows no borders, all parents across the world are extraordinary!

With heartfelt blessings and gratitude from Volunteer Executive Chairman
Dato' Seri Toh Soon Huat JP, BBM(L), PVPA

Gratitude for Maternal Love · Love Fills the Community · Kindness Across the World · Universal Love Knows No Borders
Since 2015, Sian Chay Medical Institution has upheld the principle of "United in Heart and Purpose, Guided by Compassion", organising numerous Mother's Day celebrations each year. These events bring together the support of the government, community, businesses, and volunteers to jointly express heartfelt respect and gratitude to all mothers. Not only have these activities warmed the hearts of countless mothers, but they have also become an important hallmark of Singapore's philanthropic culture.

2017: A New Milestone in the History of Philanthropy

Date: 14 May 2017
Guest of Honour: Prime Minister Lee Hsien Loong, Member of Parliament for Ang Mo Kio GRC and Adviser to Grassroots Organisations

In 2017, Sian Chay Medical Institution's Mother's Day celebration reached a new pinnacle, setting a record in Singapore's charity scene with the distribution of **217,600** pink carnations. The initiative began with 15 branch clinics giving out around **7,000** carnations to patients. This was followed by a massive effort involving over **2,000** volunteers, who fanned out across about **100** locations islandwide to personally present over **210,000** carnations to mothers and residents in the community.

Prime Minister Lee Hsien Loong personally joined staff and volunteers at the Sengkang South community to distribute flowers. He later shared a heartfelt message on his personal Facebook page, commending Sian Chay Medical Institution's selfless dedication and the positive energy generated by the event. This meaningful act not only warmed countless families but was also officially recognised by both the **Guinness World Records** and the **Singapore Book of Records**, marking a significant chapter in the history of charity.

2019: Expanding Impact Through Collaboration with Grassroots Organisations

Date: 4 May 2019
Guest of Honour: Mr. Ong Ye Kung, Minister for Education

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In 2019, Sian Chay Medical Institution collaborated with the Gambas grassroots organisations to organise a Mother's Day flower distribution event, handing out **100,000** carnations across the island and at all 15 branch clinics. This effort significantly broadened the reach of its charitable impact. The event was graced by Minister for Education Mr. Ong Ye Kung, whose presence further promoted the development of a caring and connected community network.

2021: Joining Forces to Deepen Community Care

Date: During Mother's Day 2021

Partner Organisations: PAP Women's Wing, Brickland Community, Bukit Timah Community, Moulmein–Cairnhill Community, Punggol West Community, Radin Mas Community, Tampines Secondary School, Whampoa Community, Yuhua Community, and Seng Kang Secondary School

Sian Chay Medical Institution generously contributed **\$20,000** to support the PAP Women's Wing's "Heart to Heart" Mother's Day charity initiative, which raised funds for 10 nursing homes to help ease operational pressures in elderly care.

At the same time, Sian Chay distributed a total of **9,649** Mother's Day care packages — **5,000** of which were given to elderly individuals and mothers visiting its branch clinics, while the remaining **4,649** were distributed through the partner communities and schools to reach even more mothers. Each package included 3-in-1 nutritional chocolate powder, two packs of biscuits, a packet of chocolate, and a heartfelt greeting card to convey warmth and appreciation.

This initiative effectively mobilised diverse partners and reached a wide segment of the population, reaffirming Sian Chay Medical Institution's unwavering commitment to nurturing care within the community and honouring mothers.

2022: Volunteers Unite, Overflowing with Warmth

Dates: 6 May and 8 May 2022

Locations: Bras Basah Complex, Bugis District, Man Fut Tong Nursing Home

Participants: 130 volunteers, 28 seniors

Led by: Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman

On 6 May, Chairman Toh, together with three colleagues, visited Man Fut Tong Nursing Home to extend care and greetings to the elderly residents. Sian Chay provided lunch boxes and distributed **424** red packets worth \$20 each to the residents, volunteers, and staff. That day, Chairman Toh led 28 elderly residents in singing "Mothers Are the Best in the World" (《世上只有妈妈好》), filling the nursing home with warmth and joy. He also recorded a video appeal calling on the public to support nursing homes. Several residents expressed heartfelt gratitude, making it a touching and emotional occasion.

On 8 May, **130** volunteers gathered at Bras Basah Complex for a special event led by Chairman Toh, who personally led the volunteers in a heartfelt chorus of "Mothers Are the Best in the World" (《世上只有妈妈好》). Their song carried deep blessings for all mothers. The volunteers then split into teams and distributed **2,000** Mother's Day gift packs around Bugis and neighbouring areas. Each gift pack included a pink carnation, a reusable mask set (2 pieces), a heart-shaped keychain, and a symbolic \$2 red packet — representing deep gratitude and well-wishes for health, peace, and family harmony.

Additionally, Sian Chay prepared **10,000** packets of nutritious oat cereal and greeting cards for distribution to mothers and residents at its 14 branch clinics. A further **5,000** goody bags — including oat cereal, hand sanitiser, and mouthwash — were donated to charitable and welfare organisations such as the Amitabha Buddhist Society (Singapore), Chong Hua Tong Active Ageing Centre, and Free Food for All Ltd, in support of the vulnerable in society.

2023: Continuing Care and Expanding Outreach

Sian Chay Mother's Day 2023: 20,000 Care Packs Distributed Islandwide

To celebrate Mother's Day, Sian Chay Medical Institution collaborated with 93 Grassroots Advisers across 17 Group Representation Constituencies (GRCs) and 14 Single Member Constituencies (SMCs). These included Senior Minister and Coordinating Minister for National Security Mr. Teo Chee Hean, Deputy Prime Ministers Mr. Lawrence Wong and Mr. Heng Swee Keat, as well as numerous Senior Ministers, Ministers, Senior Ministers of State, Mayors and Members of Parliament. Together, they distributed **20,000** care packs — each worth \$88 — to seniors and individuals in need.

Each care pack contained a selection of quality food items (such as biscuits, chocolates, instant beverages, and cakes), a bouquet of carnation(s), and two pairs of negative ions health socks — symbolising warmth and togetherness for the whole

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family. Every pack also included a handwritten greeting card from the respective Grassroots Adviser, delivering heartfelt Mother's Day wishes filled with love and care.

On 13 May, Sian Chay Medical Institution held a Mother's Day celebration, where around **150** mothers and children spent quality time together at the Lifelong Learning Institute. They enjoyed performances, shared delicious food, and received appreciation gift packs worth \$88 each.

On 13 May, the Hougang Branch also held a "Caring for the Elderly" event, inviting 100 seniors to participate. Each received a \$78 gift pack, a carnation, and breakfast, as a gesture of respect and warmth. The event was sponsored by Sian Chay Medical Institution volunteers Ms. Liu Guiling (刘贵玲), Mr. Wu Kunxing (吴坤兴), and their children.

In addition, during the 2023 Mother's Day period, Sian Chay distributed over **100,000** carnations across various events. More than **15,000** goody bags were handed out by Sian Chay's branch clinics and partner charitable organisations, continuing its mission of kindness and care.

2024: Sian Chay Medical Institution's Mother's Day Series Brings 100,000 Acts of Warmth and Love Across the Island

To celebrate Mother's Day 2024, Sian Chay Medical Institution partnered with various organisations to organise a series of meaningful charitable and cultural activities across the island from early to mid-May. These events reached tens of thousands of community residents, distributing over **100,000** care items to spread warmth and promote the traditional Chinese virtue of filial piety.

On 2 May, the first event was held at Tanjong Pagar Plaza, co-organised by Ms. Jolyn Lin of Innersense Beauty & Wellness and Sian Chay Medical Institution. At the event, **500** shopping trolleys and **500** motivational books authored by Dato' Seri Toh Soon Huat were distributed free of charge. Sian Chay's Magician of Love, Ednergy, delivered a captivating magic performance, with interactive segments that drew enthusiastic applause from the elderly audience.

On 4 May, Century Commodities Solution Pte. Ltd. partnered with Sian Chay Charity Centre to organise a "Parent-Child Love Journey" at the Singapore Zoo. The event prepared Mother's Day gift packs for **100** low-income families, which included carnations, mini fans, umbrellas, bottled water, and breakfast buns. Dato' Seri Toh Soon Huat also surprised the children with special gifts, creating a heart-warming and memorable experience.

On 5 May, Sian Chay Charity Centre co-organised a water safety seminar with **Diving Air**. The event featured professional speaker Mr. He Zhenwei and inspirational guest Ms. Lei Qingyao, attracting many members of the public who came to learn about water safety and draw inspiration from their sharing.

From 8 to 11 May, Sian Chay Medical Institution distributed a total of **15,000** carnations across various locations including Orchard, Katong, Eunos, Ang Mo Kio, and Bugis. During the same period, visits were made to AWWA Senior Community Home and AWWA School to present bouquets and well-wishes to elderly residents and children with autism.

On 8 May, during the Mother's Day One-Day Tour, **160** seniors from various branch clinics visited the Sian Chay Charity Centre, where they experienced VR virtual reality and holographic projections. Dato' Seri Toh Soon Huat gave a live singing performance and encouraged everyone to regard the Centre as their home. On 9 May, another 63 seniors from the Jalan Kayu and Hougang branches joined in for a heartwarming lunch, and each received a carnation, a Mother's Day goody bag, and a walking aid umbrella.

On the same day, Master Lau Tjek Leng, the 12th-generation inheritor of Wudang Zhaobao Tai Chi, conducted a wellness Tai Chi session for **70** seniors. That evening, the finals of the Mother's Day charity singing contest, "Singers of Love", were held in a lively atmosphere, where 10 contestants gave heartfelt performances. Dato' Seri Toh Soon Huat was present to cheer them on.

On 10 May, the 105th session of the World Book Day cum *Duzhe* (Readers) Magazine Sharing Sessions was held at the China Cultural Centre in Singapore. The event was co-hosted by Sian Chay's Cultural Programme Planner Ms. Mao Xue and featured speaker Mr. Huang Qian, sparking enthusiastic resonance among the audience.

On 11 May, Sian Chay Medical Institution distributed over **10,000** carnations at the Waterloo Street Kwan Im Thong Hood Cho Temple. A total of more than 10 events were held on the same day, with the total number of carnations distributed surpassing **100,000**. Thirty-six students from the Lee Wei Song School of Music, together with 80 parents, performed in

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a choral showcase, expressing emotions through music. The “An Evening with Li Bai” poetry recital attracted over a hundred participants.

On 12 May, Sian Chay, together with director Jack Neo and actor Terence Cao, co-organised the “Happy Health Walk – PaPaZao Event”, where nearly **1,000** participants joined a 6-kilometre walk. A total of **1,000** sets walking aid umbrellas, biscuits, bottled water, and carnations were distributed. On the same day, the “New Women Charity Luncheon” and the “Poetry Loves the Lion City” poetry sharing session were also held, both filled with warmth and heartfelt moments.

On 13 May, a reading and sharing session was held at Nanyang Girls’ High School in honour of Mother’s Day, featuring a recital of a touching essay in memory of a grandmother. The event was led by Ms. Mao Xue, Mr. Nie Lei, and Mr. Huang Qian, with the participation of over 30 students.

On 14 May, Sian Chay welcomed **130** seniors from the Redhill, Chua Chu Kang, Gambas, and Boon Lay branches for a Mother’s Day buffet lunch. The elderly also took part in interactive experiences with VR and holographic projections. Dato’ Seri Toh Soon Huat, JP, together with magician Ednergy and singer Liu Qiufeng, gave special performances to liven up the celebration.

On 15 May, Sian Chay volunteers distributed **60** walking aid umbrellas to members of the public in the Paya Lebar area, showcasing thoughtful design and compassionate care.

On 16 May, **170** seniors were invited to Sian Chay Charity Centre to experience a range of interactive facilities and received goody bags.

On 17 May, the Sian Chay team distributed **2,000** carnations in Paya Lebar and held a charity music concert, where 27 children from Synpura Music Academy gave a heartfelt performance for 40 seniors from the Marsiling branch.

Summary: From 2015 to 2024, Sian Chay Medical Institution has organised Mother’s Day celebrations of various scales each year. As of 2024, over **410,000** carnations have been distributed in total.

2025: Sian Chay Medical Institution’s Mother’s Day Series – Let the Boundless Power of Maternal Love Inspire Action! **Celebrating Singapore’s 60th Anniversary of Nation-Building and Mother’s Day**

In celebration of Singapore’s 60th anniversary of nation-building, Sian Chay Medical Institution reflects with gratitude on the nation’s journey of resilience, while paying heartfelt tribute to all the extraordinary mothers across the world. To commemorate both **SG60** and **Mother’s Day**, Sian Chay organised a series of charity events to unite communities in spreading warmth and care.

During the 2025 Mother’s Day period, Sian Chay Medical Institution continued its series of events to promote filial piety and gratitude. Through partnerships with various community groups, care and support were extended to over **300,000** beneficiaries. Notably, **144,655** Mother’s Day gift sets were distributed to residents by **43** Grassroots Advisers — including the Deputy Prime Minister, Senior Ministers of State, Ministers, Senior Ministers of State, Ministers of State, Mayors, and Members of Parliament — in their respective constituencies to celebrate Mother’s Day together with the community.

“Close Ur Kopitiam” Charity Movie Event Draws Over a Thousand Participants

On 20 April, Sian Chay Medical Institution organised two special screenings of the local comedy film *Close Ur Kopitiam*, inviting **1,204** donors, senior residents, and supporters to enjoy the movie together. Centered around the themes of “food” and “family”, the film uses light-hearted humour to convey heartfelt stories of friendship, unity, and resilience—delivering both entertainment and uplifting values.

Dato’ Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay, graced the event in person and interacted warmly with the audience alongside local superstar Mark Lee, generating a joyful and heartwarming atmosphere. Carnations and bottled water were also thoughtfully prepared on site, symbolising gratitude and blessings for mothers.

“Hand in Hand Under the Sky, Let Love Soar” – A Heartwarming Mother’s Day Special

On 25 April, Sian Chay Charity Centre hosted the “Hand in Hand Under the Sky, Let Love Soar” Mother’s Day event, warmly welcoming **511** mothers and senior participants to celebrate the occasion together. Livestreamed by SG Headline, the event drew over **5,000** online viewers.

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Volunteer Executive Chairman Dato' Seri Toh Soon Huat led a nostalgic sing-along session and joined the mothers in a kite-flying activity, expressing the wish to send love and gratitude soaring with the wind. Performances by the Sian Chay Cucurbit Flute Ensemble, the Children's Dance Troupe, and devoted volunteers further enriched the festive atmosphere.

Sian Chay Culture Talk Highlights Eastern Wisdom and Wellness

On 26 April, the 13th session of the Sian Chay Culture Talk titled *"Subdue Illness Without Fighting: The Art of War and Traditional Chinese Wellness"* was held at the Sian Chay Charity Centre. The session featured Mr. Han Shengbao, initiator of the Global Journey of The Art of War, who shared insights on merging Sun Tzu's military strategies with Traditional Chinese Medicine concepts to explore the philosophy of preventive healthcare.

The event, supported by the Nanyang Sun Tzu Institute and SG Headline, received an enthusiastic response.

Flower-Giving Campaign Spreads Across Chinatown, with Over 20,000 Carnations Distributed

On 30 April, Sian Chay colleagues and **70** volunteers distributed **11,000** carnations at Chinatown Point, promoting the spirit of maternal love and advocating for healthy and active ageing.

On 1 May, Sian Chay Medical Institution launched the **"10,000 Carnations for Mother's Day – A Grand Act of Love"** at Chinatown's Buddha Tooth Relic Temple Square, spreading heartfelt gratitude and blessings. Volunteer Executive Chairman Dato' Seri Toh Soon Huat led **128** volunteers in braving the sweltering heat to personally distribute carnations, paying the sincerest tribute to all mothers.

Voice of Vitality Vocal Music Class Distributes 10,000 Carnations to Spread Love

On 7 May, students from Sian Chay's Voice of Vitality Vocal Music Class joined hands with volunteers to distribute **10,000** carnations in the vicinity of the Charity Centre. Accompanied by heartfelt singing, they extended warm Mother's Day wishes to all mothers.

Sian Chay Children's Dance Troupe Visits Science Centre in Mother's Day Tribute

On 10 May, 45 students from the Sian Chay Children's Dance Troupe, along with their parents, visited the Singapore Science Centre to experience the wonders of science and technology. Through this meaningful outing, Sian Chay Medical Institution aimed to promote cultural values and reaffirm its vision of continuously spreading love and hope for the future.

In Partnership with Tianjin Association: Uniting New Immigrants with Culture

On 11 May, Sian Chay Medical Institution and the Tianjin Association Singapore co-organised a Mother's Day movie screening featuring the AI-generated film *Zheng Yi Sao*. As part of the event, the Tianjin Association Singapore also distributed **10,000** carnations in a community outreach effort.

Both organisations emphasised the importance of cultural integration in helping new immigrants settle in and fostering a harmonious, multicultural society.

Culture Talk Mother's Day Special – Heartfelt Reading Moves Thousands

On 11 May, the Sian Chay Culture Talk joined hands with the Duzhe (Readers) Sharing Club to present a special Mother's Day edition. Over **60** on-site attendees and more than **5,000** online viewers came together to appreciate the moving piece "Eavesdropping on Mother" by Hong Kong author Ma Ka Fai, immersing themselves in the warmth and profound depth of maternal love.

Visiting Special Needs Organisations – 2,100 Mother's Day Gift Packs Delivered with Love

In the lead-up to Mother's Day, Sian Chay Charity Centre extended care and support to several welfare organisations for children with special needs, delivering **2,100** goody bags to bring love and hope to the young beneficiaries.

On 31 May, *Shin Min Daily News* published a report titled *"All Parents Across the World Are Extraordinary! Let the Boundless Power of Maternal Love Inspire Action! Mum, I Love You!"*

Key Summary:

From **2015** to **2025**, Sian Chay has distributed over **700,000** carnations and gifts islandwide, spreading love and warmth throughout the community.

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Closing Remarks

Since 2015, Sian Chay Medical Institution has upheld the spirit of “From the society, For the society” in its charitable work, integrating government support, community partnerships, and the dedication of volunteers to carry out widespread and heartwarming Mother’s Day initiatives. Whether through the distribution of carnations, the presentation of nourishing gift sets, or the care extended to seniors, Sian Chay continues to embody maternal love and gratitude through meaningful action—helping to build a harmonious, healthy, and compassionate society in Singapore.

7.1.5 National Day Celebrations

We Love Singapore. Singapore We Love.

Welcoming SG60: Building Our Future Together

The Year **2025** marks the momentous **60th** anniversary of Singapore’s independence. As Singapore’s Prime Minister Lawrence Wong highlighted on 4 November 2024, **“SG60 is a significant milestone for every Singaporean.”** It is not only an occasion to celebrate but also an opportunity to deeply reflect upon and reaffirm our shared values and commitment to the nation. **SG60** symbolizes both the achievements of our past and the collective determination to forge a more prosperous and harmonious future together.



The establishment of Sian Chay Charity Centre signifies a new milestone in Sian Chay’s mission to serve. From health talks to virtual reality experiences, from One Day Tours to Love Bento Sharing, each activity embodies our care for the community. These initiatives not only provide seniors with diverse cultural programmes but also offer assistance to those in need, thereby enhancing participants’ quality of life and fostering social harmony and unity.

Over the past 12 years, Sian Chay Medical Institution has served over **3.85 million** patient visits and dispensed more than **7.2 million** prescription dosages. In the next five years, we aim to serve 8 million patient visits with 10 million prescription dosages, further advancing public health and well-being.

National Day 2024

Singapore’s National Day is a joyous occasion celebrated by the entire nation. Guided by the belief that **“Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People”**, Sian Chay Medical Institution shares love and warmth with the community as we celebrate National Day together. Sian Chay has prepared **30,000** National Day goody bags to be distributed to the public, to express our love and blessing for our country.

Sian Chay hopes that through the distribution of these National Day goody bags (every constituency was approximately allocated **300** goody bags), we can convey great blessings and gratitude for the country, bringing joy and blessings to the people nationwide. We hope that everyone who receives a goody bag can experience the prosperity and harmony of the country, and the family-like mutual care and love among the people, so as to be inspired to pay attention to social welfare and actively participate in charity activities.



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National Day 2025

Singapore's National Day is a joyous occasion celebrated by the entire nation. Guided by the belief that "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People", Sian Chay Medical Institution shares love and warmth with the community as we celebrate National Day together.

Between **2023** and **2024**, in celebration of Singapore's National Day, Sian Chay Medical Institution distributed a total of **80,000** National Day goody bags to residents, fostering a festive spirit of unity between home and nation. These goody bags were personally delivered to households by grassroots advisers, including the Deputy Prime Minister, Senior Ministers, Ministers, Senior Ministers of State, Ministers of State, Senior Parliamentary Secretaries, Mayors, and Members of Parliament. Each goody bag conveyed heartfelt National Day wishes and care for the people.

In **2025**, Sian Chay will prepare National Day goody bags to be distributed to the public, to express our love and blessing for our country. Sian Chay hopes that through the distribution of these National Day goody bags, we can convey great blessings and gratitude for the country, bringing joy and blessings to the people nationwide. We hope that everyone who receives a goody bag can experience the prosperity and harmony of the country, and the family-like mutual care and love among the people, so as to be inspired to pay attention to social welfare and actively participate in charity activities.



7.1.6 Mid-Autumn Festival Celebrations

Since **2019**, under the leadership of Dato' Seri Toh Soon Huat, JP, Sian Chay Medical Institution has upheld the original intention of "Boundless Love, Warmth for All" by distributing mooncakes during the Mid-Autumn Festival. As of 2024, a total of **121,970** boxes of mooncakes have been distributed to residents in the community. During this period, Sian Chay has also strengthened its collaboration with the **People's Association** and **Community Development Councils (CDCs)**, uniting efforts from various sectors.

Since **2022**, Sian Chay Medical Institution has collaborated with the **People's Association** and **Community Development Councils (CDCs)** during the Mid-Autumn Festival to prepare **premium low-sugar halal mooncakes**. These mooncakes are distributed to needy seniors and families, regardless of race or religion, to share festive joy, deliver care and warmth, and promote the profound heritage of Chinese culture.

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2022

In collaboration with the **People's Association** and **North East CDC**

Mooncakes distributed: **10,000** boxes

2023

With the support of the **People's Association**, **North East CDC** and **South West CDC**

Mooncakes distributed: **22,750** boxes

2024

In collaboration with the **People's Association**, **North East CDC**, **North West CDC** and **South West CDC**

Mooncakes distributed: **48,020** boxes



Details of 2024 Mooncakes Distribution: "Sian Chay Spreads Love – A Mid-Autumn Reunion Celebration" Event

Sian Chay abounds with gratitude and love, we are one family. For the 2024 Mid-Autumn Festival, Sian Chay Medical Institution, with the support of the **People's Association**, the **North East Community Development Council (NECDC)**, the **North West District Development Council (NWDC)**, and the **South West Community Development Council (SWCDC)**, are jointly presenting **43,020** boxes of low-sugar Halal mooncakes. These mooncakes are distributed to elderly residents living alone and low-income families, regardless of race or religion. This gesture not only shares the joy of the festive season but also promotes the rich and profound Chinese culture. The event aligns with the CDCs' mission of building a caring and inclusive society together.

Communities Covered:

North East: Bedok Reservoir–Punggol, Eunos, Hougang, Kaki Bukit, Pasir Ris Central, Pasir Ris East, Pasir Ris West, Paya Lebar, Punggol Coast, Punggol Shore, Punggol West, Sengkang Central, Sengkang East, Sengkang North, Sengkang West, Serangoon, Tampines Central, Tampines Changkat, Tampines East, and Tampines West.

North West: Bukit Panjang, Bukit Timah, Cashew, Woodlands, Nee Soon East, Nee Soon Link, Nee Soon South, Marsiling, Zhenghua, Canberra, Sembawang Central, Sembawang West, Woodgrove, Yew Tee, and Admiralty.

South West: Ayer Rajah-Gek Poh, Boon Lay, Brickland, Bukit Batok, Bukit Batok East, Bukit Gombak, Chua Chu Kang, Clementi, Hong Kah North, Jurong Central, Jurong Spring, Keat Hong, Nanyang, Pioneer, Taman Jurong, Telok Blangah, West Coast, and Yuhua.

Additionally, Sian Chay has arranged for **5,000** boxes of love mooncakes to be shared with beneficiaries from the following **charitable and welfare organisations:** the Singapore Association of the Visually Handicapped, the visually impaired students of Lighthouse School, and elderly persons.

Philanthropy is about giving and sharing. It requires collective effort and mutual support. Those with the capacity should take on greater social responsibilities to help those in need, creating a more harmonious, happy, healthy, and enlightened society. We are deeply grateful for the continued support and encouragement from the public towards Sian Chay Medical Institution.

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This year (**2025**), with the support of the People's Association (PA), North East Community Development Council (NECDC), North West Community Development Council (NWCDC) and South West Community Development Council (SWCDC), Sian Chay Medical Institution will distribute **48,020** boxes of low-sugar halal mooncakes (2 pieces per box) to needy seniors and families, regardless of race or religion. The aim is to share the festive joy, convey warmth and care, and promote the richness of Chinese culture.

Perhaps we cannot solve every problem for those in need, but a single box of mooncakes can bring a little joy, a bit of care, and a touch of warmth. We believe that if everyone contributes a little kindness, our society will be filled with more warmth, and together, we can let those in need enjoy a Mid-Autumn Festival filled with hope.

7.1.7 Retrospective Report on International Migrants Day Celebrations

Sian Chay Medical Institution has collaborated with Singapore's Ministry of Manpower for four consecutive years to organise International Migrants Day celebrations, with a shared commitment to promoting the well-being of migrant workers.

Since 2022, Sian Chay Medical Institution has collaborated closely with the Ministry of Manpower's (MOM) Assurance, Care and Engagement Group (ACE) for four consecutive years to actively participate in the "International Migrants Day" (IMD) celebrations. Through initiatives such as donating goody bags and offering complimentary Traditional Chinese Medicine (TCM) consultations and tuina (therapeutic massage) services, Sian Chay expresses deep gratitude and care to migrant workers from around the world, acknowledging their tireless contributions to Singapore's economic and social development.

Guided by its core philosophy of "universal love and empathy," Sian Chay leverages this annual platform not only to distribute practical goody bags but also to promote its charitable TCM services. The institution warmly invites migrant workers to visit its branches and charity centers for TCM consultations, tuina treatments, and health maintenance services. It also encourages their participation in recreational facilities and wellness activities, including complimentary haircuts, striving to create a warm, home-like environment.

Annual Event Highlights

2022 (December 10 - 18)



The inaugural IMD celebrations took place across multiple migrant worker centers, attracting over **50,000** participants. Sian Chay donated **20,000** goody bags containing sports water bottles, portable fans, health socks, drinking water, and service guides. Physicians and tuina therapists provided on-site consultations.

Guest of Honour: Dr. Koh Poh Koon, Senior Minister of State for Sustainability and the Environment, and Manpower



2023 (December 17)

The main IMD celebration was held at Angullia Mosque in Little India, with simultaneous events at Kranji and Sembawang. Sian Chay sponsored **15,000** reusable backpacks containing sports cups, portable mini fans, negative-ion health socks, and drinking water.

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An additional **1,992** packs were distributed at the Sembawang venue, reflecting thoughtful outreach to workers across regions.

Guest of Honour: Dr. Tan See Leng, Minister for Manpower; Dr. Koh Poh Koon; Mr. Desmond Tan Kok Ming; and Mr. Alvin Tan.

2024 (December 15)

The main celebration at Jurong Lake Gardens gathered over **10,000** migrant workers. As a key supporter, Sian Chay sponsored **30,000** goody bags with water bottles, portable fans, informational brochures, and more, conveying heartfelt appreciation.



Guest of Honour: Dr. Tan See Leng, Minister for Manpower and Second Minister for Trade and Industry

In his address, Dr. Tan commended Sian Chay's sustained support for migrant workers, particularly its contributions to inclusive healthcare and social well-being. The Straits Times featured the event on December 16 in its article "*Celebrating contributions of migrant workers*," highlighting Sian Chay's role in fostering social cohesion.

Summary

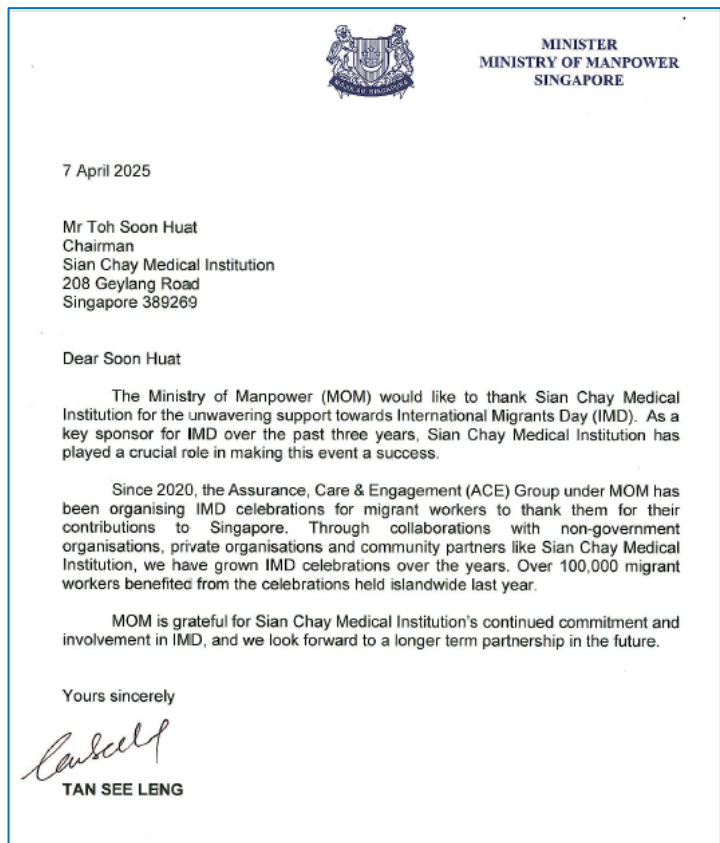
Over **three years**, Sian Chay has sponsored **65,000 goody bags** and consistently provided on-site TCM consultations and tuina services, demonstrating tangible support for migrant workers and spreading social warmth. Through this platform, Sian Chay promotes charitable TCM services while encouraging migrant workers to integrate into local society and utilize its facilities to enhance their well-being. Moving forward, Sian Chay remains committed to its values of "*forgiveness, universal love, compassion, gratitude, and dedication*," contributing to a more empathetic, inclusive, and harmonious Singapore.

Minister for Manpower Dr. Tan See Leng Commends Sian Chay's Three-Year Contribution to IMD

On 7 April 2025, Dr. Tan See Leng, Singapore's Minister for Manpower, wrote to Sian Chay Medical Institution, thanking it for three years of sustained support for IMD. The letter praised Sian Chay as a key sponsor for bringing warmth and care to **over 100,000** migrant workers, acknowledging its crucial role in fostering social integration and supporting foreign labourers. The Minister expressed anticipation for continued collaboration.

We sincerely thank Minister for Manpower, Dr Tan See Leng, for his unwavering support and affirmation of Sian Chay Medical Institution. Your encouragement is a vital driving force that motivates us to continue serving the community and caring for migrant workers.

Letter of Appreciation



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7.1.9 Gratitude to Frontline Healthcare Workers for Their Selfless Dedication

Sian Chay Love Gift Basket Sharing Initiative

During the COVID-19 pandemic, the selfless dedication and tireless efforts of frontline healthcare workers earned deep admiration and respect. In honour of their noble contributions, a charitable gift basket initiative was spontaneously organised by a team of prominent Singaporean entrepreneurs, led by Dr. Tan Khee Giap.

This charitable initiative was jointly launched and sponsored by the following entrepreneurs:

- Dr. Tan Khee Giap
- Dr. Jimmy Koh
- Dr. Wong Fong Fei
- Mr. Ron Sim
- Mr. Tony Chew
- Mr. George Quek

With generous contributions, and in collaboration with Sian Chay Medical Institution, the team extended heartfelt appreciation to healthcare workers at various nursing homes and institutions by distributing wellness gift baskets.

The initiative was launched on 29 December 2022 and, to date, has held **16** Love Gift Basket Sharing Events, delivering a total of **4,505** gift baskets.

During the 3rd Board Meeting of the 85th Term (2023-2025) Board of Directors of Sian Chay Medical Institution, held on 6 June 2025, the Board unanimously passed **Other Matters** officially with no objection during the meeting, as proposed by Josephine Chia Chin Mien and seconded by Queenie Li Lidan.

After the Annual General Meeting participants reviewed the report, **Other Matters** was unanimously passed officially with no objection during the meeting, as proposed by Lee Geok Kea and seconded by Teo Kim Chuan.

8. Extraordinary Motions

There was no extraordinary motion during the 2024 Annual General Meeting.

9. Members' Proposals

As of 14 June 2024, no written proposal from members has been received.

10. Adjournment

The Chairman announced the successful conclusion of the 2024 Annual General Meeting at 11:50 AM.

Vetted by



Zhou Fan / Date
Assistant Secretary

Approved by



Toh Soon Huat / Date
Chairman